



RCP

QUARTERLY

VOLUME I
ISSUE IV
SPRING 2015

HOLIDAY GIVING 2014

IT'S CHRISTMAS IN SPRINGTIME WITH A SUMMARY OF RCP'S COMMUNITY OUTREACH DURING THE 2014 HOLIDAY SEASON
Pgs. 8-9

ERAC RECAP

HUNDREDS OF GUESTS ATTENDED THE ANNUAL EMPLOYEE RECOGNITION & AWARDS CEREMONY HONORING RCP STAFF FOR THEIR SERVICE, PROFESSIONALISM, AND HEROISM
Pgs. 10-13

SPECIAL DELIVERY!

DPO II HUGO CHAVEZ AND HIS WIFE MADE LOCAL HEADLINES WHEN THEIR SON WAS DELIVERED INSIDE THEIR SUV
Pg. 22

STAFF SPOTLIGHT

SUPPORT STAFF PLAY AN ESSENTIAL ROLE IN
THE MISSION OF THE DEPARTMENT PG. 6
INTERVIEW WITH **BRYON HANSEN**

THE DESERT'S BACKBONE



MESSAGE FROM THE CHIEF

SPRING 2015

IF YOU WANT TO HAVE A GREAT ORGANIZATION YOU MUST HAVE GREAT PEOPLE. THIS YEAR'S EMPLOYEE RECOGNITION AND AWARDS CEREMONY PUT A SPOTLIGHT ON THE TREMENDOUS PEOPLE WE HAVE WORKING IN OUR ORGANIZATION. OVER 120 STAFF WERE RECOGNIZED THIS YEAR FOR YEARS OF SERVICE, PROMOTION, DIVISION EMPLOYEE OF THE YEAR, COMMUNITY SERVICE, AND HEROISM. IT WAS AN HONOR TO HEAR THEIR STORIES ABOUT THE WORK THEY PERFORM EACH DAY AND THE QUALITY OF THEIR CHARACTER AS INDIVIDUALS. THE ACHIEVEMENTS OF OUR DEPARTMENT ARE A DIRECT RESULT OF THE HARD WORK AND DEDICATION OF OUR STAFF. SO PERHAPS IT IS FITTING THAT THIS EDITION OF THE RCP QUARTERLY FEATURES SUPERVISING OFFICE ASSISTANT BRYON HANSEN. DELIVERING SERVICES TO THE COURT AND THE PUBLIC, AND ENGAGING JUVENILE AND ADULT OFFENDERS WITH THE GOAL OF REDUCING RECIDIVISM IS

GENERALLY CARRIED OUT BY OUR DEPUTY PROBATION OFFICERS AND OUR PROBATION CORRECTIONS OFFICERS. OUR ABILITY TO ACCOMPLISH THOSE GOALS IS ENTIRELY DEPENDENT UPON THE MANY MEN AND WOMEN WHO WORK TIRELESSLY BEHIND THE SCENES IN SUPPORT OF OUR FRONTLINE SERVICES. THEY ARE THE MANY CLERICAL STAFF ACROSS OUR ORGANIZATION, THE KITCHEN AND MAINTENANCE STAFF IN OUR INSTITUTIONS, OUR FISCAL, HUMAN RESOURCES AND INFORMATION TECHNOLOGY STAFF THAT SUPPORT EVERY EFFORT OF OUR ORGANIZATION TO SERVE COURTS, PROTECT OUR COMMUNITY, AND CHANGE LIVES. MY THANKS TO EACH ONE OF YOU FOR MAKING OUR ORGANIZATION GREAT!

Mark A. Hake

MARK A. HAKE
CHIEF PROBATION OFFICER

CITY OF *Blythe* CALIFORNIA

The Blythe Probation office is seeking Deputy Probation Officers interested in working with a cohesive, highly trained and versatile team. This assignment offers exposure to a wide-range of assignments, and partnerships with local, county and state agencies. Deputy Probation Officers who have completed the Probation Department's Arming Academy are highly desired. Blythe offers an outdoor recreational wonderland and an affordable housing market. Outdoor activities along the beautiful Colorado River include boating, water skiing, jet skiing, and swimming. Blythe's 350 days of sunshine offer year round sporting activities. If you are interested in this remarkable opportunity please express interest to your Division Director.

CONTENTS



4	JJDPC CALL FOR VOLUNTEERS
5	LUNCH WITH THE CHIEF CARI SHEPHERD
6-7	"I AM RCP" STAFF SPOTLIGHT WITH BRYON HANSEN
8-9	HOLIDAY GIVING 2014
10-13	EMPLOYEE RECOGNITION & AWARDS CEREMONY RECAP
14	SOUTHWEST JUVENILE HALL EMPLOYEE OF THE MONTH PEDRO DOMINGUEZ
	2ND ANNUAL PARENTS DAY SUSAN WOODWARD
15	SENSATIONAL SATURDAYS SAMANTHA BARBA
	THE ROAD TO SUCCESS KEVIN MORRIS
16	INDIO COMMUNITY OUTREACH COURT STEPHEN FORISTEL
	O.W.E. PROGRAM SHERRI ELMORE
17	WEST COUNTY NARCOTICS TASK FORCE DISBANDMENT CHRISTOPHER PEDERSON
	DRESS FOR SUCCESS BRIAN QUIGLEY
18	CCPIA EMPLOYEE OF THE QUARTER LATOYA THOMAS
19	TOUR DE PALM SPRINGS MICHELINA AYBAR
	TRUANCY SWEEP BARBARA BANDY
	LUNCH PROGRAM GRANT JULIE TERRELL
20	BAKER TO VEGAS PHOTOS
21	RUCK CHALLENGE
22	A LOCAL CELEBRITY NADINE LUNDBERG
	NANCY PEASE RETIREMENT
23	PROMOTIONS

JJDPC

Juvenile Justice Delinquency Prevention Commission

SERVE THE NEXT GENERATION JOIN THE JJDPC

On February 10, 2015, Riverside County District Attorney Michael Hestrin addressed the Juvenile Justice and Delinquency Prevention Commission (JJDP) during their regularly scheduled monthly meeting. District Attorney Hestrin emphasized the importance of a realistic and honest approach to crime and discussed several developing projects within the District Attorney's Office aimed at reducing juvenile criminal behavior. He specifically mentioned the ongoing success and partnership with the Riverside County Probation Department's Youth Accountability Team (YAT), whose mission is to provide early intervention and programming in an effort to reduce juvenile delinquency.

The Riverside County JJDP is comprised of volunteer commissioners appointed by the Presiding Judge of the Juvenile Court. The mission of the JJDP is to inquire into the administration of Juvenile Court law and aim to assure the highest standards of care and services for the youth detained within the county's juvenile justice system.

The Riverside County JJDP is seeking volunteer applicants. Applicants must reside in Riverside County, have a sincere interest in juvenile justice and delinquency prevention, have the ability to attend monthly meetings, and pass a criminal background investigation. For further information, please visit the Riverside County Probation Department's website JJDP link at: <http://www.probation.co.riverside.ca.us/jjdp.html> or contact Geri Watson at (951) 358-4220.

BELOW LEFT: A JJDP MEETING HELD IN THE DA CONFERENCE ROOM
BELOW MIDDLE: RIVERSIDE COUNTY DISTRICT ATTORNEY MIKE HESTRIN ADDRESSES THE COMMISSION
BELOW RIGHT: COMMISSIONERS TWILA COLLINS AND ROSA GASCOIGNE



ABOUT THE JJDP

The Welfare and Institutions Code, Section 225, mandates that there shall be a Juvenile Justice Commission in each county. Terms of office are for four years, with appointment made by the Presiding Judge of the Superior Court with the concurrence of the Judge of the Juvenile Court.

Commission members must have a sincere interest in the youth of this county and have the time and energy to devote to full participation in ensuring their protection and welfare. They must be citizens of the United States. They must be residents of Riverside County and willing to undergo a background check. They are expected to attend regular monthly meetings that are held countywide, become informed as to the juvenile justice system and related areas, be able to serve on subcommittees, participate on inspection teams and carry out goals and action plans.

The Commission's legal responsibilities include monitoring administration of juvenile court law and coordinating activities designed to prevent juvenile delinquency. Each year, commissioners conduct inspections of the detention and treatment facilities, as well as any jail or area where minors are temporarily detained.

The Juvenile Justice Commission is dedicated to the promotion of an effective juvenile justice system operated in an environment of credibility, dignity, fairness, and respect for the youth of Riverside County.



BREAKING BREAD

by
Cari
Shepherd

In January 2015, the Public Relations Division launched the “Quarterly Lunch with the Chief” program to drive dialogue and interaction between employees and our Chief. Indio Juvenile Hall (IJH)/Youthful Offender Program (YOP) was designated as the first division to participate and Probation Corrections Officer II (PCO) Laura Huerta was selected as the first brave employee to have lunch with the Chief. PCO Huerta began her career with the Riverside County Probation Department in 2003 as a Group Counselor at Indio Juvenile Hall. Although she has worked in almost every capacity in the institution, she currently is assigned as an Official Programmer where she continues her passion for and efforts toward rehabilitating incarcerated youth.

On February 18, 2015, the Chief met PCO Huerta at her home away from home, Indio Juvenile Hall. Huerta described a feeling of disbelief when Division Director Chris Wright and Assistant Division Director Daniel Castaneda announced her as the selected participant. She felt her eyes widen and face get red with nervousness and anticipation of breaking bread with the leader of our department. Chief Hake selected the renowned Jackalope Ranch restaurant as the eatery of choice. To capture the moment, the Public Relations Division was ready with camera in hand.

Soon after she and the Chief were seated, PCO Huerta reported, “I became comfortable in his presence. There is a quality about Chief Hake, he is genuine. For those who are wondering, the Chief ordered a pulled pork sandwich, with a raspberry ice tea. I paired my Arnold Palmer with a bacon cheeseburger with Swiss cheese and sautéed mushrooms. It was delicious!”

The conversation began with introductions and stories to become acquainted with one another. Chief Hake described his vision relating to different areas throughout the probation department. Topics included transitional living units, renewable energy and the importance of developing relationships with others. An insightful Huerta added, “If we can personalize the experience, it can have a positive outcome. Positive relationships create momentum that in turn creates change and success.” PCO Huerta left the experience with a newfound appreciation for the department and offers the following advice to her fellow co-workers:

“Pick up the phone and call Chief Hake during the quarterly call in. He really does want you to share your ideas and comments. Who knows, it might be your suggestion that may transform, improve, and inspire. I feel honored that I was chosen to be able to experience such an encounter. I did my best to represent my hardworking peers, supervisors and directors. I just hope I did them justice.”

Note to Staff

If you would like an opportunity to personally discuss your accomplishments, ask questions and hear firsthand what it takes to run a progressive criminal justice agency, please advise your Division Manager. Juvenile Services Division will be the next division selected to participate. Each quarter, the chosen division will be announced via the RCP Quarterly and your quarterly lunch may be featured in a future edition of the department publication. Chief Hake is looking forward to this opportunity to get to know better the hardworking men and women that comprise the Riverside County Probation Department.



BRYON HANSEN

SUPERVISING OFFICE ASSISTANT I



I AM RCP

STAFF SPOTLIGHT

When we define an agency, we define the contents, mission, and values of the organization. Most importantly, we seek inside to take a closer look at the individuals that make the business a well-oiled machine. Each of us strives to embody the core values as set forth by the Riverside County Probation Department: Integrity, Accountability, Honesty, Commitment, Compassion, Image, Creativity, Excellence, Respect and Ethics. We each bring value to the department, in all capacities, as sworn and non-sworn employees. While we may differ in many ways, we are all dedicated employees. It is our desire to shed light on talented employees within the department and utilize this forum to share. This quarter, we spotlight Supervising Office Assistant I Bryon Hansen. Support and non-sworn staff serve as the spine of our agency and in this issue we express our gratitude to the amazing men and women behind the scenes. We are united under the umbrella of the Riverside County Probation Department and it is through the combined effort, dedication and hard work that we define our department. "I AM RCP" is dedicated to the employees of the Riverside County Probation Department.

1. What motivated you to begin a career with the Probation Department?

Actually, it was by chance that I began a career in probation. In 2006, I was working for the County of Riverside Department of Public Social Services (DPSS) as an Office Assistant III, and when I relocated I needed to find a county department in the vicinity that had an opening for a transfer. I made contact with Deputy Probation Officer Carol Mechanick and she informed me of an opening in the desert office. I am happy I spoke with Carol and the rest is history.

2. How many years have you worked for the department?

I have worked for the Riverside County Probation Department for nine years, and 18 months at DPSS.

3. Many people change careers during their lifetime; what continues to motivate you to continue your career with the department?

Our department is very dynamic and it is really exciting working in an organization that is constantly changing and growing. I appreciate the decisions from our leadership team that allow for better opportunities and support in areas such as education, health, training and creativity. We are fortunate to have a plethora of good employees striving to become the best they can be. Remembering that not so long ago our department avoided layoffs when economic times were declining, speaks volumes to our fiscal and accounting units and overall leadership. I truly believe in our department and where it is headed. This is what motivates me to do what I can to help make that journey happen.

4. Based on your experience, do you have any words of advice for staff?

Be patient, and never give up on your goals and dreams. Always remain professional, and try not to take things personally. A positive attitude goes a long way. Staff should think about becoming engaged and participate in department sponsored functions such as Baker to Vegas, the American Heart Association, office social committees, volunteering, or something that you are interested in to meet other people and network. Building social networks and support groups is crucial in building confidence, enhancing your overall work experience and contributing to your success in life.

5. Thinking back to when you first began with the Probation Department, did you set a career path goal?

Coming from DPSS, everything was so different and I did not know what to expect at first. My long term goal was to promote within the department. I was lucky that my first supervisor was Elizabeth Martinez Leon. She was a great mentor and suggested that in order for me to expand my knowledge and skill set I learn all of the Office Assistant (OA) desks, including adult and juvenile, so that is what I did.



6. What goals have you set out to accomplish in your current assignment?

Taking advice from my managers, combined with everything I have learned from the quarterly meetings with the Chief, and using the information in my day to day operations. Continue learning communication techniques and using soft skills with staff for more successful outcomes. Continue cross-training with the division secretary for backup when staffing levels are depleted.

7. What do you enjoy about your position as Supervising Office Assistant? What are the challenges?

Naturally, I enjoy the mentoring and teaching aspects of supervising staff. Along with sharing all the information that I have learned as an OA, I enjoy watching staff grow. When one of your staff promotes, it is good to know that you essentially had something to do with their journey. Ensuring everyone within the unit is working toward a common goal and moving in a positive direction poses challenges. However, I have found that open communication and providing clear expectations alleviates this challenge. Additionally, by cross-training employees we are able to ensure no gaps or delays exist in service during times of staff shortages.

8. What are some of the assignments you have held in the past and within the department, and do you have any memorable moments to share?

I have past experiences working at all of the OA desks. Last year, I was co-chair of the American Heart Association Indio Team Coachella Valley Heat. I have been a member of the Employee Recognition and Awards Committee for the past two years. In addition, I am currently the volunteer coordinator for the Indio office and chairperson of the Office Assistant Leadership Committee. My most memorable moment was in the summer of 2010 when I was helping set up an office social committee potluck. Someone asked me to carry a heavy glass container filled with homemade fruit punch to the back training room. When I picked it up, I took two steps and the whole thing suddenly shattered while it was still in my hands. I was not injured, but the entire floor of the break room was full of sticky fruit punch. Did I mention I was also wearing white pants! I was drenched but it was so humorous that we decided to recreate the moment and capture it with a picture!

9. How do you view the role of our support staff within our department?

Overall, our support and non-sworn staff at all levels play such a big role and are such an integral part of our department. I would like to think we are considered the backbone of the organization and without us there would be a lot missing. It is important for everyone to know that we work diligently behind the scenes to try and make this department run like a well-oiled machine. I am very proud to be a spokesperson and representative to all of us who take part in the high demands of day to day business operations.

10. What qualities (CORE VALUES) do you believe are most important to the success of our employees or interested job seekers?

Ethics, Respect, Excellence, and Image. I believe in ethical people who give and show respect to each other, striving for excellence every day, and taking responsibility for the overall image they portray.

11. Do you have any hobbies or outside interests you would like to share?

I enjoy spending time with family and friends, traveling, gardening, geography, reading maps and stories about lost civilizations and star gazing. In my spare time, I enjoy watching the Science Channel, Animal Planet, History Channel, Discovery Channel, and European soccer. Being from Minnesota, I am an avid hockey fan as well, and also just like being outdoors in nature. I maintain a healthy lifestyle with an exercise routine that consists of hiking in the hills above Palm Desert, weightlifting, walking, rollerblading, swimming and riding bicycles.



RCP ★ HOLIDAY GIVING 2014



FAMILY ADOPTION

The Human Resource Division adopted a family referred by the Department of Public Social Services. The family consisted of a single mother and seven children. The HR team delivered gifts, a Christmas tree, ornaments and stuffed stockings to the family's home. The mother was also presented with a gift basket, an \$80 Visa card and a spa gift card. The children were so excited they could barely control themselves. When their mother was presented with her gifts, she broke down in tears. Through this effort, the HR Division showed that, although they are not a large division, they were able to come together and make a positive impact on this family.

SUBMITTED BY DIVISION DIRECTOR TONY CLUBB



SHOP WITH A HERO

Youth Accountability Team (YAT) members coordinated the first annual Shop with a Hero event. YAT team members raised a total of \$1,300 for the purpose of providing 13 youth with \$100 each to purchase school clothes. The minors were transported to the Indio Target, where personnel from Target Corporation provided food, drinks, and a discount for the minors. Each minor was accompanied by a YAT team member or a School Resource Officer from the Indio Police Department. YAT team members and school resource officers found the experience extremely rewarding and were touched by the gratitude the minors displayed.

SUBMITTED BY SPO BARBARA BANDY



BICYCLES FOR KIDS

John White, a volunteer with "Bicycles for Children," collects bikes donated from a host of organizations and ensures they reach deserving children most in need. "Bicycles for Children" donated three bikes to the children of three participants in the Recovery Opportunity Center (ROC). The participants were chosen by Probation and Mental Health staff for their commitment to the program and their demonstrated ability to make positive changes in their lives. Additionally, each ROC participant received gifts to make their Christmas a little brighter through the contributions of caring staff in the court, Adult Service Division, Public Defender and District Attorney's offices. Thank you "Bicycles for Children" for your generous donation!

SUBMITTED BY SPO STACY ZAPATA



HOLIDAY BASH AT EMERITUS ASSISTED LIVING

On December 13, 2014, a select group of Human Resource Division volunteers and their families set out for an afternoon of community service and fun. We hosted a holiday gathering and rang in the holiday season for the residents at Emeritus. We also read Christmas stories by the fireplace, sang songs, played Christmas trivia, and passed out Santa hats and baked goods. Santa made a special fly over and was kind enough to take pictures with all his little elves. A great time was had by all. We look forward to more Probation community service projects like this one in 2015.

SUBMITTED BY ASO ANGELICA RODRIGUEZ



SJH HOLIDAY TRADITION

Holidays are usually a joyous time for most of us. However, for the youth in custody at juvenile hall, this can be a very vexing time. In an effort to show compassion and brighten the outlook for our detained youth, the staff at Southwest Juvenile Hall (SJH) make an effort each year to engage the youth in challenging, energy-releasing fun, exciting, and competitive activities during the holidays. This year was no different. The staff at SJH came together during the Thanksgiving break for a week of football, track, basketball, and volleyball competitions, board games and Wii (fitness and ping pong). The youth competed not only with others in their own units, but also engaged in a cross-unit competition. The youth thanked the staff for providing a fun-filled event. The week was a tremendous success filled with laughter, competition, and fun. Prizes included food items such as milk shakes, sodas, candy bars, fries, and burgers. Both staff and youth looked forward to more of the same during the Christmas holiday break. The supervisors would like to thank staff for their upbeat and infectious great attitudes during the week of activities which ultimately helped to make the youth's holiday memorable.

SUBMITTED BY
SPO PEDRO DOMINGUEZ

YOP HOLIDAY BOWL

The Indio Juvenile Hall Youthful Offender Program (YOP) was given the experience of a lifetime when the San Diego Bowl Committee granted a request and donated tickets to the Poinsettia Bowl (December 23) and the Holiday Bowl (December 27). Indio YOP chose to share the gift with the Riverside Juvenile Hall YOP program so they, too, could experience a live college football game. For many of the youth we serve this was a first time occurrence. One 15-year-old female stated that the opening ceremony gave her the "chills." She was so excited and overwhelmed by joy and anticipation that her eyes filled with tears and she commented that she actually felt like a "kid" again, for the "first time in a long time." For the staff who attended, it was a great experience to be part of changing lives by providing the youth a day they will remember for years to come.

SUBMITTED BY SENIOR PCO ANGELICA DANIEL



HABITAT FOR HUMANITY

The staff of Southwest Services Division and Southwest Juvenile Hall combined forces to assist the local community through several projects including a Thanksgiving gift basket, toy drive, food drive, "Keep Warm" drive, and a Habitat for Humanity Project.



SUBMITTED BY
DPO II CARMEN ALLMON



EMPLOYEE RECOGNITION



& AWARDS C E R E M O N Y

RECAP

MORENO VALLEY CONFERENCE CENTER

FEBRUARY 26, 2015



SPECIAL THANKS TO OUR SPONSORS

ORDER OF EVENTS

NATIONAL ANTHEM / PERFORMED BY

KATHLEEN ATKINS • DONNA EDWARDS • LESLIE GAYK • SANISA KISSELL
LLOYD MANGRAM • RACHEL MCCLURE • TABITHA SAGER • LORI WILSON



WELCOME

MARK A. HAKE, CHIEF PROBATION OFFICER



GUEST SPEAKER

HONORABLE HAROLD W. HOPP, PRESIDING JUDGE



YEARS OF SERVICE



15 YEARS

GLORIA ARELLANO
VIPA BUCHMANN
DION DOWNEY
DAVID ELMORE
ALBERT EWENS
EMIL FISCHER
RENEL GAINES
DONALD GARNETT
ANTHONY GUTIERREZ
GARY HUDSON
ISHA JACKS
JOHN JOHNSON

KRISTINE MANGER
MARIA ORTIZ
SALVADOR RODRIGUEZ
MONICA ROSE
CHOPIN SCOTT
ELCIE SHEPPARD
RHONDA SLEGERS
JOSEPH STEFFEN
WILLIAM WAITE
THOMAS WHITE
SCOTT WILCOX
LORI WILSON

20 YEARS

REUBEN ALFARO
NANETTE ATIENZA
BARBARA BANDY
RAUL INFANTE
BRIAN MCINTOSH
LETON MITCHELL
DAVID VILLEGAS
LILJA WHITING
OKEESE WILCOTS

25 YEARS

KARA BOGGS
SANDRA CADY
SANDRA GRAVES
MARK A. HAKE
CARLA LEUNG-WO
RON MILLER
JODI RICHARDS
JON RITHER
JIMMY SHORTERS
CAROL WEATHERSPOON



PROMOTIONS



CHIEF DEPUTY PROBATION OFFICER

STACY ADAMS-METZ

PROBATION DIVISION DIRECTOR

SHELLY DAVIS
STEPHEN FORISTEL
MARTHA WARDRUP

ASSISTANT PROBATION DIVISION DIRECTOR

MICHELINA AYBAR
ELISA PORRAS

SUPERVISING PROBATION OFFICER

MICHAEL BRINKMAN
FRANK DOÑA
TIMOTHY GOODWYN
MELISSA GUZMAN
SANISA KISSELL
ASHLEY PARKER
GILBERT PEREZ
YVONNE QUINTANA
CHARLES M. ROBERTS
GREGORY ST. CLAIRE
MIKE-BASIL VILLALBA

DEPUTY PROBATION OFFICER I

SAL CORTEZ
JOHN DYER
MICHELLE JOHNSON
DE NAYE KING
COLE LEWALLEN
IRIS LOPEZ
SEAN MICHEL
BRADLEY SANDIFER
JOHN SIMPSON
ERICA SMITH
KIRK TERRANOVA
EDDIE VELA
KAREN WADE
TRAVIS ZMOTONY

ADMINISTRATIVE SERVICES MANAGER II

CHERILYN WILLIAMS

ADMINISTRATIVE SERVICES ANALYST II

FRANCISCA MORENO

CORRECTIONAL COOK

LUIS SAPIEN

SENIOR ACCOUNTANT

SABRINA ALEX
JESSICA HOLSTIEN

SENIOR ACCOUNTING ASSISTANT

JAMES BORJA

PROBATION SPECIALIST

MARSHA ALLEN
NEYDA CARRASCO
TIFFANY HOENIG
CAROLINA LUA

PROBATION ASSISTANT

DALIAGERY AVILA
TAMARA GREAVES
MARIA ORTIZ
GINA RUBIO
KALIMA TRIBBLE

OFFICE ASSISTANT III

MONIKA ORANTES





SPECIAL AWARDS



2014 DIVISION EMPLOYEE OF THE YEAR



VIOLA BECKER
ADMINISTRATIVE & BUSINESS SERVICES



BRYON HANSEN
DESERT SERVICES DIVISION

RICHARD FRANCO
ADULT SERVICES DIVISION



JOSHUA LORETT
FIELD PROJECTS DIVISION



KRISTOFER MEZA
INDIO JUVENILE HALL/YOP

CYNDI MALSED
JUVENILE SERVICES DIVISION



BRANDI KRALL
RIVERSIDE JUVENILE HALL/YOP

HERBERT MURRAY
SOUTHWEST JUVENILE HALL



CESAR MUNOZ
SOUTHWEST SERVICES DIVISION

ADRIAN OLVERA
SPECIAL SERVICES DIVISION



BARBARA BANDY - ANTHONY GUTIERREZ - SUSANA HERNANDEZ
ADRIAN OLVERA - SIMONA KEAT - MONA VIRGILIO
SPECIAL RECOGNITION AWARD



EUGENE GORDON - BRIAN QUIGLEY - JIMMY OWENS - LEON REYNOLDS - STACY ZAPATA - MICHELE EWING
DELIA JONES - TIMOTHY THOMPSON - KYLE HERNANDEZ - MICHAEL SMITH - RAPHAEL AMEY
SPECIAL RECOGNITION AWARD



GABRIELA BARRERA
COMMUNITY SERVICE AWARD

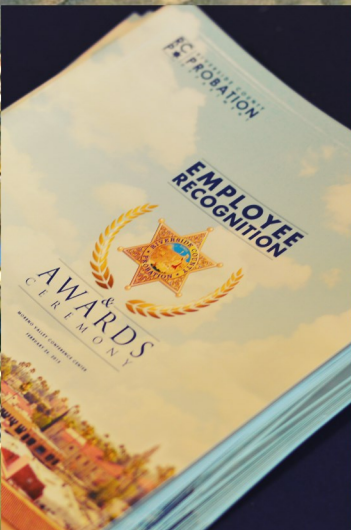
ROMAN & BECKY HERNANDEZ
VOLUNTEER OF THE YEAR AWARD



DALE TEMPLETON - CRISTINE CASTRO - TABITHA SAGER - BRENDA WATERMAN
CPOC DISTINGUISHED SERVICE CERTIFICATES

BRENDA WATERMAN
CHIEF PROBATION OFFICER'S AWARD





BREAKING THE CYCLE

STORIES FROM RCP'S INSTITUTIONS

A LEADER AMONG US

[ded•i•ca•tion], [noun]: *the quality of being dedicated or committed to a task or purpose.*

Synonyms: commitment, application, diligence, industry, resolve, enthusiasm, zeal, conscientiousness, perseverance, persistence, tenacity, drive, staying power; hard work, effort

Day in and day out, the employees of the Riverside County Probation Department dedicate themselves to the work of our agency. It takes an exceptional person to make a difference, not only in the lives of those we serve, but as a leader and role model in the development of staff. The supervisors at Southwest Juvenile Hall (SJH) have recognized these qualities in one of their own and have chosen to highlight Steven Swanson, Probation Corrections Officer II (PCO). As the Detention Control Officer (DCO), PCO Swanson not only performs his assigned duties in an exceptional manner, but also trains staff with a meticulous and methodical approach. He ensures trainees get their questions answered and provides them with hands-on training opportunities. He is always willing to assist in any way possible and does so with a smile and a “can-do” attitude. As a result, staff feel confident in asking for and receiving his assistance. PCO Swanson maintains a professional demeanor when dealing with the youth, public, and collateral agencies and has excellent rapport with the probation intake unit located at the Southwest Justice Center. He is quick to respond and volunteer for all operational situations within the institution and has done an excellent job assisting with the Performance based Standards (PbS) collection and other various administrative tasks. PCO Swanson goes above and beyond the call of duty and truly defines the CORE values as set forth by our department.

SUPERVISING PROBATION OFFICER

PEDRO DOMINGUEZ



2ND ANNUAL PARENT DAY

“Life affords no greater responsibility, no greater privilege, than the raising of the next generation.”

C. Everett Koop, M.D.

From time to time, it is our responsibility as a department to assist and support parents in this sometimes challenging task. The Youthful Offender Program (YOP) is an in-custody treatment program designed to help youth in the area of personal improvement. Rather than placing youth solely in a detention environment, this program provides a system whereby youth are encouraged to develop positive personality traits and mature in character. Once a year, the Youthful Offender Program opens its doors to parents and families. On February 7, 2015, the Indio Youthful Offender Program, hosted a special day for the parents of the youth we serve. Staff prepared a BBQ lunch and talent show for the parents and families of youth housed at YOP. Chief Deputy Probation Officer Stacy Adams-Metz welcomed guests as they arrived while Division Director Chris Wright provided an overview of the program. Representatives from the YOP Programming staff, Mental Health Department, Riverside County Office of Education (RCOE) and the Aftercare Program spoke about services offered through their respective agency. Following lunch, parents toured a dorm unit, classroom and programming room. Parents appeared eager to learn about the opportunities offered by the program and thankful for the chance to see how their children spend their time while committed to YOP. The day's events concluded with a talent show, where parents were able to spend time with their children, share popcorn and enjoy time together as they watched the performances. Church volunteers interacted with and supported the families throughout the day and later served as judges for the talent show. This event continues to be a successful platform for all participants and fosters the relationship between youth and their family. Thank you to all who provided their time and resources to making this event a success.

SUPERVISING PROBATION OFFICER

SUSAN WOODWARD





SENSATIONAL SATURDAYS: A BEHAVIOR MANAGEMENT STRATEGY PROGRAM

Behavior management and incentive strategies are increasing as effective behavior modification tools. The goal of these programs is to provide a reward and encourage positive behavior. In January 2015, a new behavioral incentive program called, “Sensational Saturdays,” was officially launched at Southwest Juvenile Hall (SJH) and is scheduled to be held each subsequent Saturday night. “Sensational Saturdays” was created to reward positive behavior in youth serving juvenile hall commitments. In order to qualify for the program, the youth cannot be involved in any disciplinary issue that would result in confinement time or a school suspension the week prior to the “Sensational Saturday.” Activities change weekly to motivate the youth and will include another “Drive-In Movie Night,” “Let’s Make a Deal,” arts and crafts, board games, Bingo and karaoke. The program was spearheaded by Senior Probation Corrections Officer Herbert Murray and Probation Corrections Officer Olivia Walker. The first reward event, “Drive-In Movie Night,” proved to be a success as 23 youth attended. To give the youth a true movie going experience, soda, candy and popcorn were provided. Following the movie, a quiz was conducted to see who could recall the most movie related trivia and a prize was awarded to the winner. The response has been positive. In anticipation of the next “Sensational Saturday,” many of the youth have already demonstrated a remarkable positive change in their behavior. Though the program encompasses a simple concept, the mission of the event carries a strong message for the future of these detained youth.

SUPERVISING PROBATION OFFICER

SAMANTHA BARBA



THE ROAD TO SUCCESS

Kishawn H. has faced many obstacles in life, but the most daunting hurdle, thus far, has been stepping into adulthood. With his 18th birthday approaching, Kishawn began to evaluate and plan for his future. While in the Riverside Youthful Offender Program (RYOP), he completed treatment and skill-building classes. He earned his high school diploma through the Riverside County Office of Education and successfully participated in a conflict mediation program through Chapman University School of Law. With these newly developed skills, Kishawn applied to be a RYOP peer mentor and enrolled in the Rubidoux Youth Opportunity Center (YOC), where he received specialized guidance in developing career goals. Through self-reflection, Kishawn realized his true joy comes from giving back to others.

For Kishawn, giving to others is not a new concept. At the age of 15, he volunteered by helping special needs youth. He also served meals at a homeless shelter operated by the Path of Life Ministries. Kishawn advised, “As I serve the shelter residents, I greet them with a smile and ask how they are doing. I try to treat them like they should be treated, like people.” Director Toni Adkins recognized Kishawn’s strong work habits and encouraged him to apply for a job at the shelter. In response, Kishawn took a course on how to “tie a tie,” and practiced mock interviews at the Rubidoux YOC. The preparation paid off; the interviewers were so impressed by his presentation and communication skills, they offered him the job!

Since beginning his job at the community access shelter, Kishawn has now set his sights on attending Cerritos Community College and playing college football. He is scheduled to take his college placement test and meet with an admissions counselor.

Staff at Riverside YOP believes youth are able to discover their personal road to success through the collaborative efforts of unit staff, caseworkers, aftercare deputies, teachers, family and community-based programs. Although Kishawn must continue to be tenacious in his journey, the support and resources provided to him through the community and RYOP have helped him successfully navigate through some of life’s obstacles. He is now more prepared to explore a variety of paths that lead to new opportunities. Kishawn appears to be going in the right direction and on the road to success!

PROBATION CORRECTIONS OFFICER II
KEVIN MORRIS



DESERT
SERVICES
DIVISION

INDIO COMMUNITY OUTREACH COURT

Successful outcomes often begin with a single thought and combined efforts for a shared vision. Community Outreach was formed with this theory in mind. With the Indio Police Department (IPD) taking the lead, various agencies including the Riverside County Probation and Mental Health Departments, the District Attorney and Public Defender's Offices, Indio courts, the Coachella Valley Rescue Mission, Martha's Village and Kitchen, and the ABC Recovery Center, have combined efforts to create the Community Outreach Court; a resource intended to target the homeless population in Indio.

IPD has dedicated two Quality of Life Officers to assist individuals with pending low-level criminal cases enter recovery programs geared toward their specific needs. Counselors from these programs will act as liaisons with the Quality of Life Officers. Additionally, Deputy Probation Officer Joshua Mora will supervise the probation clients in the program.

Once the client begins showing success in the treatment program, efforts will be made to resolve the pending criminal matters. This process, and the completion of a program, creates the likelihood

that future interactions with law enforcement will be more positive, clears the way for obtaining a driver's license, assists the individual in becoming better prepared for employment and improves the chances of a positive reintegration back into the community. This platform shows great potential for success as judicial officers have offered their praise. Twenty-two participants have entered into the program.

DIVISION DIRECTOR
STEPHEN FORISTELJUVENILE
SERVICES
DIVISION

RPD, O.W.E., & PROBATION

Any probation officer supervising a juvenile caseload can tell you it is not uncommon to receive desperate telephone calls from parents begging for help for their troubled child. Many times, the issues facing these families are complicated and can appear insurmountable. To address this need, the Riverside Police Department formed the Opportunity with Education Program (O.W.E.) as a way of redirecting at-risk youth ages 12-17 through education, mentoring, and positive interactions with police, educators, legal professionals, and other law enforcement agencies. The program is supported by several organizations and led by Riverside Police Officer Ryan Railsback. Many organizations partner with O.W.E., including the Riverside County Probation Department. Probation officers assist throughout the program with the youth and their families. They work on their Saturdays off to help oversee the probationers in the program and assist in

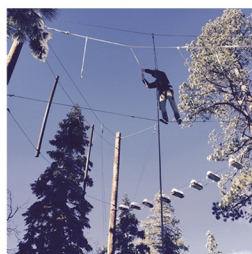
managing the youth and the parents. Senior Probation Officer Naomi Durley has been instrumental in coordinating schedules and maintaining communication with all the parties involved.

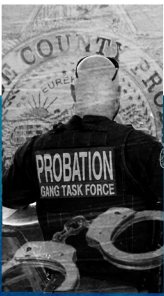
The O.W.E. Program consists of a 15-week course. Youth participants, referred to as cadets, attend class presentations on subjects related to life skills, gangs, character building, teen dating, domestic violence, social media and internet safety. During the program, cadets must maintain a 2.0 grade point average and adhere to strict dress codes and physical appearance requirements. They are provided with a jail and coroner's facility tour and attend a leadership camp. The program incorporates family members, especially parents, to emphasize the importance of the family unit and help regain a sense of family in the home while steering the youth away from delinquent behavior

and negative influences. The foundation of the program is centralized around the family; building self-esteem and making the youth feel empowered to make appropriate decisions to control their future.

There is no cost to the family for participation as the program is fully funded by the Riverside Police Foundation. The working relationship between the Riverside County Probation Department, Riverside Police Department and all parties involved is vital to the process of rebuilding and nurturing the relationship between parent, child, and family.

Thank you to the Riverside Police Department, Officer Railsback and the Riverside Police Foundation for providing this vital resource to at-risk juveniles and their families.

SUPERVISING PROBATION OFFICER
SHERRI ELMORE



SPECIAL
SERVICES
DIVISION

WEST COUNTY NARCOTICS TASK FORCE DISBANDMENT

After 14 years of success, well-over 100 million dollars in asset forfeiture, thousands of pounds of narcotics, and hundreds of firearms seized, the West County Narcotics Task Force (WCNTF) has disbanded primarily due to changes in the law and a lack of state funding. The multi-agency task force, formed in 1990, has been consistently comprised of staff from the Riverside County Probation Department, Riverside Police Department, and the Riverside County Sheriff's Department. Over the course of its existence, staff from the Corona Police Department, Riverside County District Attorney's Office and University of California, Riverside, also participated as team

members. The task force originated as a response to increasing drug trends and was tasked with investigating crimes associated with drug activity and enforcing narcotics related laws. Since 1990, peace officers assigned to WCNTF were involved in surveillance and warrant details, marijuana eradication, and undercover operations. Many operations were linked to probation clients. Since January 2015, WCNTF seized three firearms, 86 pounds of marijuana, 123 grams of cocaine, 275 grams of heroin, 547 grams of methamphetamine, and \$43,150 in asset forfeiture. In addition, a significant component of the WCNTF mission was to provide additional resources to our field

divisions when dealing with large or complex supervision cases. Due to the success of the program, the task force has been sought after by other agencies statewide to assist in a variety of investigations. The impact of this loss will be felt countywide and particularly by those team members who, over the years, devoted their time and energy to such a worthy endeavor. Though WCNTF's time has come to an end, its mission, the relationships cultivated and experiences shared have left an indelible mark on the individuals who served on the team and the communities in which they served.

DEPUTY PROBATION OFFICER II

CHRISTOPHER PEDERSON



ADULT
SERVICES
DIVISION

CHANGING PERSPECTIVE

Working in a business environment, many of us understand the necessity of dressing in a professional manner. We are taught at a young age the importance of dressing for success and instilling a good first impression. On March 3, 2015, the Probation Adult Services Division hosted a Dress for Success Employment Workshop for veterans currently participating in the Riverside County Veterans Court and Day Reporting Center. The Veterans Court provides services to veterans involved in the justice system by utilizing effective partnerships. The event was organized by Deputy Probation Officer (DPO) Brian Quigley and Probation Specialist (PS) Eugene Gordon, and represented a coordinated effort between the Riverside County Veterans Court Probation Team, Day Reporting Center, Loma Linda Veteran Affairs Hospital and mentors.

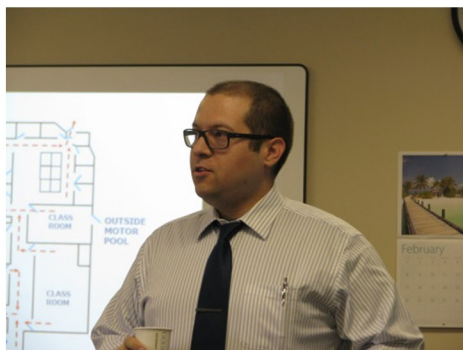
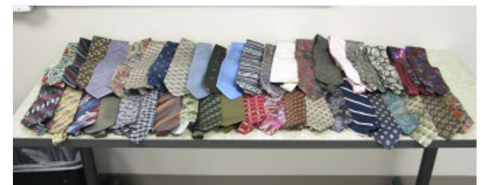
Two guest speakers, Enrique Martinez, Vocational Development Specialist for Loma Linda VA Hospital, and mentor Sergeant Major Gregory Coker, were the primary presenters. Mr. Martinez provided an overview of job-related and re-entry services provided by Loma Linda VA Hospital. Additionally, Sergeant Major Coker, who has decades of combined service in the military and private sector, explained how a positive perspective translates into success.

DPO Quigley praised each veteran present for their service and dedication to self-improvement and to the guest speakers for their commitment in helping fellow veterans. The veterans were invited to shop for clothing items donated by Laurel Cook, an LCA Court Liason and proud Veteran's Court supporter.

This event was made possible through generous donations, guest speakers and program partners. With their ongoing support and dedication, the Riverside County Probation Department continues to provide resources to veterans who served our country.

DEPUTY PROBATION OFFICER II

BRIAN QUIGLEY



CCPIA

Community Corrections Performance Incentive Act

EMPLOYEE OF THE QUARTER

Juvenile Services Division Senior Probation Officer (Senior PO) Tiffany McElveny was selected as the AB109 Public Safety Realignment/Community Corrections Performance Incentive Act (CCPIA) Employee of the Quarter. This distinction is awarded to a Deputy or Senior Probation Officer assigned to a high or medium-risk level caseload currently funded by either AB109 or CCPIA. Senior PO McElveny was nominated by her supervisor for this special recognition based upon her outstanding work performance and contribution during the 4th Quarter of 2014 (October – December). She was described as an extremely dedicated professional with a great ability to effectively manage her caseload. During the above referenced time period, Senior PO McElveny made over 750 collateral contacts involving her clients. She consistently utilized her motivational interviewing skills to build rapport and promote positive change in her clients. She explored all options in her exhaustive efforts to assist in their rehabilitation and went above and beyond

the call of duty to facilitate the enrollment of her clients into appropriate treatment programs. To achieve these goals, she routinely assessed the risks associated with each client, identified their greatest needs and developed treatment plans accordingly. Further, she networked with several providers and utilized community contacts to maximize services available to those posing the highest level of concern. This meant Senior PO McElveny would frequently meet with law enforcement and treatment team members to essentially “advocate in the best interest of her clients.” These efforts exemplified her overall commitment to others and value in providing treatment services, undoubtedly leaving a positive impact on the lives she touched. As such, we commend Senior PO McElveny for her overall professionalism, dedication and hard work.



SENIOR PROBATION OFFICER TIFFANY MCELVENY

RC | RIVERSIDE COUNTY
P ★ **PROBATION**
D E P A R T M E N T

NOW HIRING!

TO APPLY
VISIT WWW.RC-HR.COM

WWW.PROBATION.CO.RIVERSIDE.CA.US





**SOUTHWEST
SERVICES
DIVISION**

TOUR DE PALM SPRINGS



Palm Springs' famous weather, gorgeous mountain scenery and thousands of bike riders, make the Tour de Palm Springs a fundraising event like no other. Since 1999, the annual bike ride has raised over a million dollars to benefit numerous charities and organizations in the Coachella valley. This year, staff from the Southwest Services Division volunteered at food and first aid stations along the race's routes. Others rode or walked one of the

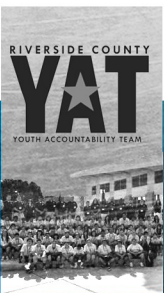
several courses designed specifically with various distances and levels of difficulty, so as to allow individuals of all levels of athletic ability to participate.

Riders and walkers included: Assistant Division Director Micki Aybar, Supervising Office Assistant Sharon Lynch, Supervising Office Assistant Dawn Davis, Deputy Probation Officer Claudia Juarez, Deputy Probation Officer Sharon Albano, and Probation Specialist Marsha Allen's husband and son. Office Assistant Scarlette Lopez and retired Supervising Probation Officer Sandra Graves

assisted at one of the First Aid Stations; and, Division Director Martha Wardrup prepared sliced oranges for thirsty participants.

In appreciation of staff volunteer work during the event, the Tour de Palm Springs Organization made a \$500 donation to the Coachella Valley Rescue Mission on behalf of the Riverside County Probation Department.

**ASSISTANT DIVISION DIRECTOR
MICHELINA AYBAR**



**YOUTH
ACCOUNTABILITY
TEAM**

COACHELLA VALLEY TRUANCY SWEEP

On January 29, 2015, Youth Accountably Team (YAT) Members Deputy Probation Officer Susana Hernandez, Deputy District Attorney AC Hester, Coachella Valley Violent Gang Task Force Officer Justin Pittenger and Youth Outreach Counselor Christina Granillo, assisted the Riverside Sheriff's Department school resource officers assigned to the Coachella Valley Unified School District with a truancy sweep.

The operation was designed to locate juvenile students who either failed to report to their assigned campus or left school without permission. During the sweep two juveniles were arrested for weapons violations, three juveniles were cited for curfew violations and one juvenile was transported back to their assigned school.

Statistics show that juveniles who do not consistently attend school are more likely to engage in delinquent behavior. This sweep is part of an ongoing effort to curtail juvenile delinquency

coupled with emphasizing the importance of education.

The program continues to impact the world of juvenile delinquency prevention and this is yet another example of the commitment and key role YAT plays in the future of at-risk youth and community safety.

**SUPERVISING PROBATION OFFICER
BARBARA BANDY**



**FISCAL
SERVICES
DIVISION**

NATIONAL SCHOOL LUNCH PROGRAM EQUIPMENT ASSISTANCE GRANT

Providing continued services to our probation facilities is dependent on our ability to maintain and update those facilities. With our juvenile hall facilities operating around the clock, some of which are more than 30 years old, maintenance is an ongoing task. Capital improvements are costly endeavors and grant fund opportunities are rare. It is not often that a needed improvement and grant topic coincide; however, when such an opportunity presents itself, the Riverside Probation Department is ready to respond.

Recently, the National School Lunch Program (NSLP) released an Equipment Assistance Grant

opportunity. Funds from this grant are intended to purchase or update equipment, support the distribution of healthier meals, meet the new nutritional standards, improve food safety and expand access to meals.

The process of applying for grants is never the work of just one individual. With the assistance of Assistant Division Director Daniel Castaneda, and Correctional Food Service Supervisors Ruben Figueroa, Glen Franco, and Luis Salazar, Administrative Services Analyst II Der Xiong was able to assemble the necessary information and submit an application for grant funds.

On October 7, 2014, Chief Mark A. Hake went before the Riverside County Board of Supervisors to accept the NSLP grant funds award in the amount of \$46,500. It is expected that the equipment will be purchased and installed by the end of the 2014/2015 fiscal year.

**SENIOR ADMINISTRATIVE ANALYST
JULIE TERRELL**



Baker to Vegas

Blood. Sweat. Pride. Honor.

B2V 2015 XXXI



Congratulations to the men and women of the Riverside County Probation Department who participated in the 2015 Baker to Vegas relay race on March 28, 2015. The RCP B2V Team placed 13th in their category!





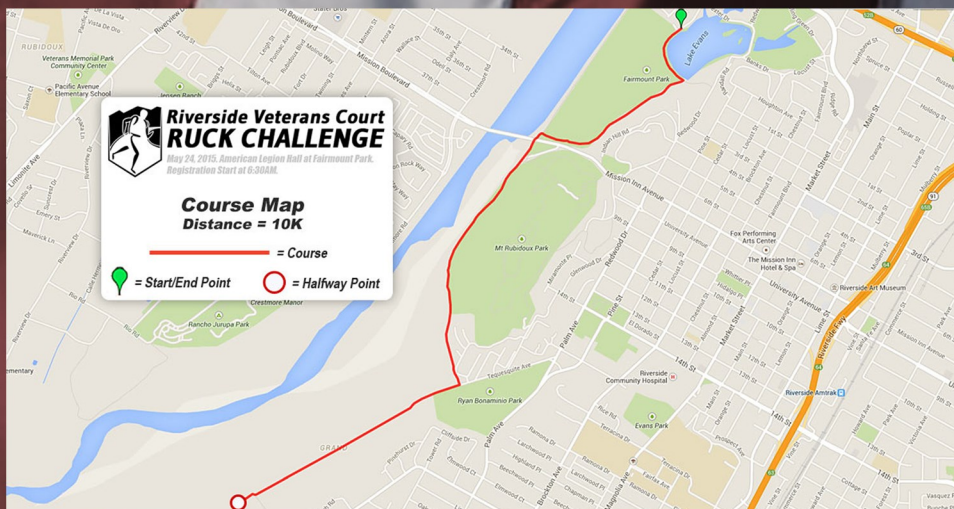
Riverside Veterans Court **RUCK CHALLENGE**

**May 24, 2015, American Legion Hall at Fairmount Park
Registration Starts at 6:30AM**

10K WITH 50 POUNDS

TEAMS OF FOUR. MEN CARRY 50 POUND RUCKS EACH. WOMEN CARRY 35 POUND RUCKS EACH. ENTIRE TEAM RACES 10K. LAW ENFORCEMENT AGENCIES WILL COMPETE FOR BEST TIME AGAINST EACH OTHER AND THE VETERANS COURT TEAM

REGISTER BY MAY 15TH
THERUCKCHALLENGE.COM



ABOUT THE RUCK CHALLENGE

This competition seeks to develop teamwork and esprit de corps among the veterans engaged in rehabilitative programs in our community by challenging other agencies to compete in an event of endurance, strength, and strategy. By competing, you recognize the sacrifice veterans made to serve our country and take an active role to heal the invisible wounds of service our veterans have suffered.



A LOCAL CELEBRITY

Many of us do not awake to think that within a few short moments, we will be local celebrities. On February 15, 2015, at approximately 1:30 a.m., Deputy Probation Officer Hugo Chavez, his wife, Vanessa, and their two children quickly gathered into their family vehicle and headed for the hospital as Vanessa went into labor. Immediately after they departed, Vanessa proclaimed the baby was not going to wait for the short commute to the hospital. Acting swiftly, Hugo contacted 911. The dispatcher told Hugo to continue his route to the hospital; however, Hugo knew they would not make it in time. Hugo returned home and as he pulled the family car into the garage, his son began to make his grand entrance into the world. Without hesitation, Hugo assisted Vanessa as the baby quickly emerged into the world and into his father's awaiting arms. During the birth, Chavez remained on the phone with the 911 dispatcher. The paramedics, who arrived minutes later, were stunned to see the infant waiting to greet them and allowed Hugo to cut the baby's umbilical cord. Bronson Chavez was born at 1:44 a.m. and weighed 7 lbs. Bronson soon let out his first cries, opened his eyes and began looking around. Hugo stated, "Our two kids, who were still strapped into their child seats, were just amazed at what was going on." The event "created a connection between all of us." Hugo added that he was amazed by his wife's collected demeanor during the hasty delivery process. "She was just very calm." Hugo most recently stated, "Everyone is doing great; the baby is 100% healthy." Bronson joins siblings Ever age 3 and Emma age 2.

Hugo, Vanessa and Bronson are local celebrities as this event became local headline news and was covered by multiple news agencies including the San Gabriel Valley Tribune, ABC Channel 7 and NBC Channel 4.



ARTICLE SUBMITTED BY DEPUTY PROBATION OFFICER II NADINE LUNDBERG
PHOTOS COURTESY OF THE CHAVEZ FAMILY

LEFT: THE LATEST FAMILY ADDITION, BRONSON CHAVEZ
MIDDLE: HUGO AND VANESSA WITH THEIR NEWBORN SON
RIGHT: THE CHAVEZ FAMILY

Oh, the Places
You'll
Go!

Congratulations!
Today is your day.
You're off to Great Places!
You're off and away!

As a TAP you started
As our secretary you go
You're always big hearted
We're happy for you, but sad you know.

OH!
THE PLACES YOU'LL GO!
You'll be on your way up!
You'll be seeing great sights!
You'll join the high fliers
who soar to new heights.

So...
be your name Nancy or Bixby or Bray
or Mordecai Ali Van Allen O'Shea.
You're off to Great Places!
Today is your day!
Your mountain is waiting.
So...get on your way



Nancy began her career with the Probation Department in January 2000 as a Temporary Assistance Program employee and worked for the department for 14 years. She began as an Office Assistant II, and quickly rose to the position of Secretary II at the Perris Probation Office. Nancy furthered her commitment to the department when she realized so many were helped by the efforts of staff and the probation officers. She loved the variety of her job duties and enjoyed working with and serving others. As for retirement, Nancy is in the process of writing a series of children's books she hopes one day will be published. She plans to travel and share more time with her husband and three grandchildren. Nancy is a true professional and well respected by her peers. She will be fondly remembered for her kind demeanor and fashion sense.



PROMOTIONS

KATHLEEN ATKINS / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	JUVENILE SERVICES DIVISION
EVELYN BRICENO / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	SPECIAL SERVICES DIVISION
SHANNON CROSBY / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	JUVENILE SERVICES DIVISION
DAWN DAVIS / OFFICE ASSISTANT III ↗ SUPERVISING OFFICE ASSISTANT I	SOUTHWEST SERVICES DIVISION
CHRIS DECOUDRES / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	ADULT SERVICES DIVISION
ADRIANNA DORADO / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	ADULT SERVICES DIVISION
NICHELLE EAGAN / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	ADULT SERVICES DIVISION
TEMMY GUTIERREZ / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	JUVENILE SERVICES DIVISION
KEONA HENDERSON / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	JUVENILE SERVICES DIVISION
ANITA HENDRICKS / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	HUMAN RESOURCES DIVISION
SUSANA HERNANDEZ / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	DESERT SERVICES DIVISION
ADAM HOLLIDAY / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	FIELD PROJECTS DIVISION
LINDA LAMBERT / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	FIELD PROJECTS DIVISION
IDA MARIN / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	FIELD PROJECTS DIVISION
TIFFANY MCELVENY / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	SOUTHWEST SERVICES DIVISION
JENNIFER NARITA / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	ADULT SERVICES DIVISION
ELIZABETH PEREZ / OFFICE ASSISTANT II ↗ OFFICE ASSISTANT III	HUMAN RESOURCES DIVISION
SIERRAH RICHARDSON / OFFICE ASSISTANT II ↗ OFFICE ASSISTANT III	HUMAN RESOURCES DIVISION
CHRIS SANCHEZ / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	ADULT SERVICES DIVISION
CARI SHEPHERD / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	PUBLIC RELATIONS DIVISION
ADILENE VELEZ / OFFICE ASSISTANT II ↗ OFFICE ASSISTANT III	DESERT SERVICES DIVISION
TARA WILLEY / DEPUTY PROBATION OFFICER II ↗ SENIOR PROBATION OFFICER	JUVENILE SERVICES DIVISION



DEADLINE TO SUBMIT ARTICLES FOR THE NEXT ISSUE IS
JUNE 1, 2015

EMAIL YOUR SUBMISSIONS TO
CESHEPHE@RCPROB.US AND **NLUNDBERG@RCPROB.US**



SERVING COURTS · PROTECTING OUR COMMUNITY · CHANGING LIVES

RIVERSIDE COUNTY
PROBATION
D E P A R T M E N T

MARK A. HAKE
CHIEF PROBATION OFFICER

ROSARIO R. RULL
ASSISTANT CHIEF PROBATION OFFICER

STACY ADAMS-METZ
CHIEF DEPUTY PROBATION OFFICER

INSTITUTION SERVICES

BRYCE HULSTROM
CHIEF DEPUTY PROBATION OFFICER

FIELD SERVICES

RON MILLER
CHIEF DEPUTY PROBATION OFFICER

FIELD SERVICES

DOUGLAS MORENO
CHIEF DEPUTY PROBATION ADMINISTRATOR

ADMINISTRATIVE AND BUSINESS SERVICES

ELIZABETH STEVENS
DIVISION DIRECTOR
PUBLIC RELATIONS

CARI SHEPHERD
SENIOR PROBATION OFFICER
DEPARTMENT RECRUITER

NADINE LUNDBERG
DEPUTY PROBATION OFFICER
EDITOR

JAVIER SANTOS
OFFICE ASSISTANT
GRAPHIC DESIGNER

RIVERSIDE COUNTY PROBATION DEPARTMENT
ADMINISTRATION AND EXECUTIVE OFFICE

P.O. BOX 1260
3960 ORANGE ST., SUITE 600
RIVERSIDE, CA 92501

PHONE: (951) 955-2830
FAX: (951) 955-9150
HOURS: MON-FRI 8AM-5PM

