



**County of Riverside  
Juvenile Justice and Delinquency Prevention Commission (JJJPC)  
Inspection – STRTP  
2024**

<b>Date</b>	06/12/24
<b>Name of Facility</b>	Father's Heart Ranch
<b>Address</b>	71175 Aurora Rd., Desert Hot Springs, CA 92241
<b>Phone</b>	760 251-8858
<b>Contact Person</b>	Christina Torres
<b>JJDPC Inspectors</b>	Laurel Cook and Michael Belknapp
<b>Date of Last JJDPC Inspection</b>	01/25/2019
<b>CCL Contact Name</b>	Natasha Dunlap
<b>Date of last CCL Inspection</b>	Unknown

**Staff Interviewed:**

<b>Name</b>	<b>Title</b>	<b>How long at GH?</b>	<b>Notes</b>
Jessica Simmons	Exec. Assist.	1 Year	
Christina Torres	Director	18 Years	
Julia Tyler	Head of Services	1 ½ Years	

**Describe the following:**

<b>Population</b>	300 WIC dependent. Mostly boys 6 to 17 years of age. Who have been removed from abusive families.
<b>Type of Care / Treatment</b>	Residential STRTP - Current max. population 16 boys.
<b>Currently, what is the biggest challenge you face at the home</b>	<ol style="list-style-type: none"> <li>Continually changing laws. Currently the residents are 12 to 16 years of age. 1 use is from Riverside County.</li> <li>It was on the felt that regulation set up STRTP to fail. Standardized statewide medical forms would be helpful. As they vary with every county.</li> </ol>
<b>What is the one thing you are most proud of</b>	

**Staffing:**

<b>Total number of staff</b>	45
<b>Ratio of staff to youth</b>	<b>Day Shift: 1 :3      PM Shift: 1:3      Night Shift: 1 - 4</b>
<b>Minimum educational requirement</b>	bachelor's degree for nonsupport staff. RN.
<b>Rate of retention for staff</b>	Solid core group of staff, that high turnover for anyone with less than five years experience.

**Training:**

<b>What is the training regimen for staff</b>	40 hours per continuing education period. 40 hours when first starting and must learn Title 22 medication management.
<b>How is the staff trained for behavior issues</b>	16 hours of nonviolence training period 4 hours restraint training. Recertification every three years.
<b>Does training include Trauma Informed Care (TIC)</b>	Yes
<b>Human Trafficking</b>	Yes

**Records/ Special Issues/ Policies:**

<b>Where are records kept</b>	In a locked file cabinet, and main office- behind locked door.
<b>Special Incident Reports (SIR) in the past year</b>	None reviewed.
<b>How was it handled</b>	SIRs are sent to CCR, social worker, parents, board of directors, behavioral health, and therapist.

<b>How are AWOLs handled</b>	Staff will shadow client and maintain visuals, if lost, they may eventually call police.
<b>Describe the Disciplinary Policy</b>	Youth earned points on a level system. Higher point total. Earn special privileges., such as access to the game room.
<b>Cell Phone Policy</b>	youth may have cell phones, but it is not encouraged. Hello.

**Medical Issues:**

<b>How are medical issues and/or emergencies handled</b>	There is an on-site nurse, part time/staff are trained on medical emergencies and will transport youth to hospital.
<b>How is medication stored and administered</b>	<ul style="list-style-type: none"><li>• Three drawer system.</li><li>• All staff trained to help self-administer.</li><li>• Documented.</li><li>• Nurse orders medication.</li></ul>
<b>Access to:</b>	N/A

**Programs:**

<b>Type of Program</b>	<b>When or How Often</b>	<b>Notes</b>
<b>Mental Health Services</b>	As needed but at least one time per week	
<b>Religious Services</b>	Offered but not required.	
<b>Drug and Alcohol Classes</b>		
<b>Parenting Classes</b>		
<b>Trauma Informed Care</b>	As needed.	
<b>Human Trafficking</b>		
<b>Recreation and Physical Activities</b>	Daily on site, also several excursions in the community, are made monthly.	
<b>Other Therapy Provided</b>		

**Community Involvement:**

<b>Volunteer Opportunities</b>	N/A
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**Education:**

<b>Describe how and where youth are educated.</b> (Include transportation, relationship with off-site schools, Title 1 tutors, and homework routine.)	Public schools
<b>Who holds educational rights or attends meetings</b>	therapists attend IEP meetings.
<b>Is career planning, job training or college preparation offered</b>	No youth are too young.

**Posted Documents Required:**

<b>Facility License</b>	<b>Yes</b>
<b>Personal Community Care Licensing (CCL) Rights</b>	<b>Yes</b>
<b>Activity Schedule</b>	<b>Yes</b>
<b>Universal Precautions Procedure</b>	<b>Yes</b>
<b>First Aid Supplies</b>	<b>Yes – Every Building</b>
<b>Emergency Disaster Plan</b>	<b>Every Building</b>

**Interior:**

	<b>Kitchen</b>	<b>Notes</b>
✗	Cleanliness	
✗	Appliances	
✗	Menus posted	
✗	Knives locked	Triple locked (In a locked box, behind two locked doors).
✗	Food stored properly	
✗	Chemicals stored properly	Locked in closet Locked in closet.
✗	Quantity - 1 week supply	
✗	Fresh fruits/ vegetables	
✗	Special Diet provisions	
✗	Fire Extinguisher	

	<b>Bathrooms</b>	<b>Notes</b>
✗	Cleanliness	
✗	Smell	
✗	Mold/ Mildew	None
✗	Any safety hazards	No
	<b>Bedrooms</b>	<b>Notes</b>
✗	Cleanliness	Each client. has his own bedroom or there can be two to a room
✗	Personal space	
✗	Age-appropriate decor	
✗	Fire/Smoke alarms	
✗	Any safety hazards	No
	<b>Common Areas</b>	<b>Notes</b>
✗	Cleanliness	
✗	Homelike setting	
✗	Fire/ Smoke alarms	
✗	Any safety hazards	No

**Exterior:**

	<b>Overall</b>	<b>Notes</b>
✗	Satisfactory appearance	
✗	Play areas/ clear space	
✗	Windows	
✗	Any safety hazards	No

**Questions for the Youth:** (Assume quotation marks)

One (1) youth was interviewed.

1	<b>How old are you</b>	14
2	<b>What school do you attend</b>	Just graduated 8th grade from desert springs, hopes to go to high school in Moreno Valley.
3	<b>What do you like about this home</b>	playing basketball
4	<b>What would you change about this home</b>	Only G rated movies - would like to watch age appropriate. He's 14.
5	<b>Do you have bedding, hygiene supplies, drawer, and closet space</b>	Yes

6	Do you have clothes and shoes that fit	Yes
7	Where do you keep your private property	Bedroom
8	What are the phone call rules	Can be made and received
9	Do you have visitors	Dad and brother visit every week. Social worker. monthly
10	Do you feel supported at this home	Yes
11	How long have you been here	2 Years
12	Have you been in other group homes	No but Foster Care
13	Can you explain the rules, responsibilities, and grievance procedure	
14	How quickly do staff and/or county social workers respond to needs	
15	What do you do on Sundays	

**EVALUATE OVERALL QUALITY OF FACILITY:** Clean facility, it appeared well run and organized. Director Torres and other staff interviewed appeared extremely proud of their facility and the work they do. Director Torres. Was completely open and happily obliged every request made of her by the inspection team.

The inspection team would like to thank miss Torres for providing a tour of the facility, and sharing with us some concerns and challenges also, their video about father's. Part was well done and shared with the Commission so it could be incorporated into the Commissioners training.

**IF CORRECTIVE ACTION IS REQUIRED, PLEASE PHOTOGRAPH THE ITEMS TO BE CITED**

**Corrective Action Notification?**


**List Items to be included in Corrective Action Notification letter:**

1	None
2	

**Have you completed the new requirements for accreditation pursuant to AB403?**

**If not, what is the estimated time of completion?**

Inspection respectfully submitted by:



10/10/24

Commission Chair Emeritus / Inspector

Date



10/10/24

Commissioner Mike Belknapp / Inspector

Date

cc: Presiding Judge of the Juvenile Superior Court  
Chief Probation Officer  
Community Care Licensing  
Director of Group Home

Director of Behavioral Health  
Chairman of the Board of Supervisors  
County Executive Officer  
Office of Education Executive Director

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**Subject:** Father's Heart Ranch - Photos to be included with 06/12/24 JJDC Inspection Report (Commissioner L. Cook)

**From:** Laurel Cook

**Sent:** Thursday, September 19, 2024 3:31 PM

**To:** Magill, Cynthia

**Subject:** Father's Heart Ranch - Photos to be included with 06/12/24 JJDC Inspection Report (Commissioner L. Cook)





Father's Heart Ranch - Photos to be included with 06/12/24 JJPC Inspection Report (Commissioner L. Cook)



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**Subject:**

Father's Heart Ranch - Photos to be included with 06/12/24 JJDC Inspection Report (Commissioner L. Cook)

**From:** Laurel Cook

**Sent:** Thursday, September 19, 2024 3:30 PM

**To:** Magill, Cynthia

**Subject:** Father's Heart Ranch - Photos to be included with 06/12/24 JJDC Inspection Report (Commissioner L. Cook)



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**Subject:**

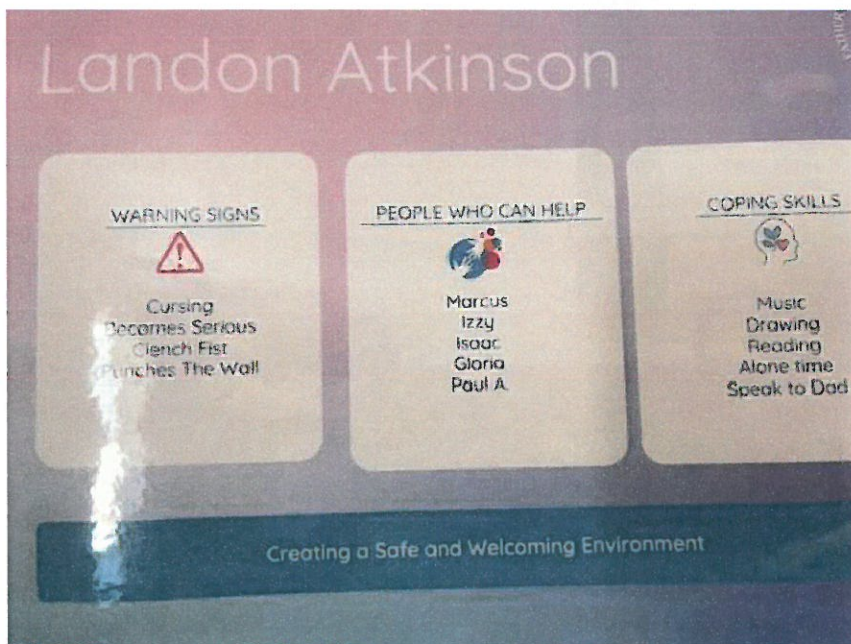
Father's Heart Ranch - Photos to be included with 06/12/24 JJDC Inspection Report (Commissioner L. Cook)

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**Sent:** Thursday, September 19, 2024 3:29 PM

**To:** Magill, Cynthia

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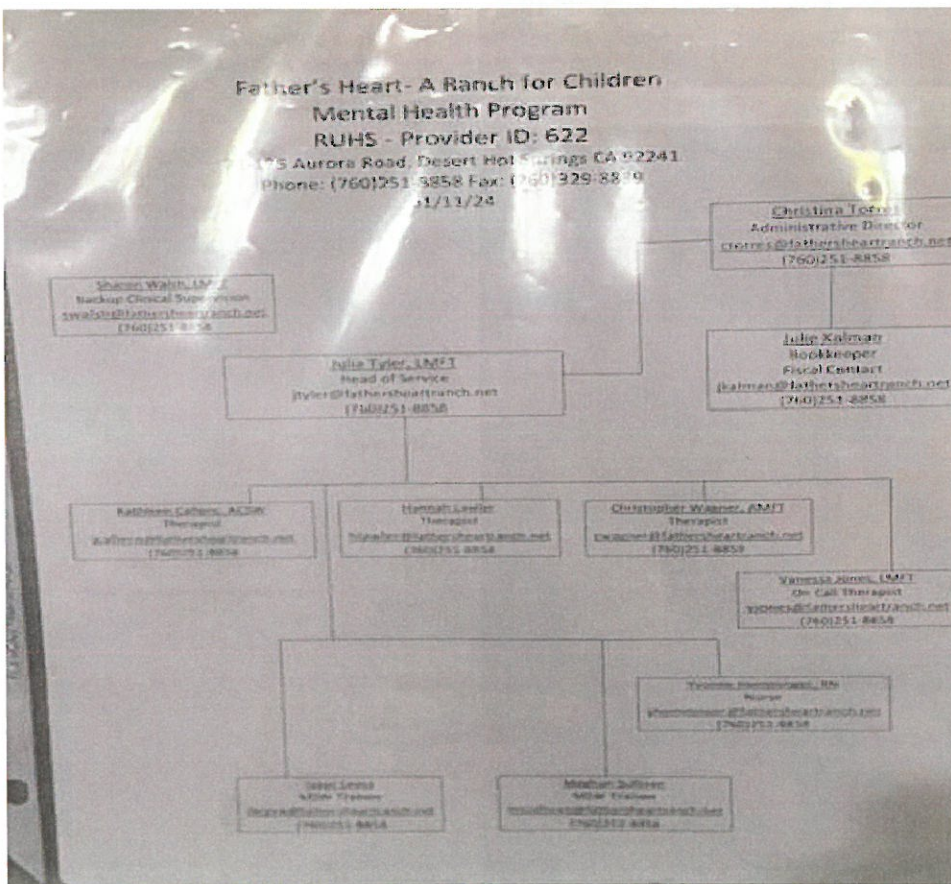
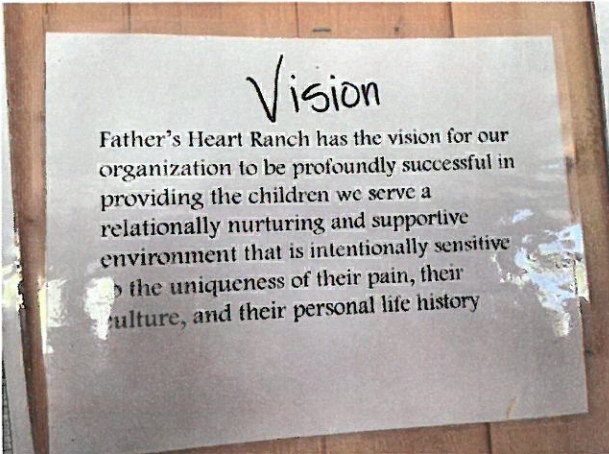


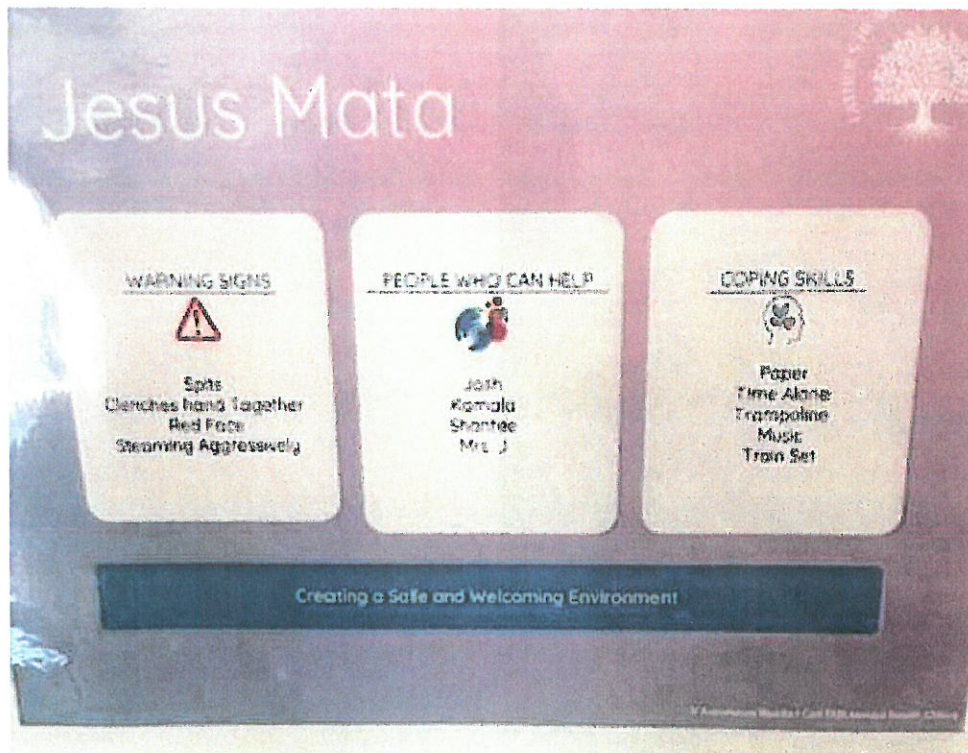




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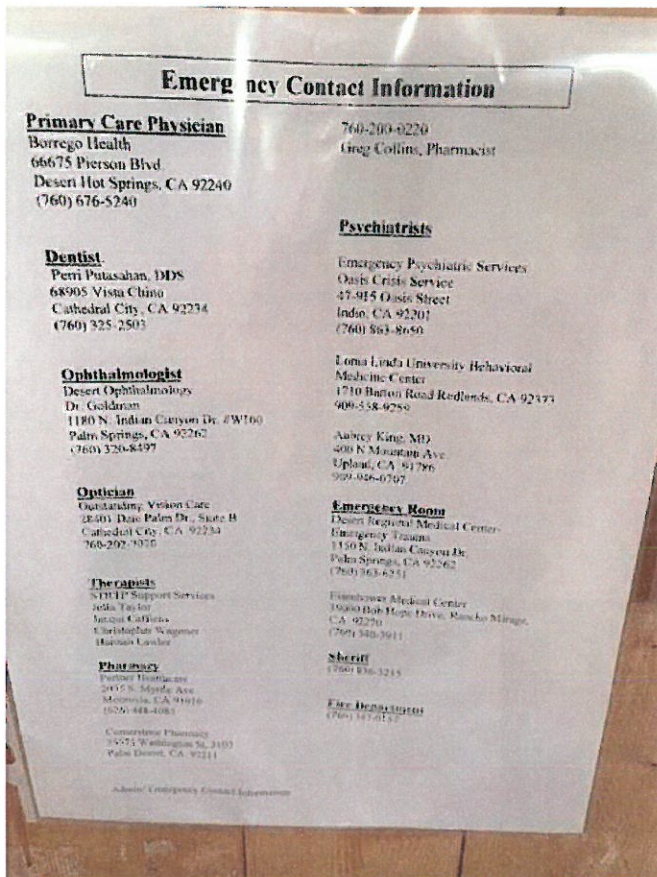
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Father's Heart Ranch - Photos to be included with 06/12/24 JJDCP Inspection Report (Commissioner L. Cook)

