



RIVERSIDE COUNTY PROBATION DEPARTMENT

Serving Courts • Protecting Our Community • Changing Lives



Course Title: (Positioning and Communication)

Hours of Instruction: 3

Course Objectives:

- 1.1 Identify the various types of staff positioning to keep both youth and staff safe and to reduce youth fights.
- 1.2 Identify complacency in the workplace and possible consequence for staff when complacency is not avoided.
- 1.3 Identify the importance of written and verbal communication.
- 1.4 Identify the proper way to communicate with youth, peers, and superiors.