



RIVERSIDE COUNTY PROBATION DEPARTMENT

Serving Courts • Protecting Our Community • Changing Lives



Course Title: Field De-Escalation Training

Hours of Instruction: 4

Course Objectives:

- a) Identify the changes in legislation in California that pertain to the use of force.
- b) Identify methods for gaining voluntary compliance and building rapport.
- c) Identifying the five universal truths of strategic communication.
- d) Identify when words have failed and when to act.
- e) Knowing how to approach a difficult person with the intent to de-escalate.