



**County of Riverside**  
**Justice and Delinquency Prevention Commission (JJDPC)**  
**Inspection – GROUP HOME**

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<b>Date</b>	January 13, 2024
<b>Name of Facility</b>	New Beginnings
<b>Address</b>	106 Worth St, Perris, CA 92571
<b>Phone</b>	951-536-0550
<b>Contact Person</b>	Michelle Hicks, Program Director
<b>JJDPC Inspectors</b>	Paul Parker and Pam Torres
<b>Date of Last JJDPC Inspection</b>	none
<b>CCL Contact Name</b>	
<b>Date of last CCL Inspection</b>	

**Staff Interviewed:**

<b>Name</b>	<b>Title</b>	<b>How long at GH?</b>	<b>Notes</b>
Michelle Hicks	Program Director	29 years	Since 1995
Gisella Mendoza	Supvg Facility Mgr	1 year	Promoted quickly

**Describe the following:**

<b>Population</b>	
<b>Type of Care / Treatment</b>	STRTP Residential and Mental Health
<b>Currently, what is the biggest challenge you face at the home</b>	
<b>What is the one thing you are most proud of</b>	

**Staffing:**

<b>Total number of staff</b>	10 staff + Mental Health staff
<b>Ratio of staff to youth</b>	Day Shift: 3:1 ratio; Night Shift 1 staff + floater
<b>Minimum educational requirement</b>	BA degree
<b>Rate of retention for staff</b>	It is now difficult to retain, get new graduates - 3 months

**Training:**

<b>What is the training regimen for staff</b>	Monthly training courses either in person or online; has Narcan training attended at Orange County, need to get waiver; important to go to training for substance abuse
<b>How is the staff trained for behavior issues</b>	Orientation 40 hours initial training
<b>Does training include Trauma Informed Care (TIC)</b>	Yes, offered during Orientation and monthly training
<b>Human Trafficking</b>	Run To Rescue 1-888-224-6062 x 702; also CASA

**Records/ Special Issues/ Policies:**

<b>Where are records kept</b>	Personnel records at Corporate Office
<b>Special Incident Reports (SIR) in the past year</b>	Every day within last 2 weeks, 2 to 3 times per day; have unusual State reporting; Law enforcement
<b>How was it handled</b>	

<b>How are AWOLs handled</b>	Call police immediately, have good support of Police Dept; sometimes follow them
<b>Describe the Disciplinary Policy</b>	Used to be money could be used for incentives
<b>Cell Phone Policy</b>	

**Medical Issues:**

<b>How are medical issues and/or emergencies handled</b>	Call 911 or transport; if mental health, call County Behavioral Health Crisis Treatment
<b>How is medication stored and administered</b>	Locked, only staff has access; administer one at a time; it is noted on Medication binder and on the Board on wall
<b>Access to:</b>	By staff

**Programs:**

<b>Type of Program</b>	<b>When or How Often</b>	<b>Notes</b>
<b>Mental Health Services</b>		By own
<b>Religious Services</b>		
<b>Drug and Alcohol Classes</b>	By Riverside County & also at schools	
<b>Parenting Classes</b>	Yes, in-house training by Riverside County	Twice per month
<b>Trauma Informed Care</b>	monthly	
<b>Human Trafficking</b>	Monthly; Run to Rescue every 2 weeks	
<b>Recreation and Physical Activities</b>	Different outings example Knotts Berry Farm	Monthly activity calendar
<b>Other Therapy Provided</b>		

**Community Involvement:**

<b>Volunteer Opportunities</b>	
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**Education:**

<b>Describe how and where youth are educated.</b> (Include transportation, relationship with off-site schools, Title 1 tutors, and homework routine.)	High School Orange or Rancho Verde; Middle School; Continuation Val Verde
<b>Who holds educational rights or attends meetings</b>	Depends on client/youth; CASA; parents
<b>Is career planning, job training or college preparation offered</b>	yes

**Posted Documents Required:**

<b>Facility License</b>	yes, in office
<b>Personal Community Care Licensing (CCL) Rights</b>	yes
<b>Activity Schedule</b>	yes
<b>Universal Precautions Procedure</b>	yes
<b>First Aid Supplies</b>	yes, in office
<b>Emergency Disaster Plan</b>	Yes, in office all throughout the facility

**Interior:**

	<b>Kitchen</b>	<b>Notes</b>
yes	Cleanliness	
yes	Appliances	
	Menus posted	
	Knives locked	
yes	Food stored properly	
	Chemicals stored properly	
	Quantity - 1 week supply	
	Fresh fruits/ vegetables	
	Special Diet provisions	
yes	Fire Extinguisher	In office
	<b>Bathrooms</b>	<b>Notes</b>
yes	Cleanliness	
no	Smell	

no	Mold/ Mildew	
	Any safety hazards	None noticed
	<b>Bedrooms</b>	<b>Notes</b>
yes	Cleanliness	
	Personal space	
	Age appropriate decor	
	Fire/Smoke alarms	
	Any safety hazards	None noticed
	<b>Common Areas</b>	<b>Notes</b>
yes	Cleanliness	
yes	Homelike setting	Comfortable with plenty of space in the living and dining areas
	Fire/ Smoke alarms	
	Any safety hazards	None noticed

**Exterior:**

	<b>Overall</b>	<b>Notes</b>
yes	Satisfactory appearance	
	Play areas/ clear space	Back yard looked clean
	Windows	
	Any safety hazards	None noticed

**Questions for the Youth:** interviewed two youth (Assume quotation marks)

1	How old are you	16, here since November   2nd youth: 16, here almost a year
2	What school do you attend	Corona
3	What do you like about this home	Place to sleep and shower
4	What would you change about this home	Prefer to leave   would change the rules
5	Do you have bedding, hygiene supplies, drawer and closet space	Have blanket from a donation; able keep things in room
6	Do you have clothes and shoes that fit	
7	Where do you keep your private property	In room
8	What are the phone call rules	yes, cell data
9	Do you have visitors	yes, older brother



10	Do you feel supported at this home	
11	How long have you been here	one year
12	Have you been in other group homes	yes, one other
13	Can you explain the rules, responsibilities and grievance procedure	strict curfew
14	How quickly do staff and/or county social workers respond to needs	
15	What do you do on Sundays	outings

**Evaluate overall quality of facility:** Caring, conducive to youth; majority of the time that we were there, there was one youth (12 year old), he cooked himself a hamburger with Administrator watching, this was positive in teaching and allowing youth to cook if they choose to.

**IF CORRECTIVE ACTION IS REQUIRED, PLEASE PHOTOGRAPH THE ITEMS TO BE CITED**

**Corrective Action Notification?**

**List Items to be included in Corrective Action Notification letter:**

1	None found
2	

**Have you completed the new requirements for accreditation pursuant to AB403?**

**If not, what is the estimated time of completion?**

Inspection respectfully conducted by:

  
Commission Chair/ Inspector

7-12-2024  
Date

  
Commissioner / Inspector - Paul Parker

7-11-24  
Date

  
Commissioner / Inspector - Pam Torres

7-11-24  
Date

:: Presiding Judge of the Juvenile Superior Court  
Chief Probation Officer  
Community Care Licensing  
Director of Group Home

Director of Behavioral Health  
Chairman of the Board of Supervisors  
County Executive Officer  
Office of Education Executive Director