



RCP

QUARTERLY

VOLUME I
ISSUE III
WINTER 2014

COURAGE to CHANGE

"RESPONSIBLE THINKING"

LIFE IS WHY

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BY CARI SHEPHERD

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FEATURED ARTICLE

THE PATH TO PROBATION



MESSAGE FROM THE CHIEF

WINTER 2014

2014 WAS A TREMENDOUS YEAR FOR OUR DEPARTMENT AND REMINDS ME OF JUST HOW MUCH TALENT AND DEDICATION OUR STAFF BRINGS TO THE CITIZENS OF RIVERSIDE COUNTY. WHILE I CANNOT POSSIBLY CAPTURE OUR EVERY ACCOMPLISHMENT IN THIS SHORT ARTICLE, 2014 CAN BE BEST DEFINED AS A YEAR OF NEW OPPORTUNITIES, A YEAR OF STAFF GROWTH AND DEVELOPMENT, AND A YEAR OF GIVING. OVER THE PAST YEAR SPECIAL ATTENTION HAS BEEN GIVEN TO IMPLEMENTATION OF EVIDENCE BASED PROGRAMS IN OUR JUVENILE DETENTION FACILITIES AND YOUTHFUL OFFENDER PROGRAMS; WE HAVE SEEN SIGNIFICANT PROGRESS IN OUR ABILITY TO PROVIDE OR LINK JUVENILE AND ADULT OFFENDERS TO SERVICES IN OUR FIELD OPERATIONS; AND WE ARE SEEING OUR INVESTMENT OF RESOURCES IN OUR INFORMATION TECHNOLOGY/QUALITY ASSURANCE/RESEARCH UNITS PAYING DIVIDENDS IN THE FORM OF USEFUL DATA COLLECTION PRESENTED IN FORMATS THAT ALLOW US TO EFFECTIVELY EVALUATE OUR EFFORTS AND DEVELOP STRATEGIES TO BETTER FULFILL OUR MISSION.

AS 2015 BEGINS OUR FOCUS WILL CONTINUE ON THE MAJOR OBJECTIVES OF OUR SERVICE AND BUSINESS PLAN. IN EARLY 2015 WE PLAN TO BREAK GROUND ON OUR NEW 106-BED YOUTH TRAINING AND EDUCATION CENTER TO REPLACE THE OLD VAN HORN YOUTH CENTER. HIRING WILL BE A PRIORITY ALONG WITH MANY OPPORTUNITIES FOR PROMOTIONS AS WE WORK TO REDUCE OUR 25% VACANCY RATE. IN OUR CONTINUING EFFORT TO ADDRESS AB109 REALIGNMENT,

PLANS ARE MOVING FORWARD TO OPEN NEW DAY REPORTING CENTERS IN THE SOUTHWEST AND DESERT REGIONS OF THE COUNTY. FIELD SERVICES WILL CONTINUE TO REFOCUS OUR SUPERVISION EFFORTS BASED ON EVIDENCE BASED PRINCIPALS WITH THE GOAL OF SUCCESSFUL COMPLETIONS OF PROBATION. NEW OPPORTUNITIES WILL CERTAINLY ARISE AS WE ADJUST TO THE CHANGES PROPOSITION 47 BRINGS OUR WAY AND THE LEGISLATIVE SESSION IS IN FULL SWING IN SACRAMENTO.

WHEN I HAVE THE OPPORTUNITY TO VISIT OUR INSTITUTIONS AND FIELD OFFICES I FREQUENTLY HEAR STAFF SAY HOW BUSY THEY ARE AND HOW EXCITED THEY ARE ABOUT OUR NEW PROGRAMS AND OPPORTUNITIES. I'M REMINDED OF THE SAYING, "STANDING STILL IS THE SAME AS GOING BACKWARDS." REST ASSURED, AS 2015 BEGINS AND WE LOOK FOR MORE WAYS TO FULFILL OUR DEPARTMENT'S MISSION WE CERTAINLY WILL NOT BE STANDING STILL. I'M LOOKING FORWARD TO ALL OUR DEPARTMENT CAN ACCOMPLISH IN 2015.

WHILE WE SAID GOODBYE TO OUR TWIN PINES RANCH FACILITY OUR TREATMENT PROGRAMS FOR OUR YOUTH CONTINUE TO IMPROVE WITH ENHANCEMENTS TO OUR YOUTHFUL OFFENDER PROGRAMS (YOP) IN INDIO AND RIVERSIDE, NOT TO MENTION THE ADDITIONAL EVIDENCE BASED PROGRAMS BEING OFFERED TO THE YOUTH IN OUR DETENTION FACILITIES. OUR NEW RIVERSIDE ADULT DIVISION OFFICE OPENED AND INCLUDES OUR RIVERSIDE DAY REPORTING CENTER AND A NEW

PARTNERSHIP WITH OUR SHERIFF DEPARTMENT'S ALTERNATIVE SENTENCING PROGRAM. FIELD SERVICES UNDERWENT A MAJOR OVERHAUL WITH A COMPREHENSIVE WORKLOAD STUDY THAT REFOCUSED OUR SUPERVISION EFFORTS ON EVIDENCE BASED PRINCIPALS AND RESULTED IN MANAGEABLE CASELOADS FOR SUPERVISION DEPUTIES THAT SHOULD ALLOW US TO BE MORE EFFECTIVE IN REDUCING RECIDIVISM. AS WE FINISHED OUR THIRD YEAR OF AB109 REALIGNMENT THE VOTERS OF CALIFORNIA PROVIDED US WITH A NEW CHALLENGE, PROP 47, THAT WILL CERTAINLY LEAD TO CHANGES IN OUR DEPARTMENT. FOR 2014 WE HAVE HIRED OVER 150 NEW STAFF AND HELD MULTIPLE IN-HOUSE CORE TRAINING CLASSES TO PREPARE OUR NEW SWORN STAFF FOR THEIR CAREERS. PARTICULAR EFFORT WAS GIVEN THIS YEAR TO FOCUS ON LEADERSHIP DEVELOPMENT FOR BOTH SWORN AND NON-SWORN MANAGERS AND SUPERVISORS. IN ADDITION TO OUR MANAGEMENT/EXECUTIVE LEADERSHIP TRAINING AND OPPORTUNITIES FOR SUPERVISORS DURING THEIR QUARTERLY MEETINGS WE HEARD LEADERSHIP INSIGHTS FROM CAPTAIN ERIC VER HAGE, US NAVY. FINALLY, 2014 WILL BE REMEMBERED AS A YEAR OF SUCH GENEROUS GIVING BY ALL OF OUR PROBATION DEPARTMENT STAFF. OUR BAKER TO VEGAS TEAM SUPPORTED TWO CHARITABLE ORGANIZATIONS THROUGH THEIR FUND RAISING OVER THAT LAST YEAR; THE KIC FOUNDATION CONTINUED THEIR ANNUAL GOLF TOURNAMENT TO BENEFIT THE YOUTH LOCATED AT INDIO JUVENILE HALL AND YOP.

MARK A. HAKE
CHIEF PROBATION OFFICER



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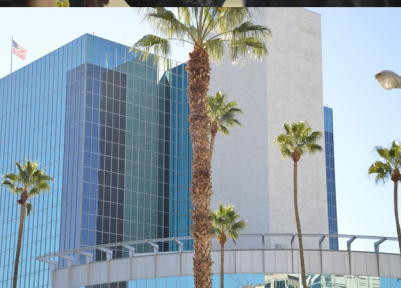
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RON MILLER

CHIEF DEPUTY PROBATION OFFICER



I AM RCP

STAFF SPOTLIGHT

The people of Riverside County are kept safe by the combined efforts of law enforcement and criminal justice agencies, including Riverside County Probation Department (RCP). Each member of our department serves a critical function, with their dedication and professionalism serving as the driving force behind RCP's vital mission. They are joined by over 1,100 equally hardworking individuals unified in the goal of safeguarding Riverside County. With such a vast network, it is a challenge to be familiar with every division, unit, and staff member that lends its labor to moving the department forward. Because of this, we proudly introduce the "I AM RCP" Staff Spotlight, a dedicated column that recognizes a single staff member, exploring their role, goals, and history with the department. In the first of these spotlights, we speak with the Chief Deputy Probation Officer Ron Miller, who oversees several divisions within Field Services.

1. What motivated you to begin a career with the probation department?

After serving in the United States Marine Corps and then pursuing a degree in English, I was on my way to a teaching career. With a small family, however, money was tight. A friend suggested a job at juvenile hall, where I could continue going to school during the day and work in the evening. It worked out great. A couple of probation officers worked overtime at the hall. After learning what their jobs entailed, I realized this was the career for me.

2. How many years have you worked for the department?

I have worked for Riverside County Probation for 25 years, with two additional years with San Bernardino County Probation.

3. Many people change careers during their lifetime; what continues to motivate you to continue your career with the department?

I found that there were plenty of opportunities to do new things. Over the span of 25 years, I have worked in nearly every aspect of the department, institutions and in the field. I've also had the opportunity to work in many different locations. I've moved four times during my career, from Riverside to Idyllwild to the desert and most recently back to Riverside. The longest I have spent in any assignment was about three years. I believe change is a good thing and the department gave me plenty of opportunities to keep learning. I just recently transitioned from institutions to the field again. Once again, there has been much to learn, especially in the area of Realignment.

4. Based on your years of experience, do you have any words of advice for staff?

I worked for a supervisor once, who was infamous for sharing old adages, such as the importance of "many hands helping." To needle him, I would find quips to say just the opposite, like "too many cooks spoil the soup." This reflects my interest in weighing all sides of an argument before making a final decision. That said, I think it is important for everyone to pursue their dreams but to do so realistically. You may think the grass is greener over the next hill only to find out that it's the same grass you just left. Too often people charge off to find happiness somewhere else, missing the point that happiness is found within. One of my favorite quotes comes from Stephen Covey, "You are perfectly aligned for the results you are getting. Don't like the results? Change the alignment."



5. Thinking back to when you first began with the Probation Department, did you set a goal of or imagine being promoted to Chief Deputy? When I came to the department, honestly, I was excited to have a job, one that I could not wait to go to each day. I loved the fact that I could have a positive impact on others and on my community. It was like being a full time coach. About 10 years into my career, I started thinking about becoming a supervisor and what that role meant to me. I had worked for some very good supervisors and one or two that needed to further develop their people skills. I wanted to be the kind of supervisor that helped others to have the same positive work experience that I had. As I moved up the ranks and learned from good bosses regarding their roles and challenges, I prepared for each next step. Becoming a Chief Deputy was something that materialized along the way. It has been a dynamic assignment and I am grateful for the years of experience that helped me to succeed in this position.

6. What do you enjoy about your position as Chief Deputy? What are the challenges?

The exciting part about being a Chief Deputy is having the opportunity to work collaboratively with other agencies to support the overall vision of the Chief, the Courts and the Board of Supervisors. I have a chance to work closely with a number of key individuals from other agencies and it is also interesting to hear what they deal with, which is often similar to our issues as well. Besides the thrill of frequent meeting attendance, the real challenges come from managing Time, People and Resources to accomplish our mission. I have learned that there will never be the “perfect day” at work. Just when we think we’ve just about got everything where we want it to be, something else comes at us that requires adjusting. It’s that constant adjustment that makes the job exciting and challenging at the same time.

7. What are some of the assignments you have served, and do you have any memorable moments to share?

I have worked in juvenile/adult investigations and supervision. I worked in two different armed assignments: The Gang Violence Suppression Unit (juvenile) and the Intensive Surveillance Program (adult). I have worked as a court officer and as an aftercare deputy for Van Horn Youth Center and Twin Pines Ranch. I have been a manager since 2002 and have worked in both the field and institutions.

8. What was your most memorable assignment?

My favorite assignment was working with Dan Cline in an Intensive Supervision Probation caseload in the Banning/Beaumont area. I probably laughed more during that assignment than I have in my entire career. My most memorable assignment was working at Indio Juvenile Hall in 2007. I worked with a number of tremendous staff during a particularly tough year. The most impactful part was realizing that I had come into the department to change the world but that the person who would change the most would be me. The year 2007 was a life changing year and one that I could not have gotten through without the hard work of awesome staff.

9. How have you seen the probation department or the role of the probation officer change over the years?

When I first started, the department was focused on creating positive change with our clients. As the department rode through a couple of significant budget challenging years, the focus shifted more to the brokering of services to our clients. With Evidence Based Practices in the mix, the focus has shifted back to positive change with our clients. I hope that our efforts to get and keep caseload sizes manageable will net us the expected results.

10. What qualities (core values) do you believe are most important to the success of our employees or interested job seekers?

Trust. There is a great book that should be on everyone’s reading list, “The Speed of Trust,” by Stephen Covey. When you have a trusting relationship with someone, things can get done quickly and efficiently with just a phone call. Think about your closest friends. They get you. And when you speak, they will tell you like it is. Violate that trust and suddenly getting things done is like walking through three feet of mud.

11. Do you have any hobbies or outside interests you would like to share?

My wife and I raised four children, the last of which just recently left home to serve a two year mission for our church in the country of Benin in West Africa. This was our first Thanksgiving holiday in 26 years where it was just the two of us together and it was an interesting time to reflect. I had not realized how much time you spend with your children and their sports, school activities, church functions, and Scouting – all three of my sons are Eagle Scouts. Mrs. Miller and I are reviewing our lives in earnest to figure out just what the next 25 years will entail. We are rehabbing an older Wood Streets home and spend some of our off time kayaking and camping.





COUNTY OF RIVERSIDE

#1 FUNDRAISING COMPANY IN THE INLAND EMPIRE FOR THE
AMERICAN HEART ASSOCIATION'S 2014 HEART AND STROKE WALKS



\$93,000 TOTAL
2,000 WALKERS



1. PROBATION DEPARTMENT

\$15,691.12 / 221 WALKERS

2. DEPARTMENT OF PUBLIC SOCIAL SERVICES

\$12,460.50 / 109 WALKERS

3. MENTAL HEALTH

\$7,670.25 / 171 WALKERS

4. CHILD SUPPORT SERVICES

\$7,370.81 / 70 WALKERS

At the Board of Supervisors meeting on November 4, 2014, the American Heart Association recognized the County of Riverside as the top business contributor to the 2014 Heart Walk Fundraiser.

This year, approximately 2,000 Riverside County employees walked to support the cause and raised in excess of \$93,000. The

Probation Department was the top fundraiser in terms of campaign involvement

and promoting an awareness of health and wellness for its employees. Probation raised \$17,167.13,

organized 19 teams and registered 221 people. The Departments of Public Social Services, Mental Health, and Child Support Services were the other three agencies acknowledged. Chief Probation Officer Mark A. Hake and Administrative Services Officer Angelica Rodriguez, who was instrumental in organizing the department's involvement in this event, accepted a plaque on behalf of the department.



LEFT: RCP'S ADMINISTRATIVE SERVICES OFFICER ANGELICA RODRIGUEZ ACCEPTED A COMMEMORATIVE PHOTO ON BEHALF OF THE DEPARTMENT
MIDDLE: COUNTY EXECUTIVE OFFICER JAY ORR HOLDS THE PLAQUE PRESENTED TO THE COUNTY BY THE AMERICAN HEART ASSOCIATION
RIGHT: THE BOARD OF SUPERVISORS, COUNTY EXECUTIVE OFFICER, HEADS OF DEPARTMENTS, AND DEPARTMENT TEAM CAPTAINS



American
Heart
Association
My Heart. My Life.

Heart Walk

FOR MORE INFORMATION ON THE AMERICAN HEART ASSOCIATION, VISIT THEIR WEBSITE AT WWW.HEART.ORG. THERE YOU WILL FIND NUMEROUS RESOURCES AND TIPS ON HOW TO STAY HEALTHY AND FIND WAYS THAT YOU CAN CONTRIBUTE TO THE FIGHT AGAINST CARDIOVASCULAR DISEASES AND STROKE.



THE DESERT "WALK WITH THE CHIEF" WAS HELD ON OCTOBER 23RD AT THE INDIO PROBATION OFFICE. STAFF WALKED APPROXIMATELY 1.5 MILES NEAR THE RIVERSIDE COUNTY FAIR-GROUNDS. STAFF WERE JOINED BY INDIO CITY OFFICIALS MICHAEL WILSON, COUNCILMEMBER, AND GLENN MILLER, MAYOR PRO TEM. A RELAXING TACO LUNCHEON FOLLOWED, ALONG WITH THE "BIG CHILL CHALLENGE" IN WHICH CHIEF HAKE WAS DOUSED IN ICE WATER!

WALK
WITH THE CHIEF



ADULT
SERVICES
DIVISION

YOUTH IN GOVERNMENT DAY

"Each new generation is reared by its predecessor; the latter must therefore improve in order to improve its successor. The movement is circular," wrote Émile Durkheim. So as probation officers educated the youth on the wide and varied responsibilities of their roles during Youth in Government Day, they too benefitted and improved from the experience. The day reaffirmed to the probation officers participating, the important role they play in enacting the department's mission of serving courts, protecting our community and changing lives.

The annual event, known as Youth in Government Day, serves to expose the next generation of leaders to the county government process from a tangible level. To facilitate the learning experience, the Riverside County Youth Advisory Council pairs student leaders from local high schools, and members of the council, with current Riverside County employees and provides them an opportunity to take part in the assigned employee's daily duties.

On October 29, 2014, the Riverside County Probation Department had the opportunity to

participate in Youth in Government Day. Students were paired with Deputy Probation Officers (DPO's), and had a chance to learn about the many facets of working in their capacity. The day began at the Riverside Hall of Justice where the youth observed an actual court proceeding after which they commenced to the Honorable Judge Helios Hernandez's chambers. Judge Hernandez explained the important role the Probation Department holds in the courtroom and detailed the various court-related duties performed by Probation employees. After meeting with Judge Hernandez, the students toured Riverside Juvenile Hall, where they observed and talked with Probation Corrections Officers as they carried out the daily responsibilities of their assignments.

The students proceeded to the newly located Adult Services Division on Iowa Avenue, in Riverside, where they met with many of the DPO's assigned to the division and were briefed on their specific job duties. The students were able to observe a client meeting between Senior Probation Officer Marcus Levine and an offender. The students were then

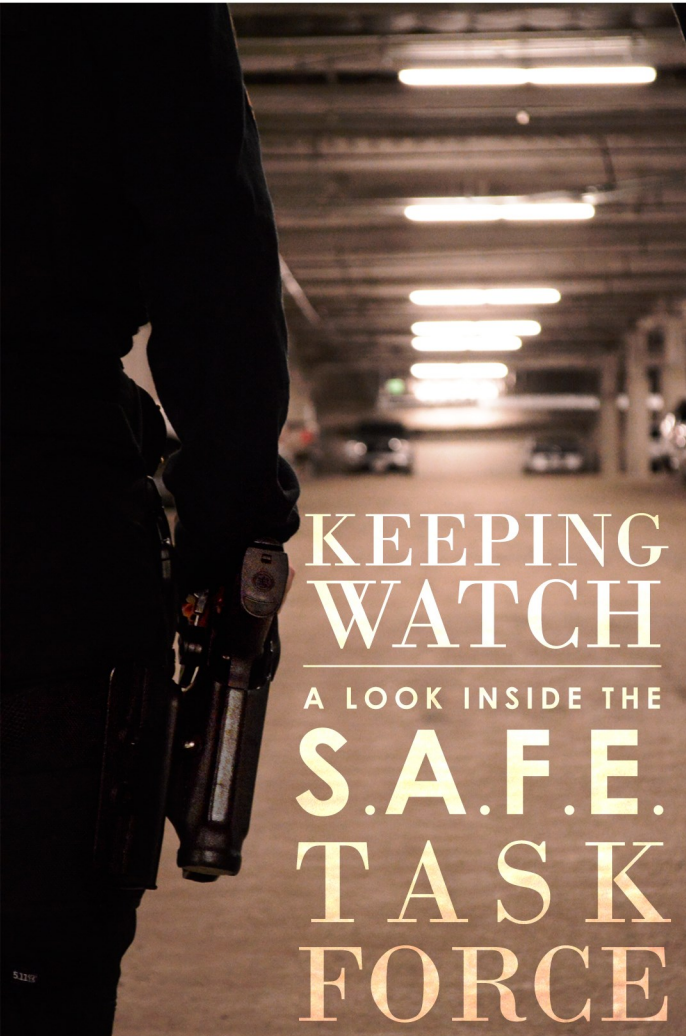
provided a tour led by Senior Probation Officer Courtney Johnson through the Day Reporting Center and she explained the many opportunities the program offers offenders in making positive changes in their lives.

Many of the students initially expressed interest in a variety of other career opportunities and were surprised to learn they had been paired with a DPO. They reported they were unaware of the Probation Department's role in the community. At the end of the day, the students expressed appreciation for having been given an opportunity to learn more about the Riverside County Probation Department and the role of the Probation Officer. Some even indicated they would give a thought to the profession, in which only a day before they knew little of—now, a career as a Deputy Probation Officer was worth serious consideration. The department's participation in this annual program offers exposure to the vital role of our agency, the outstanding resources and services provided to our clients and an opportunity to recruit our youth as future employees.

DEPUTY PROBATION OFFICER I

KYLE HERNANDEZ





KEEPING WATCH

A LOOK INSIDE THE

S.A.F.E. TASK FORCE



BY SARAH MACKEY & DOMINICO NIEVA

The Riverside County Sexual Assault Felony Enforcement (S.A.F.E.) team is a multi-agency task force comprised of personnel from the Riverside County Probation Department, Riverside County District Attorney's Office, Riverside County Sheriff's Department, and the Department of Homeland Security. Their primary mission is to investigate technology-facilitated sexual exploitation and internet crimes involving individuals who have been released on supervision for sexually-related offenses. Probation Officers assigned to the team conduct investigations based on Cybertip referrals from the National Center for Missing and Exploited Children. Cybertips are generated from various electronic service providers (such as Facebook, Instagram, etc.) who report incidents of child sexual exploitation committed by users of their services. Probation Officers investigate

each Cybertip, then author and execute search warrants to help identify a suspect and determine if a crime has been committed. Once a suspect has been identified, Probation Officers conduct surveillance of the suspect's residence to determine suspect's daily schedule and to see who resides in the home. Subsequently, an operation plan is created and a search is served. As the warrant is being executed (or served), Probation Officers are assigned various roles, such as securing the residence, conducting forensic previews of electronic devices, and interviewing the suspects and victims. If adequate evidence has been obtained during the warrant process, and/or the suspect provides a confession, the suspect will be arrested on new charges. Evidence is then forwarded to the District Attorney's Office and a full forensic examination of all electronic devices is conducted.

Typically, S.A.F.E. conducts two to four search warrants every month. In addition to carrying an investigative caseload of active Cybertips, probation officers also conduct proactive investigations where they may engage in online communication with adults while posing as a child, or use law enforcement software to actively download child pornography from suspects using peer to peer networks. The probation officers assigned to the SAFE Team also monitor the department's high-risk sex offenders who, pursuant to the penal code, are on Global Positioning System (GPS) supervision.



The Riverside County toll-free number was created to allow the public to have a place to call anonymously about anyone who may be involved in illegal sexual activity.

1-866-SAFE-595
(1-866-723-3595)

MEGAN'S LAW

California has required sex offenders to register with their local law enforcement agencies since 1947. California's Megan's Law provides the public with certain information on the whereabouts of sex offenders so that members of our local communities may protect themselves and their children. Megan's Law is named after seven-year-old Megan Kanka, a New Jersey girl who was raped and killed by a known registered sex offender who had moved across the street from the family without their knowledge. In the wake of the tragedy, the Kankas sought to have local communities warned about sex offenders in the area. All states now have a form of Megan's Law.

For more information, please visit www.meganslaw.ca.gov

THE PATH TO PROBATION

FEATURED ARTICLE

As the criminal justice industry continues to evolve and transform, probation officers become the focal point in a system aimed at rehabilitation. Some of our staff did not intend on dedicating their career as a Deputy Probation Officer; however, many of us did know that we encompassed a passion to help others, possessed an intrigue in criminal behavior and found our niche with the Riverside County Probation Department. As we venture into an era of increased exposure to our agency, we found it fitting to expose the amazing talent that exists within our own department.

Senior Probation Officer Michele Ewing has been employed with the Riverside County Probation Department for approximately ten years. She was introduced to the department long before she began her career as a Group Counselor in April 2005. Michele's father, Mike Stachowski, was employed with the Riverside County Probation Department from 1971 through 2002. Although Michele's father never pushed her into the field of probation, he always encouraged Michele to be happy in any profession she chose. As Michele grew older she began to approach her father's profession with understanding when she became interested in the field of criminal justice during college. In addition to expanding her education, Michele volunteered at the District Attorney's Office and with the Riverside County Probation Department.

Michele embodied a strong desire to help people and believed that by developing her foundation in the juvenile detention facility, she would have a broad range of insight into the offender population and behavior. Michele's father, Mike Stachowski, noted that as Michele matured, she became very determined and was not easily distracted from the pursuit of her goals. Michele took

control of what she wanted to do and made the right decisions to accomplish it. It is with these experiences coupled with the exposure from two prior generations of probation department employees, her father and grandfather, Michele's interest was piqued.

Michelle is currently assigned to the Adult Services AB 109 Supervision Unit. Though she supervises a high risk caseload, inclusive of violent offenders, she begins each day with the desire to bring change. When she is faced with resistance, she continues to provide resources and encouragement to each of her clients. Michele understands that change comes from within; however, as a probation officer, she displays consistency, fairness, respect and empathy in all avenues of her work. A powerful tool that Michele has been able to utilize in her casework has been instructing the Courage to Change classes. The Courage to Change Interactive Journaling Program assists clients in addressing their individual problem areas within the "Big Six" criminogenic needs identified by the Administrative Office of Probation and Pretrial Services, along with other secondary needs identified within the assessment process. By personalizing the information presented in the journals to their own circumstances, participants develop a roadmap to success in their efforts to change.

Though Michele has worked in several units throughout her career, her most memorable assignment was supervising defendants on the Violence against Women (VAW) caseload. During this time, Michele worked closely with defendants, their families, treatment programs and the court to help facilitate rehabilitation, and when necessary, effect arrests. In some cases, this assignment allowed Michele to provide an extra layer of protection for victims of domestic violence.



Additionally, Michele was able to assist the defendants in repairing their relationships with their families. This assignment fulfilled Michele and allowed her to carry out a major component of the department's mission, changing lives.

Though the industry has evolved and continues to progress since her father retired in 2002, the mission, values and attributes of the department remain consistent. Michele has found much success in the department and believes that in order to excel in this profession one must develop excellent communication skills, an ability to listen and build rapport with clients. Additionally, one should possess the ability to motivate, provide guidance, be a critical thinker and make logical decisions in a quick and efficient manner.



ADULT
SERVICES
DIVISION

BREATHING LIFE INTO ROUTINE

ASD'S UNIT 61 AND CITY OF RIVERSIDE FIRE DEPARTMENT SAVE THE LIFE OF AN INFANT



Routine is defined as a sequence of actions regularly followed; a fixed program. In the world of probation, routine is not a commonly used noun. Each day, probation officers throughout Riverside County contact offenders in their homes and in the community. They are often faced with circumstances and situations in which their training and dedication to the department's mission are put to test.

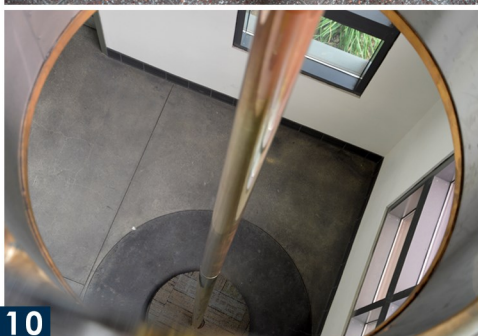
On September 10, 2014, after receiving complaints of suspicious activity at an apartment complex on 5th Street and Fairmont Blvd., in the City of Riverside, the Adult Services AB 109 Supervision Unit responded to the location to conduct a probation compliance check. The probation officers gained entry into the apartment and detained the offender who was at home with his two-month old daughter and a friend. Supervising Probation Officer (SPO) Stacy Zapata asked the offender's friend, who was holding the two-month baby, to step into the hallway and talk to Senior Probation Officer (Sr. PO) Michele Ewing. While they stood in the hallway, Sr. PO Ewing noticed the baby had stopped breathing and appeared to need assistance. As she dialed 9-1-1, Deputy Probation Officers (DPO's) Tim Thompson and Michael Smith attempted to clear the baby's airway. When DPO Smith tilted the baby's head back, the baby vomited which allowed the baby to breathe. SPO Zapata informed the offender of the emergency situation with his daughter and directed him to be more cooperative with assisting them in locating his daughter's mother. The baby's airway became blocked several more times before paramedics arrived

on the scene and took over. After the baby was stabilized, DPO's Kyle Hernandez and Delia Jones accompanied the baby as she was transported to Loma Linda University Children's Hospital Intensive Care Unit.

SPO Zapata and Sr. PO Ewing were eventually able to establish contact with the baby's mother by phone. Both Zapata and Ewing remained at the location until the mother returned home.

After the traumatic event, Sr. PO Ewing spoke with the baby's mother who advised the baby had been released from the hospital. The mother expressed gratitude for the swift and preemptive actions of the team and commended the officers' keen observations, their outstanding training and the quick response of Engine Company No. 1.

Each day, DPO's from the Riverside County Probation Department set out to make a difference in the community and in the lives of those they serve. September 10, 2014, was one of those days in which the officers from ASD's Unit 61 did more than change a life - they saved one!!



SAVE THE DATE

2 0 1 4

**EMPLOYEE
RECOGNITION**

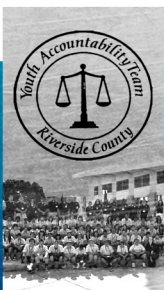


&
AWARDS
C E R E M O N Y

**THURSDAY, FEBRUARY 26, 2015 AT 2:00 PM
MORENO VALLEY CONFERENCE CENTER**

Congratulations to Desert Services Division, Deputy Probation Officer Gabriela Hernandez, our Community Corrections Performance Incentive Act (CCPIA) Employee of the Quarter. This distinction is awarded to a Deputy or Senior Probation Officer assigned to an adult high or medium risk level probation caseload currently funded by CCPIA. Gabriela was nominated by her supervisor for this special recognition based upon her outstanding work performance and contribution during the 3rd Quarter of 2014 (July through September). When she learned she would be tasked with monitoring an additional caseload in the absence of the Senior Probation Officer, she displayed a positive outlook and handled the added responsibilities with grace. She worked diligently to supervise and maintain two caseloads within departmental supervision standards. On average, ten COMPAS assessments were completed monthly to evaluate current risk levels, and 88% of her clients were contacted in the office and in the field every month. In addition, Gabriela regularly facilitated Courage to Change (C2C) classes for those seeking additional treatment services. The C2C classes involve an interactive journaling process designed to help offenders identify and take ownership of their maladaptive thoughts, feelings, and behaviors. Gabriela put forth a phenomenal effort to create a customer friendly atmosphere and promote class participation. Attendees openly acknowledged Gabriela's efforts and responded accordingly. As such, these clients are now taking positive steps on their path to rehabilitation.

Overall, Gabriela's efforts have shown that she not only sets standards for her clients, but also holds herself accountable and takes ownership of her responsibilities as a Probation Officer. Gabriela's work ethic exemplifies our department's mission statement. She strives to make a difference in the lives of others, works well with clients and staff and is viewed as an asset to the Palm Springs Probation Office and the Desert Services Division. Gabriela, we applaud all of your hard work and dedication. Congratulations on your well-deserved achievement!



YOUTH
ACCOUNTABILITY
TEAM

RIVERSIDE DOWNTOWN PARTNERSHIP

TYLER MALL DISPLAYS MURALS CREATED BY JOINT EFFORT BETWEEN YAT AND THE RIVERSIDE ART MUSEUM

Robert F. Kennedy once said, "Few will have the greatness to bend history itself, but each of us can work to change a small portion of events, and in the total of all those acts will be written the history of this generation." This guiding insight may accurately explain the thinking behind a program created in 2001 when the Riverside County Probation Department partnered with local law enforcement, the District Attorney's Office and community based organizations to create countywide Youth Accountability Teams (YAT). The department clearly recognized the value of early intervention, promoting involvement in pro-social activities and instilling community pride to at-risk youth. When these youth take pride in their surroundings, they are more inclined to respect the residents, businesses and establishments that exist within their neighborhoods.

There is no finer example of an effort to foster a safe and healthy community, than that of the partnership created by the downtown Riverside

Art Museum (RAM) with the Riverside County Probation Department's Youth Accountability Teams. This partnership was developed in 2013 with the idea and goal of connecting at-risk youth to their community through art and positive influence. The partnership has provided youth a cultural experience, with tours and educational lectures about the museum's art, which they would not have had otherwise.

The youth are exposed to positive role-models and mentors, as was the case when 30 youth, accompanied by their probation officers, attended a six-hour drawing and painting class taught by world renowned painter Greg Adamson. One weekend, several youth painted the ART sign in front of the museum. On another occasion, they painted a mural which is currently displayed in Riverside's Galleria at Tyler. These projects continue to be a source of pride and accomplishment to these young artists, each time they drive or walk by their "works." Soon, RAM will give eight to ten at-risk youth lessons in

drawing, painting and mural design. At the end of the session, they will apply what they've learned to help design a mural which will be displayed at the First Congregational Church on Lemon Street.

With each class, project or tour, the participants develop an appreciation for art and find an outlet for positive self-expression. This platform provides youth the opportunity to take pride in their community, diverts them from involvement in criminal activity and promotes change. The Riverside County Probation Department believes that strong community partnerships reduce youth recidivism, and ultimately, promote a safer downtown Riverside.





BRITTANY ABELL
BRITTANY CARDOZA
MARIBEL CEBALLOS
SAL CORTEZ
JOHN DYER
MONICA FARRELL
MARIA GARCIA
JOCELYN GUERRERO
JAMIA HENSLEY

LESTER JACKSON
HEATHER KELLEY
DE'NAYE KING
COLE LEWALLEN
IRIS LOPEZ
SEAN MICHEL
ALFREDO MONREAL
BRITNEY MURPHY
FERNANDO QUINTERO RUIZ

CARA RAZO
NATALI ROMERO
CASSAUNDRASALDANA
JENNIFER SHERRELL
MARCO SILVA
JOHN SIMPSON
KIRK TERRANOVA
KAREN WADE
TRAVIS ZMOTONY

VENTURA COUNTY PROBATION

MARIO PEREZ
EDUARDO TOBIAS



ERIC AVALOS
KHA DO
MOLLY DURAN
EDELMIRA FAJARDO
MATTHEW FULLER
BLANCA GONZALEZ
ALEX GONZALEZ VILLA

MARIA MATA
KARA MEYER
ANTHONY NEGRETE
HOLLY RAYFORD
ROCIO RODRIGUEZ
JAZZMINE SIMPSON
ANGELA SNIPES



ADULT
SERVICES
DIVISION

CONCEALED & REVEALED

TEC-9 FIREARM CONFISCATED DURING AB109 SEARCH

Field supervision probation officers spend much of their time looking for and contacting offenders outside the confines of their offices. It is during home visits and field contacts that probation officers contribute to the safety of the community and its citizens. Home contacts where the probation officer actually visits the offender in the environment in which he lives, provides valuable insight into the offenders' family dynamics and habits. It also allows the probation officer to search the area in which the offender has control to ensure he/she is in compliance with his conditions of release/probation and is not in possession of illegal contraband or weapons.

On November 13, 2014, Riverside County Probation Department Unit 61 (AB 109 Supervision Unit) conducted a compliance check on an AB109 offender at his residence. Deputy Probation Officer (DPO) Ray Amey contacted the offender at the door and directed him to wait outside with the other members of Unit 61. DPO Amey, then accompanied by DPO Tim Thompson and Senior (Sr.) DPO Michele Ewing, entered the residence to ensure no one else was inside. Once it was determined the house was clear of any additional occupants, DPO Delia Jones and DPO

Kourtnee Gervasi searched the offender's room while DPO Amey interviewed the offender.

During the search, DPO Jones discovered a Spiderman lunch pail on the top shelf of the offender's closet. Inside the lunch pail, she located an unloaded firearm, which was later identified as an Intratec TEC DC-9 "assault pistol," also known as DC-9, or TEC-9. This type of weapon has become known for its use in mass shootings and other violent crimes. It has also become the firearm of choice by members of organized crime and criminal street gangs.



Due to historical use of the TEC DC-9 firearm, DPO Guillermo Urquiza, who is currently assigned to the Riverside Gang Task Force, Region 7 was contacted to assist in the investigation. As a result of the findings, the offender was arrested and booked into custody.

This situation proved fruitful, in that, a deadly weapon was taken off the streets. Field contacts and home visits are essential in fulfilling our probation officer responsibilities and serve as reminders that an item as innocuous as a lunch pail can conceal a weapon of high killing power.

YOUTH
ACCOUNTABILITY
TEAM

A VENTURE BETWEEN GENERATIONS

In partnership with the Office on Aging's Grandparents Raising Grandchildren Program, Deputy Probation Officer (DPO) Leon Reynolds, assigned to the Special Services Division, Hemet Youth Accountability Team, has developed a comprehensive and educational presentation to assist grandparents who are raising their grandchildren. After collaborative meetings between the Probation Department, the Office on Aging and participants of the program, a specialized curriculum was developed that covers the following topics: laws affecting juveniles, drug and gang trends, social media, elder abuse, and elements of popular culture. The goal of this program is to empower grandparents by educating them about the current issues facing juveniles today while addressing problematic behavior trends. In an effort to support the mission of the Grandparents Raising Grandchildren's Program, DPO Reynolds intends to offer this educational presentation on a quarterly basis beginning in January 2015, at the Office on Aging located in Hemet.

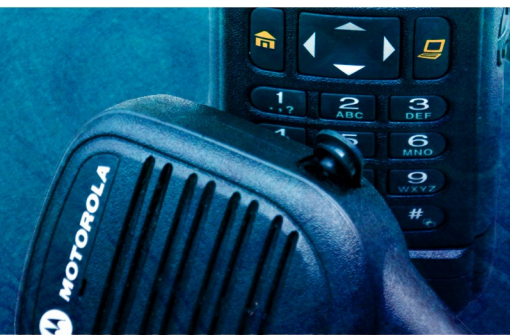




ADULT
SERVICES
DIVISION

MESSAGE RECEIVED

AN INTRODUCTION TO PSEC RADIOS



It has been said that communication is only as good as the information received. As a progressive criminal justice agency, the Riverside County Probation Department recognizes the desperate need for improved and streamlined communication. To foster improved communication among field Deputy Probation Officers, the Riverside Adult Services Division began utilizing the Public Safety Enterprise Communication System (PSEC) in September 2014. PSEC is used in conjunction with the District Attorney's Office dispatchers, who track field staff using Computer Assisted Dispatching (CAD).

The new technology, combined with the speed and effectiveness of the dispatchers, has allowed field staff to be more effective and protected in the field. Many of the Probation Officers commented on the reliability of the radio system and were impressed by the amount of information provided by the dispatchers. From routine home visits to planned unit search days, staff are able to request a CLETS inquiry from the dispatchers quickly and efficiently. Dispatchers have access to CLETS and are able to view past call logs through the Sheriff's Department, revealing any potential officer safety issues. By utilizing the dispatchers' access to Department of Motor Vehicles (DMV) records, staff can identify if a vehicle belongs at the target house or is possibly stolen or of interest in another investigation. Not only are the responses rapidly communicated and conveyed when staff arrive or leave a location, vital information regarding a vehicle is prompt. The collaboration between the District Attorney's Office and local law enforcement agencies has resulted in a productive and effective partnership.

Since inception, the transition to the use of the PSEC radio has been well-received. Officer safety has been dramatically enhanced, field contacts are more efficiently processed and agency relationships continue to grow. The radios are now being used department-wide and we look forward to continued partnerships and future technological advances.



DEPUTY PROBATION OFFICER I

MICHAEL SMITH





C.A.P.I.A.

California Association of Probation Institution Administrators

Award Winners

Three hundred and sixty-five days per year, twenty-four hours per day, Riverside County Probation Department's (RCP's) institutional staff arrive at their assigned institutions and treatment facilities, dedicated to ensuring the youth detained in their facilities are safe and secure. The staff are also committed to seeing that those youth in their custody, upon their release, are better prepared to live law-abiding and productive lives. It is a challenging assignment and those who excel in this profession deserve to be honored.

On October 22 and 23, 2014, institutional line staff and supervisors from probation departments throughout Southern California, arrived at the Riviera Resort and Spa in Palms Springs to train and acknowledge the outstanding accomplishments of this group of professionals. The California Association of Probation Institutional Administrators (CAPIA) Southern Region Training Committee, at its Institutional Line Staff and Supervisor Annual Training Conference and Meritorious Awards Ceremony, recognized six RCP staff. Probation Corrections Officer Don Sigler and Supervising Probation Officer Shelly Vedrode from Indio Juvenile Hall; Probation Corrections Officer Kim Vivino and Supervising Probation Officer Gretchen Shipes, from Riverside Juvenile Hall; and, Probation Corrections Officer Ruben Correa and Supervising Probation Officer Samantha Barba from Southwest Juvenile Hall, were all recognized for their outstanding job performance.

The honors bestowed upon RCP institutional staff did not end in Palm Springs. On November 5, 2014, at the CAPIA conference held in Shell Beach, Supervising Probation Officer Emil Fischer was recognized as the Southern Region Supervisor of the Year.

Congratulations to all of our award winners and thank you for your dedication, commitment and hard work!



ANNOUNCEMENT!

When operating a department of over 800 employees in a county stretching over 7,000 miles, it can be a challenge to connect with staff on a one-to-one basis. To encourage dialogue and interaction between the individual employee and our Chief, the department is excited to announce the arrival of the "Quarterly Lunch with the Chief." Each quarter, one division will be selected to choose an employee to have lunch with Chief Probation Officer Mark Hake. If you would like an opportunity to personally discuss your accomplishments, ask questions and hear firsthand what it takes to run a progressive criminal justice agency, please advise your Division Manager. Indio Juvenile Hall and the Youthful Offender Program will be the first division selected to participate. Each quarter, the chosen division will be announced via the RCP Quarterly and your quarterly lunch may be featured in a future edition of the department publication. Chief Hake is looking forward to this opportunity to get to know better the hardworking men and women that comprise the Riverside County Probation Department.



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HUMAN
RESOURCES
DIVISION

LEADERS OF CHANGE

CEO JAY ORR SHARES HIS VISION AND JOURNEY AT THE 2014 MANAGER AND SUPERVISOR CONFERENCE



On October 29, 2014, Supervisors, Managers, and Executive Team members gathered at the Desert Princess Resort in Cathedral City for the annual Manager and Supervisor Conference. With the guidance of the Executive Team, the Staff Development Unit worked diligently to create an educational one day event. This year, Chief Executive Officer (CEO) Jay E. Orr presented the opening remarks and consultant Micheal Collins, provided training on *Becoming an Evidence-Based Organization*.

During his remarks, CEO Orr expressed gratitude for the employees of the Probation Department and addressed the department's role in helping to make Riverside County successful. He welcomed questions from staff and shared the successes and failures he experienced on his journey to becoming a CEO for the County of Riverside. CEO Orr related his career included experience in his private law firm, and a history of employment with the Riverside County Public Defender's Office, the District Attorney's Office and Code Enforcement. The audience found his words to be informative, valuable and inspiring. Micheal Collins facilitated training on the Evidence-Based Organization (EBO). Mr. Collins is a corrections practitioner with over 32 years of

experience working in the field of institutional and field community corrections. He coordinated the implementation of Evidence-Based Practices (EBO) for the Orange County Probation Department. In 2001, Mr. Collins began working on the State and Community Corrections Board; and, for the past three years, has been serving as a consultant for various county, state and parole agencies across the country.

Through lecture discussion and small group exercises, our department's Executive Team, Managers, and Supervisors focused on the factors involved in becoming an EBO. Department staff reviewed the fundamental elements of evidence-based principles (EBP), talked about creating capacity for change, and identified the organizational culture issues influencing change. Lastly, staff developed an action plan to support continued EBP implementation within their units, and ways in which their efforts could lead toward the further development of an EBO.

The conference concluded with words of support, encouragement and appreciation by Chief Probation Officer Mark A. Hake and members of the Executive

Team. Staff characterized the training as excellent and one of the better training sessions presented. All in all, the 2014 Manager and Supervisor Conference was a great success and we look forward to our next conference in 2015!



CONFERENCE SPEAKERS JAY ORR, CHIEF HAKE, AND MICHAEL COLLINS



SUPERVISING PROBATION OFFICER
NATALIE RIVERA



JUVENILE
SERVICES
DIVISION

COMMUNICATION, COLLABORATION, & COMMITMENT

COMMUNITY PARTNERS FORUM PUSHES TO IMPROVE ASSISTANCE TO YOUTH

“Communication, Collaboration, and Commitment,” was the theme of this year’s Community Partners Forum held at the Moreno Valley Conference and Recreation Center. The purpose of the forum was to provide an update of the System Improvement Plan (SIP) for the Riverside County Department of Social Services (DPSS) and the Riverside County Probation (RCP) Department as it applies to the placement of youth in private facilities, and to serve as a forum for community partner agencies. Over 300 community partners were in attendance and provided pamphlets, referral forms and advice to those in attendance.

The audience was welcomed by Jennifer Hastings from the Children’s Services Division, DPSS Director Susan von Zabern, HOPE Project Director Sharmil Shah, and Chief Probation Officer Mark A. Hake. Chief Hake thanked those in attendance for their commitment to families in the community. He acknowledged the worthiness

of community agencies working together to provide a holistic treatment approach, and recognized the importance of routinely re-evaluating the department’s SIP so the most current data-driven information can be utilized. Supervising Probation Officer (SPO) Brenda Waterman provided placement data revealing that minors entering placement prior to the age of 16 were historically more likely to re-enter placement after family reunification and take longer to reunify with their parents. This data is instrumental in focusing specific rehabilitative efforts on a targeted group.

Youth Partners Keith Diaz and Manny Gray shared their experiences of aging out of the foster system and then being given the opportunity to share their insights with foster youth currently in the system. DPSS Assistant Director of Children’s Services Jennie Pettet and Assistant Chief Probation Officer Rosario Rull provided closing remarks. Assistant Chief Rull expressed praise for those who

organized the day’s events. She spoke of what an asset it is to have former and current foster care youth working together, and confirmed that the probation department would continue to collaborate with community partners and use data-driven evidence to focus the department’s efforts on those most in need.

“Communication, Collaboration, and Commitment” was more than the theme of this year’s Community Partners Forum; it was a clear direction for the future.



SUPERVISING PROBATION OFFICER

BRENDA WATERMAN



FIELD
PROJECTS
DIVISION

RESOURCE COLLABORATION EVENTS

On September 24, 2014 and October 1, 2014, the Riverside County Probation Department Field Projects Division partnered with the Riverside County Superior Courts to present two resource collaboration events at the Riverside Hall of Justice. Both presentations were designed to inform legal professionals of the programs and services afforded to offenders in the Riverside region. Since we are in the business of “changing lives,” it seemed appropriate to gather everyone in the same room, build rapport, and discuss the efforts made on behalf of the Probation Department and community based organizations to bring about change in the offenders we serve.

The program was hosted by Hearing Officer Judith Fouladi and The Honorable Judges Becky Dugan, David Gunn, Helios Hernandez, Mark Johnson, and Matthew Perantoni. The Field Projects Division coordinated with approximately 25 community resource agencies throughout the City of Riverside and other neighboring cities to facilitate the program agenda. Over the course of the two events, the following agencies presented brief synopses highlighting their services

In total, 132 professionals attended the resource presentations and received a wealth of information regarding the services available to our probation and realignment offenders. This information included free services related to meals and housing, educational components, healthcare for families,

hands-on job training, legal assistance, and treatment options. Packets were distributed to the audience containing a synopsis of services and contact information for each agency. Before closing, there was a question and answer segment which allowed attendees to clarify information. This was a great opportunity for the Probation Department to thank the network of providers who strive to educate, assist, and rehabilitate the offenders we serve. The hosting judges expressed appreciation for the information they received, and were encouraged by the efforts being made by all agencies to make a difference in the lives of the people we touch.



SUPERVISING PROBATION OFFICER
LATOYA THOMAS

YOUTH
ACCOUNTABILITY
TEAM

A FIGHTER FOR POSITIVE CHANGE

On September 24, 2014, Youth Accountability Team (YAT) members from the desert region of the county, along with the Indio Police Department's Community Outreach Unit, coordinated the first “Desert Connections Resource Fair” in an effort to link families to needed resources. The event was held at the Fullenwider Auditorium on the Indio Date Festival grounds.

Since the early 1900's, the Riverside County Probation Department has been in the forefront of serving courts, protecting our community and changing lives. Our department has continued to work with youth and adults from different socio-economic levels, backgrounds, and circumstances. We continually strive to provide the citizens of Riverside County with quality public safety service and resources to promote safe, healthy and productive communities. The Desert Youth Accountability Team is a collaborative effort between the Riverside County District Attorney's Office, the Boys and Girls Club of Coachella Valley, various school districts county-wide, and local law enforcement agencies. Since its inception, the YAT mission has been to provide a collaborative approach through intervention by providing necessary services to at-risk youth and their families.

The Indio Police Department's (IPD) Community Outreach Unit consists of the School Resource

Officer (SRO) program which was implemented in 1997 to focus on better serving the city through Community Oriented Policing. This program allows for law enforcement officers to fulfill multiple roles in the community such as teacher, trainer, counselor, law enforcer, and mentor. The specialized unit offers educational resources, models positive behavior, provides a balanced view of law enforcement, and is proactive with the youth in the community. The Youth Accountability Team has been working closely with the Indio Police Department's Community Outreach Unit and other agencies to overcome obstacles and connect families with the services they need.

The fair began with introductions made by Director Beth Stevens who acted as the Master of Ceremonies for the evening. The keynote speaker was the Coachella Valley's own “four time” world boxing champion, Timothy “Desert Storm” Bradley. Mr. Bradley spoke to a crowd of approximately 500 people on the power of making positive choices.

In attendance were SROs from the entire Coachella Valley as well as personnel from all three local districts. Attendees had the chance to meet the SRO assigned to their child's school. Over 76 collateral agencies were in attendance. Information provided to attendees ranged from free AIDS testing, mental health resources, housing assistance

as well as food provided by local food banks. Six back-to-school raffle prizes were given away to attendees.

Feedback received from collateral agencies, as well as the community, was positive. The following story represents just one connection made that demonstrates the team accomplished what they set out to do:

The mother of an eleven-year-old boy reported to a Probation Officer (PO) assigned to the YAT Program that her son had been assaultive toward her. The mother was immediately connected to the SRO assigned to her son's school. The YAT PO escorted the mother to personnel from the student assistance program and they were able to schedule an appointment for the minor and mother to begin family counseling. The mother was also provided information on the Parent Project program facilitated by YAT POs and follow-up was conducted by the YAT DPO who works in conjunction with the minor's school.



SUPERVISING PROBATION OFFICER
BARBARA BANDY

BREAKING THE CYCLE

STORIES FROM RCP'S INSTITUTIONS

THE SIX PILLARS SUPPORTING THE YOUTHFUL OFFENDER PROGRAM

The Youthful Offender Program (YOP) is an in-custody treatment program designed to help youth in the area of personal improvement. Rather than placing youth solely in a detention environment, this program provides a system whereby youth are encouraged to develop positive personality traits and mature in character. The program is centered on the Six Pillars theory comprised of Honesty, Integrity, Leadership, Respect, Accountability and Self-Discipline. It is operated on the belief that rehabilitation and success stem from incorporating these traits into one's life, while in, and after completing the program. The youth enter the program as freshmen and work their way up in rank to sophomore, junior, and senior status. They are expected to follow specific rules and guidelines that will steer them toward successfully completing the program. Further, they are required to memorize, know the definition of, and give an example for each pillar when they initially promote. Once they successfully complete the program, they can be returned to the community. The Six Pillars system appears to be an effective way to help these youth navigate successfully through adolescence and into adulthood.

PROBATION CORRECTIONS OFFICER II

COLETTE HUDSON



REAL MEN READ

The foundation of change is education and the foundation of education is reading. The beloved Dr. Seuss is quoted as saying, "The more you read the more things that you'll know. The more you learn the more places you'll go." Recognizing the importance of reading, the "Real Men Read" program was initially designed and developed to create an interest in reading for young men who are at-risk of entering the criminal justice system. The program has expanded and is now offered to young men participating in the Youthful Offender Program (YOP) at Riverside Juvenile Hall. The program is taught by a Deputy District Attorney and a retired school teacher and provides a forum of guest speakers who serve as strong male role models. Participants attend the program weekly, review what they have read, and then discuss the storyline as a group. In addition to developing reading skills, the program also provides residents with life skills, and practical tools on how to complete a job application and resume along with tips on how to present well at job interviews. To reinforce the importance of goal-setting, residents are encouraged to read a specified number of pages in their books within a certain time frame. Between July 9, 2014 and October 8, 2014, 21 residents read 60 books and just over 25,000 pages! Ultimately, the residents will learn a valuable life skill and will continue to receive educational and motivational tools that will equip them for success in the future.

PROBATION CORRECTIONS OFFICER II

COLETTE HUDSON



SOUTHWEST JUVENILE HALL CANINE SUPPORT

On December 3, 2014, Southwest Juvenile Hall celebrated the successful graduation of the latest Dog Program graduates, Aden, Adel and Hummu. Southwest Juvenile Hall partnered with the Canine Support Team to successfully revise the Dog Program to incorporate larger breeds to be trained as helping dogs for people with disabilities. Five youth helped conduct the program and train the dogs to learn the initial training lessons. PCO's Robert Taylor and Randy Bush helped oversee the program and helped the youth learn training techniques and care. On November 19, 2014, all of the dogs completed their training and successfully passed the final test. Each skill creates the foundation that will help the dogs become helpful companions to persons with disabilities. Hummu even demonstrated an "up" command which leads to an ability to turn a light switch on and off.

The effect of the program has been substantial for the youth and staff and has enabled all of us here at Southwest to witness a portion of the mission statement, "Changing Lives." One of the youth expressed he had wanted to fight several times and found himself frustrated in the unit, but was able to gain his focus through taking care of his dog. He said, "I couldn't let him down, he was depending on me." Lessons like this are irreplaceable to our youth and we are proud and grateful to be participating in this unique program that helps our youth teach these dogs to help others. Southwest anticipates starting the next group of training in mid-January 2015.



INDIO JUVENILE HALL DOG PROGRAM

On October 22nd 2014, the Indio Juvenile Hall Security Unit began its first dog program under the guidance of Partner Paws Peek Ranch. To help start the program, financial assistance was procured from the Kids in Conflict Foundation and two dogs were donated by the Riverside County Animal Shelter. Jack is a Jack Russell Terrier and Dallas is a Terrier Mix. The minors on the Security Unit were interviewed, screened, and selected as lead and backup dog handlers to participate in a 12-week program. The presence of the dogs fosters a calming environment and reduces tension. Caring and training for the dogs teach the youth discipline and responsibility. Indio's first graduation ceremony is expected to take place in January 2015 where the dog handlers will have the opportunity to demonstrate what they have taught the dogs during the program. If the dog handlers and their families are unable to adopt the dogs, a silent auction will be held for those who are interested in adoption with all proceeds going towards funding the next dog program.





DESERT
SERVICES
DIVISION

INDIO PROBATION STAFF HONORED

Deputy Probation Officer (DPO) Tom Kirk and Probation Specialist Carolina Lua were honored by the Indio Sunrise Rotary Club at their Annual Law Enforcement/Veteran's Appreciation Day held on Tuesday, November 18, 2014, at the Indian Palms Country Club in Indio.

In developing our Service and Business Plan goals for the year, DPO Kirk suggested we increase public safety through safe and secure division wide operations. To reach that goal, he submitted a proposal highlighting the facets necessary to accomplish his idea and titled it, "Division Strong." Tom collaborated with and trained inexperienced DPO's on the deadlines involved and the many other aspects of being the "lead agent" on a case. The training enhanced community safety by demonstrating techniques and strategies to DPO's on how to locate and arrest wanted felons. DPO's also learned what to look for and how to safely remove weapons, drugs, and other contraband off the streets. Tom shared his recent experiences regarding the

transportation of a mentally unstable and dangerous client from Riverside County Mental Health to court in Indio. The individual had made threats against another Probation Officer, his doctor, and his neighbors. Tom collaborated with Riverside County Sheriff Court deputies, the Indio Police Department and Mental Health staff to ensure the safety of everyone involved in the transportation process.

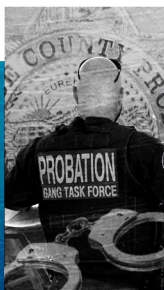
Probation Specialist Carolina Lua was also honored by the group for her drive and dedication in serving the community. Early in her career as a Probation Assistant, she was tasked with helping to maintain the largest caseload in the Desert Services Division. After being promoted to Probation Specialist, she was assigned to the Domestic Violence monitoring caseload. In this capacity she not only deals with very difficult clients, but their victims as well. She understands that the domestic violence and child abuse programs to which she refers her clients not only provides them with the skills they need to improve their lives, but also helps to protect the community. Carolina was also recognized for her

great sense of teamwork and the pride she demonstrates in every task she is assigned. During the past year, she was asked to assist another field division by driving to Banning twice a week to act as a court officer in order to implement Riverside County Ordinance 914, Require Every Convict Occupant Reimburse County Expenses (RECORCE). She also helped the Palm Springs Office with their large "low-risk" caseload when a sworn officer was transferred.

Tom and Carolina's attributes and value to the Desert Services Division and local law enforcement community cannot be overlooked. The division is fortunate to have such dedicated staff and congratulates them for being selected to receive the Indio Sunrise Rotary Club's Sworn and Non-Sworn Law Enforcement Appreciation awards.

DIVISION DIRECTOR

STEPHEN FORISTEL



SPECIAL
SERVICES
DIVISION

IN THE RIGHT HANDS

GANG TASK FORCE TAKES CHARGE AND LOCATES STOLEN HANDGUNS

In October 2014, members of the Greater Corona Norco Gang Task Force (GTF) were honored at the Corona Police Department's Annual Awards Banquet with the Unit Citation Award for their work on a gang-related residential burglary in which firearms were stolen.

The GTF team's involvement began in November 2013, when they received an "information only" case related to the theft of three firearms. The case, on its face, was a past burglary report with no suspect information or follow-up required; however, the GTF officers took initiative by making contact with the victim and conducting a canvas of the neighborhood. Through their follow-up investigation, GTF officers obtained crucial details and evidence which led to a known Corona Varrio Locos (CVL) Matadores criminal street gang member, as a possible suspect.

In December 2013, GTF officers served a search warrant at the suspect's residence. Incriminating

photographs of five CVL gang members, two of whom were on probation, holding the guns stolen in the Norco burglary were discovered. GTF officers wrote social media warrants and spent hours monitoring the activities of the suspects. They conducted additional probation and parole searches, which eventually culminated in the arrest of four of the five suspects. Additionally, the searches led to the recovery of three firearms, one of which was stolen in the Norco burglary.

In January 2014, with the assistance of a Corona Police Department K-9, GTF officers apprehended the fifth and final suspect, after he ran into a Corona neighborhood. Later, during a search of the suspect's residence, they located a handgun concealed in the vent of the microwave. Records confirmed the handgun was also stolen from the Norco burglary.

The Greater Corona Norco GTF officers and the other individuals who assisted in this case are to be commended for their investigative excellence and

attention to detail. This successful investigation demonstrates the value of the GTF collaboration, the partnership between local agencies and the efforts made to target, combat, and reduce gang crime in our communities.

The Unit Citation Award was presented to: Corona Police Department (CPD) Sergeant Paul Mercado; Riverside County Senior District Attorney Investigator, Doug Collier; CPD Detectives Martin Vega and Jason Perez; CPD Officer Richard Bartlett and K-9, Kiki; California Highway Patrol Officer Phil Rogers; Riverside County Sheriff Deputy Ryan Eddy; Deputy Probation Officer Morgan Johnson; Supervising Probation Officer Joseph Doty; Senior Border Patrol Agent Charles Sachs; and GTF Office Assistant Brigitte Vargas.

DEPUTY PROBATION OFFICER II

MORGAN JOHNSON





IN MEMORY
DALE TEMPLETON
SEPTEMBER 18, 2014

PROMOTIONS

TIMOTHY GOODWYN / DEPUTY PROBATION OFFICER II ↗ SUPERVISING PROBATION OFFICER

MELISSA GUZMAN / SENIOR PROBATION OFFICER ↗ SUPERVISING PROBATION OFFICER

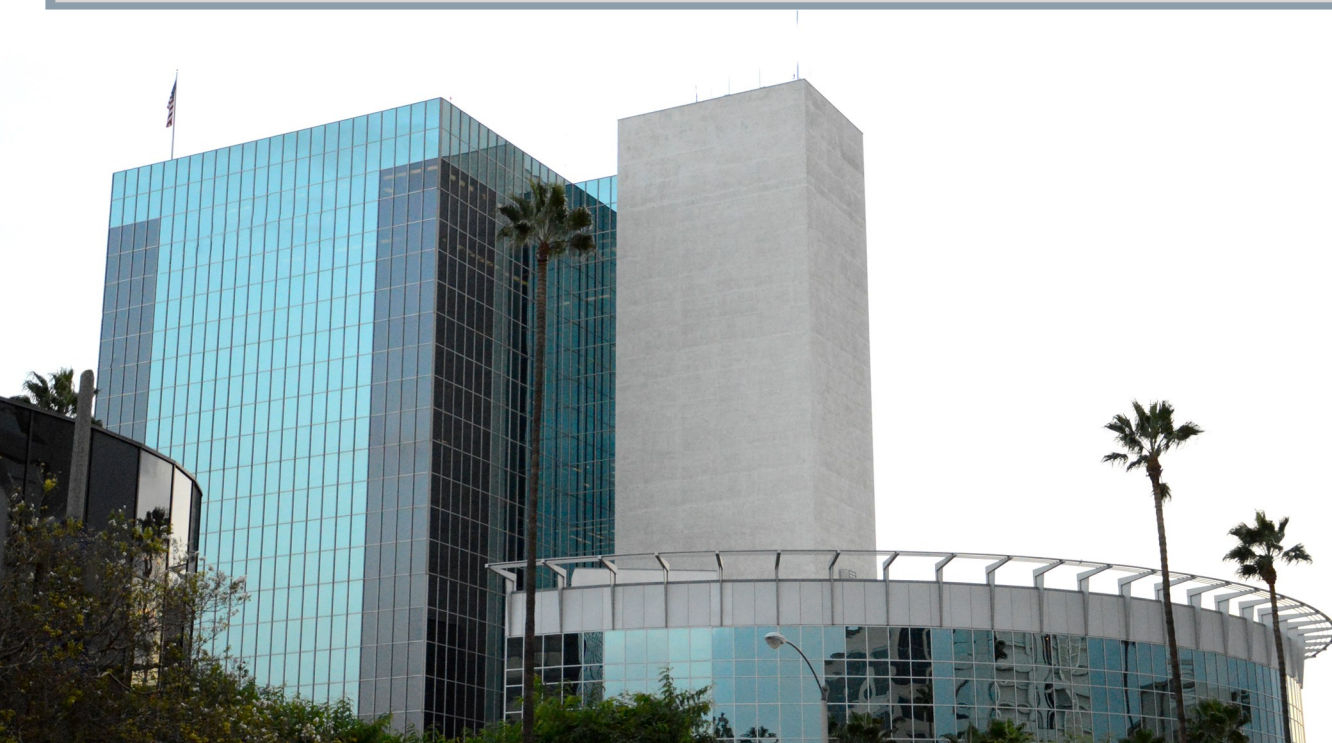
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