FACILITY NAME: Alan M. Crogan Youth Treatment & Educational Center (AMC YTEC) FACILITY TYPE AND CAPACITY: AMC YTEC-D: Detention & Intake * 6 Beds for Detention & Intake: Alpha Unit AMC YTEC: Treatment = 100 beds (Beta, Delta, Gamma, Iota, and Omega Units) * 20 Beds for Youth Treatment & Educational Center (YTEC) and Pathways To Success (PTS) female residents; Gamma Unit. * 20 Beds for Pathways to Success (PTS) male residents; Delta Unit * 60 beds for Youth Treatment & Educational Center (YTEC) male residents; Beta, Iota, Omega Units FACILITY ADDRESS: 1000 County Farm Road, Riverside, CA 92503 FACILITY PHONE NUMBER: 951 358 4400 FACILITY MANAGER INTERVIEWED: AMC YTEC Pathways To Success: Director Elisa Porras STAFF INTERVIEWED: Sr. PCO Edwardo Rodriguez; Letisha Stillwell, Supervising RN & Nurse Administrator; Cathy Potts, Behavioral Health Therapist **COMMISSION CHAIR:** Christopher Collopy COMMISSION INSPECTORS: Christopher Collopy, Kelly Curtis, Laurel Cook-Boulan **PRESIDING JUDGE:** The Honorable Mark Petersen **INSPECTION DATE:** November 12, 2021 LAST INSPECTION DATE: This is the first inspection for the Pathways to Success program, as it opened for youth ordered to PTS, in lieu of DJJ, on August 1, 2021 The AMC YTEC facility opened August 1, 2017.

AREA REVIEWED	YES	NO	N/A	COMMENTS				
ADMINISTRATION								
Facility Perimeter	\boxtimes			Secure				
Cleanliness	\boxtimes			Well maintained.				
Facility Paint, Gutters, Windows, Roof, Drains	\boxtimes			Well maintained.				
Comments:	AMC YTEC opened August 1, 2017 as a 106 bed secure 6-12 month residential treatment facility. It has been well maintained. AMC YTEC – Pathways To Success opened July 5, 2021.							
Recommendations:		-		stic alternative housing to address long term, older, residents and unities for those who are eligible.				

INSPECTION RESULTS

AREA REVIEWED	YES	NO	N/A	COMMENTS				
LOCAL COUNTY INSPECTIONS								
County Building Inspection	\boxtimes			November 2021, the inspection report was not available at the time of the JJDPC inspection.				
Fire Authority	\boxtimes			January 23, 2020				
Public Health-Nutrition	\boxtimes			November 2, 2021, not available at the time of the JJDPC inspection.				
Public Health- Medical/Mental Health	\boxtimes			November 2, 2021, not available at the time of the JJDPC inspection.				
Public Health-Environmental	\boxtimes			November 2, 2021, not available at the time of the JJDPC inspection.				
Educational				November 2021, not available at the time of the JJDPC inspection.				
Juvenile Court	\boxtimes			Conducted on November 5, 2021, not available at the time of the JJDPC inspection.				
Additional Inspections:	Grand Jury Inspected: December 3, 2020 County Safety, Workplace Hazard: January 11, 2021							
Comments/ Recommendations:								
			ANCI	LLARY SERVICES				
Education	\boxtimes			In addition to the Riverside Office of Education, college educational opportunities are available.				
Mental Health				On site coverage provided daily: 0730 – 2000 hours. On-call coverage is 24/7, a psychiatrist is available by phone. Staff are evenly split between LMFT and LCSW. Emergency mental health services are provided by Emergency Treatment Services (ETS). Staff are evenly split between LMFT and LCSW.				

AREA REVIEWED	YES	NO	N/A	COMMENTS			
Medical Care				Medical care is available 24 hours a day, 7 days a week. The inspectors were advised, Tele Med will soon be available. Sick call w/ Dr on Tues & Fridays. When necessary, residents are taken to the Riverside County Regional Medical Center (a 24 hour facility) for additional treatment. For emergencies 911 is utilized. Automated External Defibrillators (AED) are located in the facility and staff have been trained in their use. All staff attend and pass First Aid and CPR classes, as well as Airborne/Bloodborne Pathogens training.			
Dental Care				Dental needs are assessed by medical staff during the intake process. Dental services are provided by Central City Dental.			
Nutrition			×	Meals are prepared in the kitchen of AMC YTEC and are served on trays to the living unit. Several standards are reportedly used to ensure adequate nutritional daily diets: Title 15, USDA Food & Nutrition Service, Child Nutrition Program, National School Lunch Program & After School Snack Program.			
Comments:	2 male	The development of an Individual Health Plan for each resident is in process. M.H. therapists: 2 male and 6 females, 4 of which are bilingual available to all AMC YTEC residents. It is reported that approximately 30 meals are prepared daily and approximately 20 snacks.					
Recommendations:							
	1			STAFFING			
Does facility maintain mandated awake ratios?	\boxtimes			It is reported the staff/resident ratio is 1:5			
Does facility maintain mandated sleeping ratios?	\boxtimes	\boxtimes		All staff/resident ratios exceed minimum requirements pursuant Title 15			
Staff/Youth interactions/	\boxtimes			Staff demonstrated positive interaction with the residents. The average age of a PTS resident is 17.5 years.			

Are there enough supervisors to supervise staff?				1 supervisor for 1 Sr. Probation Corrections Officer (CPO), 8 CPO II and 1 CPO I. There were 2 vacant positions: 1 Sr, CPO and 1 CPO position.		
Are there staff who speak other languages?	\boxtimes			There are 9 English speaking and 2 bilingual/Spanish speaking staff.		
Is there a diverse staff workforce?	\boxtimes					
Does facility have enough staff to ensure that all programs, activities are provided as required?				At this time, there are 9 CPOs for 11 residents, 10 male and 1 female. Staff advised the female does not program with the male residents. She is housed with the treatment residents but has her own program. In addition, there is 1 supervisor and 1 senior CPO.		
Comments:	Observed Senior PCO Edwardo Rodriguez: Outstanding rapport with PTS residents. Firm but fair. Staff ratio in PTS is 1:3 in the day and evening and 1:10 at night. In addition to direct continuous supervision by staff, there is continuous visual via security cameras. Staff also use handheld radios to enhance communication.					
Recommendations:		ntinued	to be he	would be if additional females were added to the PTS program bused in YTEC Treatment (Gamma) unit. An alternative solution		
			PH	YSICAL PLANT		
EXTERIOR (General)						
Grass Areas and Lawns	\boxtimes					
Concrete/Asphalt Walkways	\boxtimes					
Exercise/Recreation Areas	\boxtimes					
Facility Paint and Windows	\boxtimes					
Gutters, Roof, Drains	\boxtimes					
Security and Lighting	\boxtimes			Appeared to be secure and adequately lit.		
Comments:	has been	n well m	aintaine	igust 1, 2017 as a secure residential, 6-12 month, treatment facility. It d and repaired as needed. Pathways to Success is the alternative to the ent, pursuant SB 823 and PTS youth occupy the Delta Unit.		

Recommendations:	It appears additional sporting equipment is needed. Also, it is recommended that adding a sunshade in the outdoor exercise area to encourage usage during the scorching summer months.				
INTERIOR (General)					
Living Areas				The living area is furnished with modern institutional style furniture to ensure comfort and safety attempting to provide a 'home like' environment.	
Cleanliness	\boxtimes			Since its inception, the units have had little use due to the low population count at the facility.	
Furnishings	\boxtimes			Staff are striving to create more of a 'home-like' environment, using more comfortable seating, wall paint and murals.	
Fixtures	\boxtimes				
Upkeep				The PTS unit, Delta, is well maintained.	
Safe Storage of Chemicals					
Sleeping Space				Two residents gave 'tour' of their room and provided explanations of their vision boards which is posted on the wall in their room. Room tours: Residents have created vision boards to illustrate their post-incarceration path. Boards are well-conceived and executed and placed on the wall in resident rooms.	
Beds				Sheets are changed weekly	
Mattresses				Mattresses appeared to be in excellent condition	
Day Rooms				There were 10 male residents in the PTS program, Delta Unit, at the time of the inspection and is Title 15 compliant for 20 residents. The 1 PTS female is housed in the YTEC Gamma Unit with YTEC Treatment females. It was reported that she does not program with the male residents and when touring the units, it was noted she sat apart from the other female residents.	
Classrooms				Classroom space and availability is adequate. College classes are available for those who are eligible. The classroom is on the unit.	
Restrooms					

Showers	\boxtimes					
Temperature	\boxtimes					
Lighting	\boxtimes					
Holding Areas	\boxtimes					
Admission/Release				The Intake, Admission/Release area is YTEC-D/Alpha Unit, a separate unit yet part of the AMC YTEC structure. It is reported that once the intake is completed, residents are escorted to the Delta Unit for orientation.		
Secure Storage Areas				A mesh bag containing personals is placed in a secure storage area. There is also a non secure storage area on the living unit to for residents to store approved personal items.		
Comments:						
Recommendations:						
			INT	AKE/ADMISSION		
Searches	\boxtimes			A new resident is brought through the YTEC – D/ Alpha Unit		
Telephone Calls	\boxtimes					
Comments:	Orientation/Intake: 2-3 hours Shower Meal Medical review Orientation (video/in person)					
Recommendations:						
		(ORIEN'	TATION OF YOUTH		
Are All Youth Orientated	\boxtimes			Orientation takes approximately 3 hours and is conducted on the unit.		

Do youth Understand Rules				Youth are provided a guide book which outlines rules for their	
and Expectations	\boxtimes			daily behavior while at PTS. Staff review the rules and provide	
				redirection as needed.	
Are Rules and Grievance	X				
Procedures Posted					
Youth Interview Comments	\boxtimes			 Residents appeared hopeful, supportive and empowered as a result of their youth counsel and proposed upcoming programs. Resident G: Just arrived on 11/10 Still acclimating to program Resident B: Likes money management classes offered Works extra jobs in the unit to earn time off base sentence. Likes computer access (restricted) Resident M: Provided tour of his room Guided us through his vision board and explained his goals Resident C: Likes program Transferred from SWJH Dropped out of school and wants to re-enter. Liked steak dinner they received for having no fights in the unit. 	
Comments:	Residents are encouraged to talk through differences which is learned in Chapman University's Conflict Resolution program. Residents are offered incentives for not having physical altercations and using skills learned in the conflict resolution program. One recent incentive program was a steak dinner for a successful outcome. Because they reached the desired outcome, they received a steak dinner. One of the residents remarked that was the first time he had steak. Separate table/chairs for residents having 'issues.'				
Recommendations:					
		AC		TES AND PROGRAMS	
Telephone Access (Ongoing)				Two phones are in the unit and are available to residents. Each resident is allowed 5 phone calls per week. Additional phone calls can be earned as part of the incentive program.	
Correspondence	\boxtimes				

Visiting			 Visiting via zoom continues, as well as, in person visiting which has resumed in all county juvenile detention and treatment facilities. Visits/Calls: Two phones in each unit Can make five (5) calls per week. Can earn 2-3 additional calls Zoom calls: 2-3 per week. In person: 2-hour block on Sundays (Covid-dependent) Tuesday-Friday: Prearranged special visits.
Recreation	\boxtimes		
Exercise	\boxtimes		Recreation and exercise programs are compliant with state regulations.
Special Programs			If a resident is meeting the objectives of their treatment plan and benefit from YTEC's furloughs or off campus activities, this may be considered as a stepdown option if ordered by the Court.

Programs			Programming:
			 Porras: "Turning Losses into Lessons" PEP: Prison Education Program Skills Social inequality College prep Chapman mediation K9 Companions Guest speakers Celebrate Recovery College prep CBO: RFP to manage programming (may be awarded to multiple CBO) BSCC- provided grant monies Used to purchase spa-style amenities Care packages Plant therapy
Counseling and Casework	X		Upon arrival, each resident is assigned a Probation Caseworker and Behavioral Health therapist. Comprehensive screenings and assessments are conducted; i.e., Ohio Youth Assessment System (OYAS), Adverse Childhood Experiences (ACEs), Prison Rape Elimination Act (PREA). With these results, Behavioral Health therapists will conduct a clinical assessment and create an individualized tailored rehabilitation plan. The treatment team meets weekly to discuss the progress of each resident.
Family Reunification and Counseling			Healthy Families: Forward Thinking. Family, Relationships and Communication. Helps participants understand and improve family relationships

Substance Abuse			Substance abuse assessments and screening are conducted by Behavioral Health at the time of admission. It is reported that substance abuse interventions are provided during their residency. Services are provided by substance abuse counselors, clinical therapists, correctional officers and Behavioral Health staff. Current services available and utilized based on screening: A New Direction, Living in Balance. Moral Reconation Therapy, Seeking Safety, Forward Thinking Model, Functional Family Therapy. Narcan is available for distribution to families to treat substance abuse.
Cognitive Behavioral			Coping with Stress: A Cognitive Behavior Therapy for Teens with Trauma, and Trauma Focused Cognitive Behavioral therapy is provided. New Direction is also a cognitive based therapy.
Victim Awareness/ Restorative Justice			Forward Thinking classes are conducted weekly where values, beliefs and attitudes are discussed. Topics include: Victim Awareness, Handling Difficult Feelings, Responsible Behavior.
Vocational Training	\boxtimes		Commissioners were advised residents have access to job skills training and career guidance while in the PTS program.
Post-Secondary Education			Higher educational opportunities are available and attendance is virtual. UCR Extension programs: Expanding Horizon and FAFSA Kick Off.
Work Programs		\boxtimes	Residents will receive their birth certificate, CA ID card, food handlers card, high school transcripts and social security card. Job Placement Assisstance, mock interviews, RCC General Contractors of America, Americas Truck Driving School.
Community Services		\boxtimes	
Parenting Classes			Just Beginning is a structured visitation program allowing incarcerated teen parents to maintain contact with their children and provide them the ability to improve their parenting skills.

Sexual Harassment Classes	\boxtimes				
Religious Activities				Conducted twice a week.	
Religious / Relivities	\boxtimes			Conducted twice a week.	
Education				The classroom is located on the living unit. For those residents who have graduated or achieved their GED, they can enroll in a higher education program and attend virtually.	
				care program which provides in-custody programs and services ears of age.	
Comments:	A revie prograr			ity calendar for the month of July reflects the following types of	
	Music Appreciation; Pro Social Networking; Cognative Thinking; Math Games; Diversity & Courage; Skills of the Week: Listening, Motivation, Building Positive Relationships, Asking for Help; Employment Preparation; Job Interviewing; Vision Boards: What Drives You, Inspiring Quotes, Positive Role Models.				
	Continue to measure and evaluate the success of PTS residents as evidence based				
Recommendations:	program	ns are u	tilized	to assure outcomes are achieving desired results.	
			U	SE OF FORCE	
Comments:	OC Pe	oper Sp	ray is ca	arried on staff working the PTS unit.	
	Since opening, there has only been one incident where use of force was used and it was determined that it was used within policy. A resident ignored staff's verbal directives and appoached staff in a threatening, aggressive manner. The resident was escorted to his room where he was counseled and deescalated. The resident was not placed on room confinement. Mechanical restraints were not used.				
Recommendations:					
			ROO	M CONFINEMENT	
Comments:	It was a 2.7 hour	-	if remov	val from the group is warranted, the time separated from the group is	
				Is from the group which exceeded that time frame and both were he group.	
Recommendations:					

DUE PROCESS						
Discipline	\boxtimes			PTS has implemented a matrix to recognize and reward positive 'pro social' behavior and uses the same matrix to impose sanctions to encourage behavior for positive change.		
Grievances	×			There is a Youth Council which has 2 residents represent the group when there are concerns or suggestions. The residents responded positively and appear to feel empowered.		
Comments:	There is	an Inpu	it Box fo	r ideas and suggestions on program needs		
Recommendations:						
			ME	ALS/NUTRITION		
Meal Menu Posted in Dayroom	\boxtimes					
Servings Ample, Nutritious and Appetizing	\boxtimes					
Staff Supervise Meal Service and are Present during service and Consumption	\boxtimes			Food is prepared in the kitchen and served on trays to the living unit. Staff are present at all times.		
Cafeteria Style Service or Direct Serve		\boxtimes		Meals are prepared in the facilities kitchen, food placed on trays and delivered to the unit.		
Youth Allowed to Converse During Meals	\boxtimes			Family style dining is encouraged.		
Length of Time Allotted to Eat	\boxtimes					
Comments:						
Recommendations:						
PERSONAL HYGIENE/APPEARANCE						
Appearance	\boxtimes			All residents presented themselves well groomed with clothes in satisfactory condition.		
Showers	\boxtimes					
Clothing	\boxtimes					

Hair Cuts	\boxtimes			During COVID -19 protocols, hair cuts were suspended. They have since resumed.		
Shaving	\boxtimes					
Comments:	Recent review of COVID related suspended programs and services of the past year to reduce exposure; hair cuts, school, family visiting, church. As a result of the review, all have been resumed.					
Recommendations:						
BEHAVIOR HEALTH						
Caseload Ratio						
Youth Experience	\boxtimes			Although only a few months into the PTS program, we spoke with several residents who spoke positive of their experience to date.		
Programming Offered				Click or tap here to enter text.		
Comments:	The residents have 2 representatives from their youth council. The representatives are the spokesmen for the group and discuss issues and concerns with staff.					
	1			IFORMED APPROACHES		
Comments:		Staff complete special training: Trauma Informed Care, Conscious/Dynamic communication, Trauma & Resiliency, Motivational Interviewing.				
	An evaluation is conducted by a licensed psychologist with an emphasis on past trauma. Results of this assessment are used to develop the individual rehabilitation plan.					
	CUL	ГURAL	AND L	INGUISTICALLY APPROPRIATE		
Comments:						
Recommendations:						
				LGBTQI		
Comments:	connect that the receive	ted to tl trainin	he PTS g provi priate tra	hat all agencies and Community Based Organizations who are program will receive ongoing training and be monitored to ensure ded will be implemented. It is important that all personnel aining "to bolster their understanding and value of trauma-		

Recommendations:					
	USE OF TECHNOLOGY				
Comments:	Zoom was utilized in the educational setting, as well as keeping in touch with family during the Covid -19 restrictions.				
	Computers are also used in the educational setting.				
	It is anticipated that TeleMed will be utilized in the near future.				
Recommendations:					
	Treatment				
Comments:	 All supervisors (and soon-to-be seniors) will soon be equipped with Narcan. Medical carries Narcan injectables. Narcan available for distribution to families along to treat substance abuse issues 				
Recommendations:					
	OTHER-				
Comments:	Several 18+ year old residents worked together to develop a youth counsel program which included conflict prevention to resolution, job opportunities, board, laptop computers to do school/project work on, having family style diners to other innovations like more comfortable furniture to create a more home like environment .				
Recommendations:					
	Unit Tour				

Comments:	 Staff is working to create more of a 'home-like' atmosphere in the unit through more comfortable seating/paint/murals. Youth can request items to be added to the Canteen and can earn addition 'funds' with which to purchase branded items (ex: Jurgens lotion) Two youth functioned as group leaders and obviously assume a leadership/modeling role in the unit. Did most of the speaking to the program. Programs offered: Celebrate Recovery K9 Companions College Readiness Zoom meetings 				
Recommendations:					
RECOMMENDATIONS					
Comments:					

COMMENDATIONS					
Comments:	We would like to express our gratitude to the administrators and staff of the Pathways To Success, who have been gracious and accommodating during our recent inspection. Your hard work and accomplishments have not gone unnoticed. Although in it's infancy, the Pathways To Success (PTS) program is a new concept which not only has been met but exceeded. Riverside County has set a high standard a model for others to follow. Thank you for your hard work,				
	dedication and compassion you demonstrate each day.				

PTS Vision Statement

"Dedicated to creating collaborative re-entry pathways alongside youth to promote healing, healthy and resilient lifestyles, as well as strengthen families and restore safety to the community."

After a facility overview, we moved to the PTS (Pathways to Success) unit, overseen by Division Director, Elisa Porras. Ms. Porras provided an overview of the legislation (SB823 Realignment of DJJ) moving DJJ-housed youth back to their home counties. Riverside launched its PTS model to accommodate the legislative requirements on July 1, 2021, with a few residents. The remainder were admitted August 1st. Currently the PTS unit is comprised of 10 males, housed in the Delta Unit, and 1 female. The female is housed in YTEC Gamma Unit.

Weekly treatment team minutes are sent to management and line workers/staff of respective units. The treatment team consists of the following: Probation staff [facility manager, supervisor, Sr. CPO, caseworker] medical staff (RN), Behavioral Health staff including a clinical therapist, RCOE staff including

an educational liaison, and Community partner. Collectively the resident and the team will evaluate the individuals progress in his/her program.

.JJDPC's inspection occurred barely three months into the PTS program launch at YTEC. That said, the County and Probation have done an outstanding job of creating programming to address SB823 requirements. Youth seemed well-acclimated, content and engaged in the success of the program. As the program scales, it will be interesting to see if this momentum can be sustained.

Division Director Porras is to be commended for the forthright manner in which she has shepherded this program in response to SB823. She, as well, commands the resident's respect and returns it.

Commissioners were extremely impressed with the PTS program, though in its infancy, as an effective tool to deal with the offloading of DJJ youth into the Counties. Certainly, the PTS program can serve as a model for other Counties as they implement similar programs.

- Administration is looking at creating meaningful job skills programs that will better prepare youth for jobs that are available/attainable.
- They are going to continue to develop programs/competitions that build team work skills; holiday decorating contests.
- Commissioners were briefed on incentive/rewards/money management programs where positive behaviors are rewarded by imaginary money awards or points which individuals track income to expenses for spending their income for items desired from cafeteria/store.
- Administrators are looking at options for residents that qualify and are not a threat to others to move to a transitional facility of some kind whether it be a residence, an apartment, or some separate residential facility to further prepare them for self reliance.

The PTS program is a great start, rethinking services, needs of the youth, family and community. This is an opportunity for the courts, community and residents to have a voice and pave a new path for incarcerated youth. The program will continue to evolve and grow as the need arises. The Juvenile Justice System has been faced with many challenging concepts and Riverside County is extremely fortunate to have the leadership to meet the challenge.

Riverside County Juvenile Justice Delinquency & Prevention Commission

- Chris Collopy, Chair
- Kelly Curtis, Vice Chair
- Laurel Cook-Boulan, Immediate Past Chair