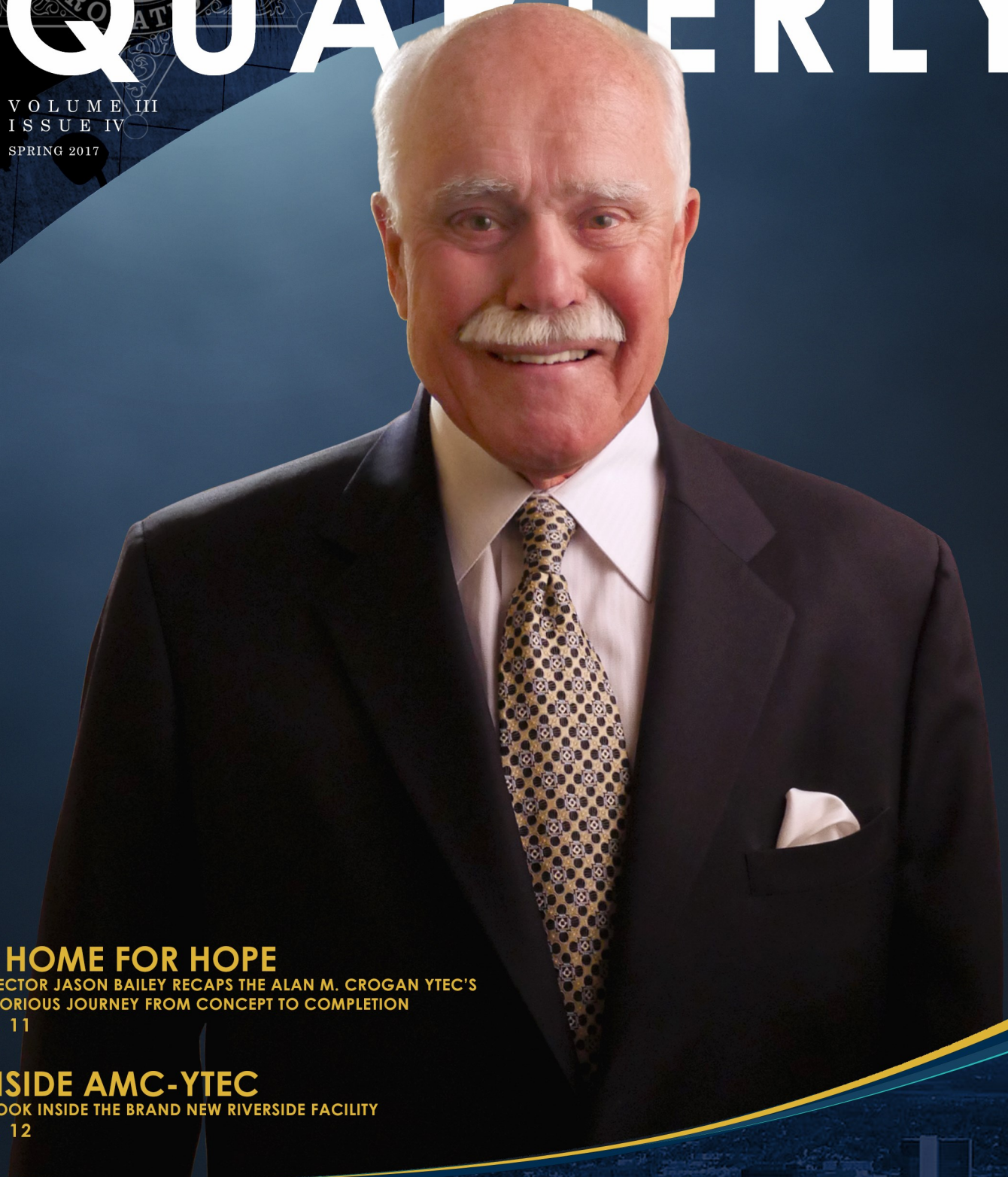




RCP

QUARTERLY

VOLUME III
ISSUE IV
SPRING 2017



A HOME FOR HOPE

DIRECTOR JASON BAILEY RECAPS THE ALAN M. CROGAN YTEC'S
LABORIOUS JOURNEY FROM CONCEPT TO COMPLETION
Pg. 11

INSIDE AMC-YTEC

A LOOK INSIDE THE BRAND NEW RIVERSIDE FACILITY
Pg. 12

ALAN M. CROGAN DELIVERS INSPIRING MESSAGE
AT THE AMC-YTEC RIBBON-CUTTING CEREMONY
PG. 10

FEATURE

NEVER GIVE UP

MESSAGE FROM THE CHIEF

SPRING 2017



ON MARCH 16, 2017, WE CUT THE RIBBON ON THE NEW ALAN M. CROGAN YOUTH TREATMENT AND EDUCATION CENTER (AMC-YTEC) AND WE ARE VERY CLOSE TO BEGINNING TO MOVE OUR YOUTH INTO THIS STATE-OF-THE-ART SECURE TREATMENT FACILITY. THE CONCEPT OF SUCH A PIONEERING FACILITY WAS IMAGINED BY CHIEF ALAN M. CROGAN IN 2008. HIS UNWAVERING COMMITMENT TO THE REHABILITATION OF YOUTHFUL OFFENDERS LED TO THE CREATION OF THIS INNOVATIVE TREATMENT FACILITY WHICH WILL HAVE A LONG AND LASTING POSITIVE IMPACT ON RIVERSIDE COUNTY. WE ARE EXCITED ABOUT THE OPPORTUNITIES THIS FACILITY WILL PROVIDE OUR YOUTH, ESPECIALLY THE TRANSITIONAL LIVING UNIT THAT WILL ASSIST OUR YOUTH INTO ADULthood. WHAT STARTED AS A VISION UNDER THEN CHIEF CROGAN HAS BECOME A REALITY THANKS TO THE HARD WORK AND DEDICATION OF OUR AMC-YTEC CONSTRUCTION AND TRANSITION TEAMS. RECENTLY, THE RIVERSIDE COUNTY BOARD OF SUPERVISORS GRANTED FUNDS FOR A PROJECT TO EXPAND INDIO JUVENILE HALL. THIS WILL PROVIDE MORE OPPORTUNITY FOR GROWTH IN EDUCATIONAL AND THERAPEUTIC PROCESSES. THE EXPANSION WILL GIVE US THE ABILITY TO ENHANCE SPACE UTILIZED FOR INTAKE, ASSESSMENT, ATTORNEY VISITS, AND MENTAL HEALTH TREATMENT. I AM CERTAIN AMC-YTEC, THE EXPANSION PROJECT FOR INDIO JUVENILE HALL, AND THE MANY NEW REHABILITATIVE PROGRAMS WE IMPLEMENT THROUGHOUT RIVERSIDE COUNTY PROBATION WILL BENEFIT THE CITIZENS OF RIVERSIDE COUNTY FOR MANY YEARS TO COME.

Mark A. Hake

MARK A. HAKE
CHIEF PROBATION OFFICER



DIRECTOR CHRIS MARTINEZ, PROBATION ASSISTANT CINDY TRAYNOR AND SUPERVISING PROBATION OFFICER MICHAEL BELKNAPP WERE RECOGNIZED BY THE RIVERSIDE COUNTY BOARD OF SUPERVISORS FOR THEIR 25 YEARS OF SERVICE WITH THE COUNTY (PICTURED WITH CHIEF MARK A. HAKE AND SUPERVISORS KEVIN JEFFRIES, JOHN TAVAGLIONE, CHUCK WASHINGTON AND MARION ASHLEY)

CONTENTS



4-5	I AM RCP	ANEKA AMEZCUA
6	2017 VICTIMS' RIGHTS WEEK	LACHELLE CRIVELLO
6	BEHIND THE BADGE	SARA RHOADS
7	FAMILY FUNCTIONAL PROBATION SUPERVISION	BOBBIE ELLIS
7	LUNCH WITH THE CHIEF	JAMES ELLIS
8	ENGAGEMENT	LORIE NICHOLSON
8	BYSTANDER INTERVENTION	LORIE NICHOLSON
8	CHANGING LIVES	ASHLIE STRATMAN
9	BAKER TO VEGAS RECAP	JESSE QUINTANA
10	NEVER GIVE UP	ALAN M. CROGAN
11	A HOME FOR HOPE	JASON BAILEY
12	INSIDE AMC-YTEC	
13	P.A.C.T. RECOVERS TODDLERS	SAL GOMEZ
14	"REAL MEN READ" HOSTS AUTHOR SIMONE ELKELES	MIKE TRIPP
14	DOGS GONE FULL CIRCLE	WENDY MCCOIN
15	SENSATIONAL SATURDAY	DIANA GUZMAN
15	EMPLOYING OUR YOUTH	SHERYL ROSS
16	NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK	BRIAN QUIGLEY
16	KIDS IN CONFLICT FOUNDATION	MONIKA ORTEGA
17	COLLEGE BOUND	KARA MCKINLEY
17	JJDPC AWARDS NIGHT RECAP	CARLA LEUNG-WO
18	THE IMPORTANCE OF TEAM BUILDING	FAY SHAW
18	RECIPE CORNER	SHAWN COPE
19	PROMOTIONS	

ANEKA AMEZCUA

REVENUE & RECOVERY TECHNICIAN II



I AM RCP STAFF SPOTLIGHT

1. What motivated you to begin a career with the Riverside County Probation Department?

I was in search of a career that offered security and future benefits towards retirement.

2. How many years have you worked for the department?

I've worked seven years with the department.

3. What is your current position? Describe your responsibilities within your current role.

I am currently a Revenue & Recovery Tech II within the department. My responsibilities are to provide support and offer resources to all victims who suffer a financial loss as a result of criminal activity. I also help secure restitution from the person(s) convicted of the crimes.

4. Many people change careers during their lifetime; what motivates you to continue your career with the department?

The department re-established the Victim Restitution Unit and I had the opportunity to become the first Restitution technician when it developed in 2010. It is very fulfilling to support the department and be a part of the organizational process. I enjoy handling the responsibilities of the assignment, while helping to develop a professional and fun working environment. My co-workers are a great team; very dedicated, and strive to excel. This makes it easy to come to work every day. Each day, I leave my workplace with a sense of achievement knowing that I've done something that had an impact on someone, or made a meaningful contribution in some way.

5. Thinking back to when you first began with the Probation Department, did you set a career path goal?

At the start of my career, it was my goal to continue my education. I am proud to say that I was able to achieve my goal in 2015.

6. What goals have you set out to accomplish in your current position?

My goal is to seek future promotional opportunities through continuing education.

7. What do you enjoy about your current position? What are the challenges?

It is rewarding to be able to use my abilities, skills, and knowledge to make a difference for someone who has experienced unfortunate and traumatic circumstances. My biggest challenge arises from not being able to offer more support for the victims in terms of restoring trust, emotional wellness and financial loss.

8. What (CORE VALUES) do you believe are most important to the success of our employees or interested job seekers?

Each Core Value is just as important as the next, but in our positions within the Restitution Unit, I would say having compassion and integrity stand out as values that help build trust with our clients. Respect is also a strongly related value and it is beneficial when speaking with a co-worker, peer or client within the department or publicly. Our values make for a safe, healthy and productive environment.

9. What are some of the assignments you have held in the department, and do you have any memorable moments to share?

My only position within the department has been in the Restitution Unit. It's been very fulfilling to see our department grow these past seven years and branch out into the development of our unit. I've had the pleasure of volunteering at multi-agency collaborative events including assisting with Riverside County's homeless count, the Riverside County Bar Association Elves Program, and being a part of the Victim's Rights Memorial.

10. Based on your experience, do you have any words of advice for staff?

The best advice I can give is to enjoy what you do. Be passionate, positive, and a person people can trust when they look for assistance.

11. Do you have any hobbies or outside interests you would like to share?

I enjoy entertaining, relaxing, going on vacations, and spending time with family and friends. My proudest moments are watching my kids grow up and seeing all of their accomplishments.



2017 VICTIM'S RIGHTS WEEK

by Administrative Services Officer Lachelle Crivello

April 2nd through the 8th, 2017, marked National Crime Victims' Rights Week (NCVRW), an annual commemoration designed to raise awareness about crime victims' issues and rights as well as to introduce the community to the important resources and services available. NCVRW not only promotes victims' rights, but honors those who advocate on their behalf. The 2017 theme—Strength Resilience Justice—emphasizes the importance of multidisciplinary responses and building the capacity of individuals, service providers, and communities to respond to crime and support the ongoing healing of victims and survivors.

Our mission of Serving Courts – Protecting our Community – Changing Lives and our efforts to honor that commitment cannot succeed without the collaboration of probation officers, law enforcement personnel, victim advocates, prosecutors, social workers, community leaders, educators, coaches, parents, and others.

Last year, the Victim Restitution and Resources Division (VRRD) touched the lives of over 11,400 victims. While this may seem like a large number, there are so many more victims who haven't had "their day in court." Unreported crimes, unidentified suspects and defendants in warrant or fugitive status have created a subset of victims who walk silently among us.

What can you do? Be the difference! Speak up. Listen. Empower. Reach out. Together, let's resolve to build stronger responses in our communities and our department by ensuring all victims are treated with dignity and respect, while receiving the justice they deserve. We all have a role to play.

Representatives from Riverside County Probation Department's Victim Restitution and Resources Division observed the week by attending the San Bernardino County District Attorney's ceremony on Monday afternoon and Riverside County District Attorney's candlelight vigil on Thursday evening.

To learn more about resources available for crime victims, contact Lachelle Crivello at VRRD (951-955-4959).



FROM LEFT: OFFICE ASSISTANT III GABRIELA TORRES, RESTITUTION TECHNICIAN II LINDA MOSCO-KENNEDY, RESTITUTION TECHNICIAN II SUSAN CORDOVA, RESTITUTION TECHNICIAN II SUSAN CARDENAS, RESTITUTION TECHNICIAN II CYNTHIA SEVIER, RESTITUTION TECHNICIAN II ANEKA AMEZCUA, AND ADMINISTRATIVE SERVICES OFFICER LACHELLE CRIVELLO

PROBATION CORRECTIONS OFFICER II

Sara Rhoads

Probation Corrections Officer (PCO) Sara Rhoads was hired by the Riverside County Probation Department (RCP) in 2014. She attended California Baptist University and majored in Criminal Justice/Leadership Administration. She first learned about RCP from her brother-in-law who had worked for several years as a group counselor (now PCO) at Riverside Juvenile Hall (RJH). Sara grew up in a law enforcement family, and always felt this career choice was a natural path for her to take. She applied to the department intending to obtain experience with youth in a juvenile hall setting and then transition into becoming a field officer.

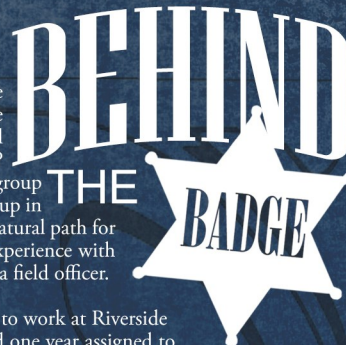
For the first year and a half of her career, she had the opportunity to work at Riverside Juvenile Hall. She spent six months in various detention units and one year assigned to the YTEC (Youth Treatment and Education Center) program inside RJH. For the past year and a half, she has been assigned to the Alan M. Crogan (AMC)-YTEC Transition Team and has been helping with preparations for the new the AMC-YTEC facility.

In considering the challenges, rewards and memorable events associated with her work thus far, Sara feels the most challenging part of her job has been to consistently maintain a positive outlook. She notes that many of the youth we supervise come to us from broken families and have faced many challenges throughout their lives. They look to us for guidance on a daily basis and we have to come to work with a positive attitude ready to assist them. The most rewarding part of her job is being able to witness positive change in the youth. While working at YTEC, she has been able to witness several youth attend college, obtain jobs and rebuild relationships with their families. Sara's most memorable moment as a PCO has been facilitating the Girls Circle program both at Riverside Juvenile Hall and Southwest Juvenile Hall. The female youth are very receptive to the program and constantly tell staff what a difference it has made for them. It is very motivating to have youth share their life experiences with the group and develop positive friendships with one another.

As for the importance our departmental values play in relation to staff and our jobs, Sara believes that, although all of our department's core values are important, Respect and Creativity stand out the most to her. She feels that in order to be successful, we need to respect the youth in our care as well as our peers and the department. Staff working in juvenile hall have to be creative with activities, discipline and programs.

To those who are beginning their studies and considering a career in Probation, Sara advises there are so many different opportunities within the Probation Department it would be beneficial to keep an open mind when researching job opportunities. Find time to volunteer within your community and take the time to familiarize yourself with the nature of the job and the youth we work with.

And for the new PCOs who are just starting out? Sara's advice is to listen, absorb information and ask a lot of questions. Also, make sure to observe others and remember that it takes time to develop your own style when working in a unit. Take each assignment as a new opportunity to grow and develop skills.



SOUTHWEST
SERVICES
DIVISION

FAMILY FUNCTIONAL PROBATION SUPERVISION

SOUTHWEST SERVICES DIVISION PROBATION OFFICERS INTEGRATE FAMILY INVOLVEMENT FOR YOUTH AT IMMINENT RISK FOR PLACEMENT



Functional Family Probation Supervision (FFPS) is an intensive family-based intervention which provides education and structure to the family. We, as Probation Department staff, understand how probation affects everyone in the home. FFPS emphasizes focus on initial change within the home with a goal of sustaining change over time. When the Southwest Services Division management team agreed it would be a great idea to implement this program in the Southwest Division, a team of four FFP Probation Officers (PO's) Rolando Benavidez, Tabitha Jeffreys, Christopher Machado and Angel Turner were excited to attempt this type of intensive family intervention and utilize the techniques provided in the FFP specialized training. This type of heightened supervision is provided to youth who are considered to be at imminent risk for placement. The caseload size of 15-20 minors allows the supervision PO to not only meet the

family's needs, but to also act as an extension of the family. An example of FFP supervision, at its finest, is a minor who was assigned to PO Jeffreys. The minor needed and received clothing donations, and was given guidance on how to professionally request more hours at work and graduate high school on time. Initially, the minor's adoptive father had promised the minor and PO Jeffreys he would continue to care for the child until she had graduated, but he had a change of heart two weeks after her 18th birthday. The adoptive father abruptly moved out of the house, while the minor was at school, leaving her to fend for herself. PO Jeffreys went straight into action. She staffed the case and a plan was devised. The following day, PO Jeffreys drove the minor to the Department of Public Social Services and helped her complete an application for assistance. After the minor received emergency cash funds, PO Jeffreys then drove the minor to the grocery store

and helped her choose and purchase groceries. PO Jeffreys has since made contact with the father and respectfully expressed her concerns. The father has returned home and plans to assist the minor. PO Jeffreys intends to continue to dedicate her time to the family and keep the minor on track for success. The FFP team and the Southwest Services Division management team are honored to provide this type of service to our probationers and their families. We plan to wholeheartedly assist these families by being family focused and centered, as well as keeping the families motivated and engaged while effectively linking them to the appropriate resources.



DPO JAMES ELLIS

1. When did you begin your career with the Probation Department? What assignments have you held to date and what is your current assignment?

I began my career with the department on July 22, 2015, in the Field Projects Division- Pretrial Services and am currently in the same assignment.

2. What did you learn from the time you spent with the Chief?

A few things I learned from having lunch with Chief Hake: 1) the Mission Inn has a pretty good lunch buffet. 2) I learned the Chief likes salmon burgers and fruit. 3) I learned more about the Chief on both a personal and professional level. For example, I learned how and why he joined the Probation Department and about his journey from starting at juvenile hall to becoming the Chief. I learned about the types of duties he has as Chief and how his workload and duties have changed from when he first started out in the department to where he is now.

3. Did you learn anything new about Chief Hake or the department? Were you surprised about anything new you discovered?

We discussed how the department decides to arm certain units and how the process of getting into an armed assignment has changed. The Chief

mentioned when he worked on an armed gang unit, there was no designated armed academy and he did not carry a Taser. Now, armed probation officers (PO's) attend a three week arming academy and have more tools available to help them when working in the field.

4. Was there any particular topic of discussion you would like to share?

One particular topic we discussed was about the rehabilitation of clients in the community and theoretical risk factors that could be pinpointed to allow our department to initiate change from the front end of the justice system rather than the back end. As an example, the Chief mentioned how programs such as the Youth Accountability Team (YAT) and Wraparound, have allowed our department to reach youthful offenders at a critical point in their life. As a result, the number of youth under formal probation supervision and detained at the juvenile halls has decreased over the years, in part, due to the implementations of these types of programs. The discussion led to hypothetical ways our department could reach out to those "at risk" in the adult populations and prevent them from falling into the criminal justice system and eventually becoming repeat offenders. I mentioned that while conducting pretrial interviews, I learned the number of defendants not having graduated from high school is overwhelming. So, could this population of adults, without at least a high school diploma, be considered an "at risk" adult population with a higher potential to become new offenders? If so, how can we reach this population, and provide them with information that could potentially help keep them from becoming new offenders?

5. Did the Chief offer any advice which stood out to you?

The biggest piece of advice the Chief provided was to learn from your experiences and from others in

the department. Just talking to people about their experiences and assignments provides the opportunity to learn new things, which can be useful down the road, whether it is for a promotion or a new assignment.

6. Did you discover anything personal you have in common with the Chief (sports, hobbies, etc)?

I already knew the Chief enjoyed running and was on previous Baker to Vegas teams. Although he has not been on the team in recent years, he still lends his support. However, I also discovered that the Chief attended UCR and, at one time, he was considering the idea of becoming a teacher.

7. What do you think about the Lunch with the Chief opportunity?

I've worked other jobs in my life, where the only time you get to meet or see the head of the department is when there is something wrong or if they happen to be visiting your site for some type of meeting. With that in mind, I think having lunch with the Chief is a tremendous opportunity and a privilege to get to know the head of our department better on a one-on-one basis. I also appreciate that the Chief and our department provide the opportunity to call-in and discuss any complaints, concerns, or topics.

8. Please feel free to add any further comments, feelings or statements regarding the lunch experience.

I appreciate that the Chief allows members of our department to have lunch with him, to speak with him face to face, and engage in conversation. I learned the Chief likes to hear from staff. I will be taking advantage of the established pathways of communication and hope my fellow co-workers will do the same. I also hope staff disregard any reservations they may have, whether it's fear, uneasiness, or worry that would keep them from calling the Chief. Chief Hake was and is very easy to talk to and that should be something everyone in the department should be made aware of.

FROM THE DESERT

Engagement

As an investigator, one wouldn't think Deputy Probation Officer Carol Mechanick would have many opportunities for "engagement," but that is far from the truth. When guiding families through the somewhat complicated civil stepparent adoption/termination of parental rights process, Carol is vested with the responsibility of interviewing and evaluating all family members including the children. Her patient demeanor puts children of all ages at ease, and attention to detail ensures everyone has an opportunity to tell their story. In addition, Carol spends many hours locating estranged parents and educating them on their rights regarding the termination process. Often, Carol has been able to guide fathers towards making hard decisions in favor of what is best for their children. Carol has assisted dozens of children in negative family situations find permanency in the loving arms of stepparents. When interviewing defendants for criminal pre-sentencing reports, Carol is also exceptional at engagement. With defendants, she suspends judgment and asks meaningful questions to elicit a life story that portrays them as people, rather than merely a reflection of the crimes they have committed. This alone, can mean the difference between a lifetime behind bars or an opportunity for change through probation. With victims, Carol shows empathy and works diligently to ensure they have an opportunity to have their voice heard. While serving the department as an investigator, Carol not only fulfills the department's mission of serving courts and protecting our community, she is truly changing lives.

SUPERVISING PROBATION OFFICER

LORIE NICHOLSON



Bystander Intervention

by Supervising Probation Officer Lorie Nicholson

On April 1, 2017, in honor of Sexual Assault Awareness Month, the Coachella Valley Sexual Assault Services held a Bystander Awareness Conference in Rancho Mirage at the Eisenhower Medical Center, Annenberg Center. Supervising Probation Officer Lorie Nicholson and Deputy Probation Officer Marling Blandon attended the inspiring and educational conference learning that nearly 6 out of 10 sexual assault incidents reported by victims occurred either in their own home, or at the home of a friend, a relative, or neighbor. Sexual assault is a public health issue affecting women, men, children, families and communities. Victims experience short-term consequences including guilt, shame, fear, numbness, shock and feelings of isolation. They can also experience long-term health risks such as PTSD, eating disorders and depression. The overall theme of the conference, Bystander Awareness, promoted the concept that sexual assault prevention is possible when individuals, communities and the private sector take action to intervene. An engaged bystander is someone who intervenes before, during or after a situation when they see or hear behavior that promotes sexual violence. Although every situation is different and there is no universal response when intervening, there are some ways for you to be that "ONE" person who can stand up against sexual violence.

INTERVENTION TACTICS INCLUDE:

- Watch and listen for early-warning signs of victimization/grooming.
- Ask questions/share awareness information.
- If you witness sexual violence, get assistance from people around you. You do not have to act alone.
- Talk to the victim to ensure he/she is okay.
- Use a distraction to redirect focus.
- Use body language to show disapproval.
- Communicate directly to the perpetrator, call him/her out on the negative behavior.
- When intervening, be respectful, direct and honest.
- Recruit friends of all involved individuals to step in.
- Call the authorities.

San Bernardino Sexual Assault Services www.sbsas.org
(800) 656-4673

Riverside Area Rape Crisis Center www.rarcc.org
(951) 686-RAPE (7273)

Changing Lives

In August 2016, youth Daniel A. was assigned to an Indio juvenile supervision caseload after being adjudged a ward for vehicle theft. Initially, he struggled with maintaining sobriety and was running away from home. In November 2016, he was ordered to attend the Tarzana Treatment Center after testing positive for methamphetamine. Daniel completed 45 days at the center, but continued to struggle with complying with the terms and conditions of probation after release. He has strong gang associations and was the victim of a shooting in early March 2017, sustaining an injury to his arm. In addition, he was rumored to be an active participant in other gang shootings. Due to this, a planned search for weapons was conducted at his residence by the Probation Department on March 17, 2017.

Even though the search didn't turn up any weapons, the youth was placed on an informal Home Supervision contract that directed him not to leave the residence unless he was with his father. This was felt to be necessary as the youth reported when he leaves the house he associates with negative peers, uses drugs and gets into trouble. Additionally, because Daniel's father felt he could not control his son's actions and did not feel empowered in his role as a father, the informal Home Supervision contract gave the father support to report on the youth's behavior daily. It also allows him to advise what he has done to enforce consequences if the youth has failed to follow the rules.

Further, Daniel's father wanted him to attend church and feel like a part of the family. In supporting this goal, the issue was discussed with the youth. At first, Daniel was hesitant because he thought he would not fit in. Pros and cons were discussed as well as ways to overcome the fear of being accepted. He gave it a try the following Sunday and attended church. Daniel's father sent a picture of the youth at church with tears on his face and stated he felt the youth was beginning to change. Since that day, the youth has looked forward to attending youth group and church every week. He reported on the positive messages he has received and how he is able to apply them to his life. Daniel was also provided a notebook so he could take notes in church and reflect back on what he learned.

In conjunction with goals set by both the youth and father regarding family, Daniel was directed to start a Forward Thinking FAMILY journal. Within this journal, the youth has expressed how important his family is and how he feels he is growing closer to them. During twice-weekly contacts with Probation, potential challenges he may face in the upcoming week are discussed as are the previous week's successes. As Daniel reported one of his goals is to become sober, he is drug tested weekly, attends counseling and counts down the days until he will have a clean test. This is significant as Daniel previously had only gone two days at a time without using drugs. The youth has also participated in a gang intervention/awareness group presented by corrections officers from Calipatria State Prison, has begun to work with his father and was recently offered a part-time restaurant job. The father is very grateful for the assistance that has been provided because he does not feel like Daniel could have made the positive changes without help.

DEPUTY PROBATION OFFICER

ASHLIE STRATMAN



BAKER TO VEGAS

Please join me in welcoming back your 2017 Baker to Vegas Challenge Cup Relay Team, as they return from a successful completion of this year's race. The team once again met their goal by successfully completing the 120 mile race and "mugging" for the 5th year in a row! The runners fought through tremendous adversity this year and came together in support of each other, one team, one goal, when it truly mattered. Team Captain Jesse Quintana and Co-Captain Veronica Soto, stayed on the course from the team's start time of 3:00 p.m. to the finish at 7:00 a.m. the next day directing and maintaining support and control of the team. When he was not running, Run Captain Johnny Ortega monitored the race and kept team members updated as to the team's progress. The support staff came together as well, mastering their individual responsibilities and working together. They ensured the runners were safely supported and encouraged to push their personal limits throughout their assigned legs in the race. A special thanks to Geri Watson, Paulina Smykowska, and Elizabeth Kean for working behind the scenes in support of the team and making this a successful year. The team finished the race in 17:20:24, and the average team pace was 8:40 per mile. This pace allowed the team to place 16th in the I Mix Category out of 46 teams.



I would like to ask all employees to please take the time to congratulate and thank members of this year's team, as well as members from past teams, for their sacrifice and hard work. Our team demonstrated the utmost professionalism while representing our department in a race that includes 296 other law enforcement agencies not only from the United States but from around the world. Thank you so much for the experience, it was truly humbling and moving to be afforded the opportunity to be this year's team captain. Congratulations to the 2017 Riverside County Probation Baker to Vegas Team. Outstanding job this year!

BY SENIOR PROBATION OFFICER JESSE QUINTANA



RIVERSIDE COUNTY PROBATION DEPARTMENT'S 2017 BAKER TO VEGAS CHALLENGE CUP RELAY TEAM

ROB TYREE BERNADETTE HERNANDEZ ANGEL RUIZ HUGO CHAVEZ JOCELYN GUERRERO KYLIE ROBBINS JIMMY NGO
 ROLANDO BENAVIDEZ DAVID ELMORE MIKE BELKNAPP SAL CORTEZ MICAH MACHADO ANTHONY NEGRETE EDDIE VELA
 KYLE HERNANDEZ JOHNNY ORTEGA ALEX GONZALEZ RON CHERKIN GLORIA MEDINA TAMMY WINN JAMES ELLIS
 STEVE RODRIGUEZ ANALILIA MIRELES VERONICA VELASCO ADRIANA MARTINEZ

NEVER GIVE UP

EXCERPTED REMARKS BY FORMER CHIEF ALAN M. CROGAN AT THE GRAND OPENING OF THE YOUTH TREATMENT AND EDUCATION CENTER

An old Chinese proverb says: "A journey of a thousand miles begins with a single step." No matter how hard the journey, there is no chance of success unless one possesses the vision, determination and perseverance to take that first step...and then the next, and the next...until the journey's end.

We would never be standing here today to celebrate the opening of this youth treatment and education center if it were not for the leadership and commitment of some very wise and dedicated people.

The vision to create this treatment center began with high hopes, followed by defeat and disappointment, then resurgence and resolve, and finally the blending of a strong and committed team of supporters, believers and skilled professionals who have carried us to our goal.

Over my 40 year career in corrections, 24 of them as a Chief Probation Officer in first Santa Barbara, then San Diego and finally Riverside counties, I have been blessed to work with some outstanding individuals who care deeply about the community and who have the knowledge, expertise and courage to make hard decisions to commit scarce resources and political capital to noble causes.

In 2007, the state legislature, in an effort to reduce its budget costs, transferred to counties the responsibility for the housing, treatment and supervision of serious juvenile offenders who for decades had been committed by the court to the state-run California Youth Authority. The counties were offered a funding pot of \$400 million via a competitive bid process, which required county match funding, in order to build local facilities to house and treat these offenders. The Riverside County Board of Supervisors clearly saw the looming local impact of this new responsibility and generously met the challenge. While California and its counties had entered a deep economic downturn, Riverside's Board courageously moved forward in order to serve this very needy population.

At the next meeting of the Chief Probation Officers of California, I formally proposed that our organization pursue an additional \$400 million in state dollars to fund the remaining eight county bids. Fearing opposition from the legislature, expecting defeat, and with concern for other pending issues, they overwhelmingly voted down my proposal. I was disappointed but undeterred.

That same day, I met with longtime collaborator in Sacramento, State Senator Denise Ducheny, and

she agreed to carry a budget bill for the \$400 million. With a lot of work, the bill passed and Governor Brown signed it in November 2010. Riverside County received \$24.7 million and seven other counties received funding they never would have seen. Throughout the process, the support I received from the Riverside County Board of Supervisors and county staff was strong, consistent and definitive.

The youth that will soon inhabit this facility have started on their own long and arduous journey. They have experienced broken dreams and promises, high hopes that never materialized, and not enough support and guidance from the adults in their lives.

Through your vision and commitment, there will be services and support for these youth, a beacon of light to guide them and hope to finish the journey and enjoy life as law-abiding, happy and valued members of our community.

I have lived with one mantra throughout my entire life, one I have called upon many, many times during difficult periods, and one that I hope might inspire these young people on their own journey.

That motto, and the story of this facility and its mission, is never give up, never...ever...give up.





A HOME FOR HOPE

On March 16, 2017, the Riverside County Probation Department held a Grand Opening Ceremony for the Alan M. Crogan Youth Treatment and Education Center (AMC-YTEC). Former Chief Probation Officer Alan M. Crogan was in attendance along with his wife and family. The Probation Executive Team, numerous Probation Department and collaborative agency staff, as well as various state and county dignitaries, attended the special event. Several heartfelt speeches were delivered celebrating Chief Crogan's many accomplishments, including his dedication to bringing the much-needed juvenile treatment facility to Riverside County.

Chief Crogan's vision for AMC-YTEC began in 2008 following the passage of Senate Bill 81, which prohibited non-707(b) WIC youthful offenders from being committed to state facilities. Through his tenacity and leveraging of relationships in Sacramento, in addition to the persuasive grant writing skills of then Assistant Chief Mark A. Hake, on November 18, 2010, nearly 25 million dollars was awarded to the Riverside County Probation Department by the Board of State and Community Corrections. This funding paved the way, literally, for the department to design and construct a secure juvenile treatment facility that would be state-of-the-art and offer evidence-based programming to further our mission of "Serving Courts, Protecting our Community, and Changing Lives."

In January 2012, a project committee overseen by Division Directors Jason Bailey and Christopher Wright began critically evaluating Riverside County's juvenile facilities and touring facilities in other counties. The committee developed preliminary design ideas and solicited input from Probation Department and collaborative agency staff. This information was then used to develop a conceptual framework for the facility.

In June 2012, Riverside County executed an agreement with DLR Group (DLR) for architectural services. The project committee worked with DLR's programming consultants and the Riverside County Economic Development Agency to develop a formal operational and spatial program for the new 106-bed facility, which was named the Youth Treatment and Education Center (YTEC). The project design continued to be developed and refined until a final set of construction plans and specifications was released for bid in October 2014. Pinner Construction Company was awarded the construction contract in February 2015. The following month, the California Department of Finance issued an approved notice to proceed with construction. Demolition of the Van Horn Youth Center (1974 - 2012), the site for the new facility, began on March 18, 2015. The Riverside County Board of Supervisors approved a name change to the Alan M. Crogan Youth Treatment and Education Center on April 28, 2015.

Upon entering AMC-YTEC, youth will initially be housed in the 6-bed assessment unit where they will be assessed to determine which of the four 20-bed general living units they will be assigned to. The living units will facilitate a direct-supervision approach by incorporating modern podular design principles, in that all sleeping rooms surround a common dayroom area with access to natural lighting. Unit space is allocated in a manner to maximize program delivery in the units. Spacious dayrooms include tables to accommodate meals as well as various rehabilitative programs and leisuretime activities that will be occurring in the unit. To encourage pro-social behavior and provide a more homelike setting, the living units include comfortable couches and chairs. The individual rooms have beds with pull-out storage boxes for personal items and restroom privacy panels. Each unit also includes a private interview

room for behavioral health counseling, a dedicated classroom, and a shower room. There are five enclosed outside recreational areas consisting of either grass or hard surfaces. AMC-YTEC is truly unique in that it has a 20-bed transitional housing unit that will allow youth nearing program completion the ability to attend off-campus educational and employment opportunities in the community. The transitional unit was designed to foster an open and relaxed atmosphere. It includes various appliances (e.g., refrigerator, stove, washer and dryer) that will be used to help teach the youth independent living skills.

To ensure the safety of both staff and youth, the facility will utilize the newest electronic security equipment. Intercoms and digital cameras have been mounted throughout the facility to provide constant surveillance and communication. The central control area, in addition to being completely self-contained with its own sink and restroom, has several large monitors for viewing facility activities and also maintains control of all egress points into the facility via a touchscreen interface console. Facility keys will be dispensed and tracked through the automated Keywatcher system. Cellsense magnetometers (metal detectors) are strategically placed and have the ability to detect cell phones and all ferrous materials entering the facility. Lastly, the Guard1 Plus system will replace traditional paper room check tracking sheets with an automated system that provides real time reports to ensure room checks are completed in a timely manner.

With its emphasis on reducing recidivism through rehabilitative programming in a safe and positive setting, AMC-YTEC will give youth the tools to become productive members of their communities and serve the needs of the county's juvenile justice system for many years to come.

By Division Director Jason Bailey



INSIDE THE ALAN M. CROGAN YTEC



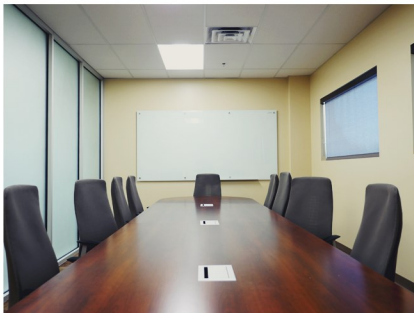
LOBBY

AMC-YTEC'S LOBBY OFFERS PLENTY OF SEATING AND NATURAL LIGHT AS WELL AS AMPLE LOCKER SPACE FOR VISITORS



VISITING AREA

THE VISITING AREA SEATS MORE THAN 30 VISITORS AND FEATURES TWO ENCLOSED ROOMS FOR ADDITIONAL PRIVACY



BOARD ROOM

THE BOARDROOM IS OUTFITTED WITH A PROJECTOR AND TABLE OUTLETS FOR MOBILE DEVICES AND LAPTOPS



KITCHEN

INSTEAD OF A CAFETERIA, MEALS WILL BE DELIVERED TO ALL YOUTH AND STAFF VIA CART



DETENTION CONTROL

THE DETENTION CONTROL OFFICE IS THE SECURITY HUB OF AMC-YTEC, PROVIDING A TOTAL OVERVIEW OF THE FACILITY



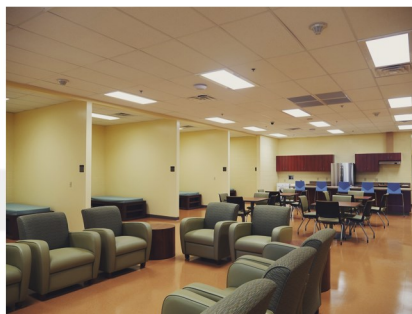
CLASSROOMS

AMC-YTEC'S SIX CLASSROOMS ENSURE LARGE AND DISTRACTION-FREE LEARNING SPACES



OFFICES

THE STAFF OFFICE AREA WILL HOUSE SUPPORT STAFF AND MANAGEMENT AS WELL AS A STORAGE ROOM



UNIT "OMEGA"

THE OMEGA UNIT IS DESIGNED FOR TRANSITIONAL YOUTH, ALLOWING THEM TO DEVELOP LIFE SKILLS



THE GROUNDBREAKING CEREMONY WAS HELD ON APRIL 30, 2015.

THERE ARE FIVE ENCLOSED OUTSIDE RECREATION AREAS.

YOUTH IN THE TRANSITIONAL HOUSING UNIT WILL LEARN TO COOK AND DO THEIR OWN LAUNDRY.

THE VAN HORN YOUTH CENTER OPERATED ON THE SITE FROM 1974 TO 2012.

THE 61,000 SQUARE FOOT BUILDING IS MORE THAN TWICE THE SIZE OF THE OLD STRUCTURE.

THE DESIGN ALMOST TRIPLES THE HOUSING CAPACITY OF THE OLD FACILITY TO 106 YOUTH.

THE FACILITY WILL HOUSE YOUTH FROM ALL AREAS OF RIVERSIDE COUNTY.

Eastern Region PACT Team Safely Recover Toddlers Taken In Car Theft

by Supervising Probation Officer Sal Gomez

Imagine, as a parent, experiencing the horror of having your two toddler sons taken during the theft of the family vehicle. The incident occurred in Cathedral City on the evening of March 23, 2017, when the boys' babysitter, who had been driving the vehicle, briefly stepped out of the car. The toddler's abduction prompted a large-scale search by law enforcement personnel throughout the Coachella Valley, as well as the issuing of an AMBER Alert, which went into effect in Riverside, San Bernardino, Imperial, Los Angeles, Orange, and San Diego counties.

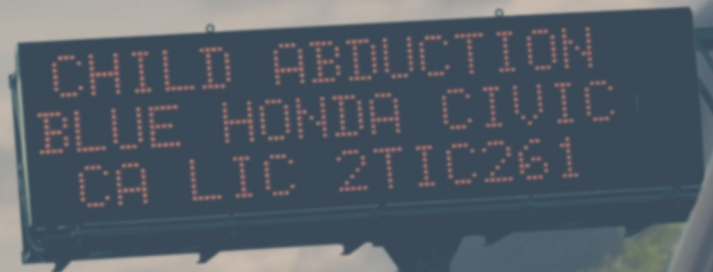
At about 9:45 pm, Deputy Probation Officer (DPO) Robert Kinder, who is currently assigned to the Eastern Region's Post-Release Accountability Compliance Team (P.A.C.T.) and stationed at the Cathedral City Police Department, called to advise the Task Force Sergeant had activated his team to help assist with the AMBER Alert and search in the city.

Throughout the evening and into the early hours of the night, multiple law enforcement agencies were out in force desperately searching for the young brothers. Shortly after 2:40 a.m., a sheriff's deputy saw a car matching the vehicle description. DPO Kinder and the Task Force Sergeant arrived immediately after the deputy who had spotted the vehicle. They approached it and found the toddlers safely inside. DPO Kinder and the young boys relocated to a P.A.C.T. vehicle while other team members determined the scene was safe and clear. DPO Kinder and the boys watched cartoons on his cell phone waiting for the "all clear" signal while preparations were made to reunite them with their parents.

At about 3:00 a.m., the exhausting night came to an end with the best possible scenario; the brothers were returned with their parents unharmed. DPO Kinder was delighted as he was able to personally hand one of the children into the mother's arms. As a result of the efforts and quick response by DPO Kinder and the other collaborating personnel, there was a successful conclusion to this traumatic series of events.



DPO KINDER WITH P.A.C.T. MEMBERS AND FAMILY



INDIO JUVENILE HALL 'REAL MEN READ' LITERACY PROGRAM HOSTS AUTHOR SIMONE ELKELES

BY RIVERSIDE COUNTY DEPUTY DISTRICT ATTORNEY MIKE TRIPP

On February 28, 2017, Indio Juvenile Hall had the distinct honor of hosting New York Times and USA Today best-selling author, Simone Elkeles.

Ms. Elkeles' visit was part of the Real Men Read program. Real Men Read (RMR) is a literacy program at Indio Juvenile Hall coordinated by Deputy District Attorney Mike Tripp. Over the past two years, hundreds of participants have read thousands of pages of novels, biographies and other forms of literature as a part of the RMR program. To impress upon the youth the importance of reading and education, guest presenters are periodically invited to speak. When asked about a wish list for potential guest speakers, nearly all of the participants in Units 4 and 6 requested Simone Elkeles!

Simone Elkeles is the author of 10 young adult novels. Each of her titles has become "must-read" material for the youth in Indio. Her "Perfect Chemistry" trilogy, in particular, is a favorite.

Ms. Elkeles' novels appeal to both young men and young women because they touch on very real issues facing teens. Topics like relationships, drugs, gangs, and overcoming personal biases are expertly woven around relatable characters.

During her visit to Indio Juvenile Hall, Simone visited 4 units, and spoke to nearly 50 youth. Her dynamic presentations captivated the attention of the youth. She told stories of her early days as a writer; shared the fact that she personally hated to read and write as a teen; and provided an inspirational message to the youth about putting their own stories down on paper. The program was attended by both male and female youth, and was equally well-received.

Following the presentations, teachers asked the youth if they would like to write letters thanking the author. Ms. Elkeles was amazed at the outpouring of letters expressing appreciation. Most of the youth thanked her for her time, and

remarked how much they liked her books. But a few gave the author a moment of pause. One such letter included a thank you to Ms. Elkeles for writing "Perfect Chemistry," for this was the first book the youth had ever started and completed in his life. Another youth wrote that because of her books, he was inspired in such a way that he had decided to change his life for the better.

It is not every day a young person gets to meet someone they admire, let alone someone who has changed their life. But that is exactly what the youth experienced when Simone Elkeles came to visit Indio Juvenile Hall.

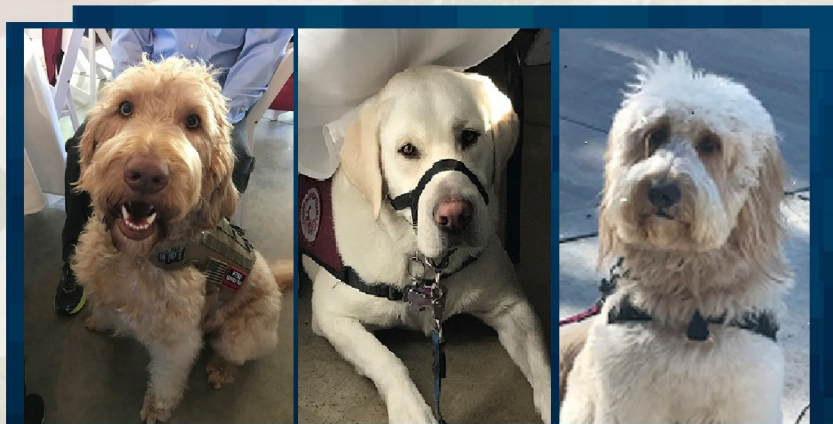


DEPUTY DISTRICT ATTORNEY MIKE TRIPP LEADS A "REAL MEN READ" SESSION WITH INDIO JUVENILE HALL YOUTH

DOGS GONE FULL CIRCLE

BY PCO II WENDY MCCOIN

It was a gorgeous, brisk, sunny day, on Sunday, January 29, 2017; the perfect day for a very special doggy graduation. Seventeen new service dogs were introduced and celebrated alongside their new companions. Numerous volunteers, donors, and trainers were also recognized by Canine Support Teams staff and awarded with certificates or plaques. Chief Deputy Stacy-Adams Metz, Assistant Director Renel Gaines, Supervising Probation Officer Gretchen Shipes, and I were among those appreciated for our involvement and support in helping lead another year of victory for the Prison Pups Program. It was great to meet those who raised puppies and donated dogs to the program. We heard about the success of each dog, three of whom (pictured right) had spent some of their training time at Southwest Juvenile Hall. It was wonderful to hear stories about how they had come full circle and to see them working hard to care for their new human partners! We were so pleased and honored to be invited to such a beautiful presentation for this amazing program.



HUMU, KAI, AND GARTH

SENSATIONAL SATURDAY AT SOUTHWEST JUVENILE HALL

BY PCO II DIANA GUZMAN

The Sensational Saturday Program was introduced at Southwest Juvenile Hall in January 2015 and continues each Saturday since then to encourage positive behavior; a tool to reward not only the very top youth, but also to inspire youth who are just making an average effort to improve and maintain behavior. Youth qualify based on their weekly Honor Roll points, as well as their overall behavior up to the time of the Sensational Saturday Program date. The activities facilitated by institutional staff include board games, karaoke, movies and outdoor events. Sensational Saturday is held in different locations within the facility including the dining hall or big field depending on the activity and weather. Sensational Saturday begins at 7:00 pm sharp and ends at 8:30 pm, giving participating youth an hour and a half of an exceptional program.

Taking on Sensational Saturday as the programmer on July 21, 2016, was not an easy task as it forced out of the box thinking to create fun, interactive games that youth of all ages could enjoy. An attempt to incorporate themed games and ideas such as the Halloween apple decorating contest, a white elephant gift exchange at Christmas, and a Super Bowl nacho bar was made. The goal was to transform everyday games into large group activities, such as Scattergories, Family Feud, Charades, and Pictionary which would allow the youth to showcase their talents and creativity. Sensational Saturday was not envisioned to be a program where youth would just sit or complete activities already available in their living units. It was designed for them to socialize, work together, and experience something new whether it was Valentine's Day Jeopardy that incorporated the history of the holiday, or Mexican Bingo that gave youth the opportunity to explore another country's history through pictures and language. Staff have utilized the outdoors to incorporate team building activities involving collaboration, problem solving, and team work in order to reach a common goal ...PRIZES! Activities have ranged from cosmic bowling, obstacle course relays, and balloon pop challenges to everyday sports tournaments such as football, soccer, and volleyball. Youth have stated they look forward to Sensational Saturday to see what special program will be next. It has been enjoyable incorporating creativity in the games and activities and pleasing when, at the end of the day, youth show their appreciation and pride by advising they will be attending Sensational Saturday as a result of exceptional or improved behavior.

EMPLOYING OUR YOUTH

BY SENIOR PROBATION CORRECTIONS OFFICER SHERYL ROSS

Riverside Youth Treatment and Education Center (R-YTEC) youth have been very busy these past few months. Several youth graduated high school, passed their Hi-SET exam, enrolled in Riverside Community College courses, and obtained jobs at Kohl's, DD's Discounts, Stater Bros, and CVS. Currently, R-YTEC youth with the California Family Life Center (CFLC) - Youth Opportunity Center (YOC), are gainfully employed at Flabob Airport, where they are being taught how to restore a Boeing DC-3 and a single prop aircraft.

Not only has YOC assisted with job placement, they have also provided youth with forklift certification, resume building, interviewing skills, W-2 preparation and money management skills. Preparations are now being made to welcome the next group of youth who will soon begin a 10 week course.

R-YTEC youth have also enjoyed "giving back to the community" by volunteering at the Path of Life Family Shelter and the Western Riverside County Animal Shelter. Youth become eligible for such outings by striving to make personal changes and show they are capable of "being their best" within the program. Through the YTEC program, youth are exposed to sporting events (a UCLA basketball game and San Bernardino "66ers" baseball game), educational events (Los Angeles Science Center, The African American Museum, Homeboy Industries, Olvera Street and barber training) to name a few. The month of March ended with our annual Spring Family Dinner where youth spent quality time enjoying a meal with family. Family reunification is one of the main goals in the YTEC program.

At R-YTEC, we strive to provide youth with opportunities and new experiences that facilitate pro-social changes in their lives. These experiences provide them with tools for future growth and the self-confidence to become productive members of society.



WORK CONTINUES ON A BOEING DC-3 AIRCRAFT



ADULT
SERVICES
DIVISION

NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

RADIO DISPATCHERS FROM THE RIVERSIDE COUNTY DISTRICT ATTORNEY'S OFFICE PROVIDE VITAL SUPPORT TO OUR PROBATION OFFICERS

Dispatchers possess a unique skill set. They have a memory that never wavers, the patience of a saint, and the ability to know what an officer is saying over the radio even when he/she doesn't. A dispatcher must be able to track dozens of individual officers in the field and know where they are, how long they have been there and anticipate their needs. They tolerate the occasional error in proper radio etiquette and power through the most random use of phonetic alphabet ranging from "Alpha" to "Kangaroo."

Most importantly, a dispatcher has the ability to resonate calm in the midst of tragedy or uncertainty. On December 2, 2015, an act of unimaginable violence occurred at the Inland Regional Center in San Bernardino, less than 10 miles from the closest Riverside County probation office. It would be hours before the situation would be considered "contained," days before details were released to the public and, to date, there are still many unanswered questions about that day when 14 people lost their lives. However, what is remembered is the radio dispatcher broadcasting the initial warning to all Riverside County probation field units. The voice was calm, clear, and provided a momentary confidence that someone was watching out for our officers. Many

people contributed that day including the first responders from multiple agencies; however, it was the radio dispatchers on duty who were the unsung heroes.

The radio dispatchers of the Riverside County District Attorney's Office are cut from the same cloth. Many times they are listening to multiple probation officers from up to 11 probation offices at once, on top of their responsibilities to the District Attorney's Office. They are professional, always listening, and are there when you need help or for the occasional safety check.

The Adult Services Division (Iowa Probation Office) collected donations to honor our department's two assigned dispatchers. Staff response was remarkable. They were very quick to give, which reiterates how much our dispatchers are appreciated. On April, 14, 2017, Probation staff delivered personalized gift baskets, gift cards, and coffee to the two dispatchers to thank them for their hard work. Helen Polanco was scheduled off, and Julie Marcoux was so busy running dispatch, she could barely stop to talk. However, we were able to snap a quick picture of her with a couple of our deputies. Thank you so much for everything you do!



PROBATION OFFICER BRADLEY SANDIFER, SENIOR PROBATION OFFICER JAIME MACLEAN, AND DISPATCHER JULIE MARCOUX



DEPUTY PROBATION OFFICER
BRIAN QUIGLEY

INDIO
JUVENILE
HALL

KIDS IN CONFLICT (KIC) FOUNDATION

KIC PROVIDES YOUTH WITH RESOURCES TO FURTHER THEIR EDUCATION AND ESTABLISH CAREERS

The Kids In Conflict (KIC) Foundation is a non-profit organization and auxiliary group for Indio Juvenile Hall (IJH) and the Indio Youth Treatment and Education Center (I-YTEC). Serving on behalf of the foundation is President Tom Ward, Treasurer Christopher McPike, board members Fred Molo, Delois Leonard, Mary Parker, and Advisor Monika Ortega. KIC is committed to the mission of providing resources to youth who are completing rehabilitative services at IJH and I-YTEC and working toward becoming productive citizens of our community.

KIC Foundation provides resources that benefit at-risk youth, such as GED testing, college application fees, initial college tuition, college course books, appropriate clothing for job searches, and vocational training expenses. Annual scholarships are awarded to outstanding high school graduates at I-YTEC.

KIC also provides financial support for the District Attorney's Office Literacy Program, "Real Men

Read" at IJH and I-YTEC. This program is facilitated by Deputy District Attorney, Michael Tripp. The mission of the "Real Men Read" program is to encourage youth to take an interest in reading in a way that inspires ideas and an approach to thinking that has the power to change lives and bring hope for a better future. In February, 2017, KIC arranged for New York Times Bestselling Author, Simone Elkeles, to visit IJH and I-YTEC. Simone Elkeles has become a favorite of the youth; they relate well to her as an author and have read two of her books, "Perfect Chemistry," and "Chain Reaction." Her visit had an amazing impact on the youth and inspired them to reach greater heights. KIC also provides a monthly stipend for the "Real Men Read" program to purchase books and refreshments for the youth during book reviews.

KIC supports other community based charitable organizations such as Mama's House & SafeHouse of the Desert. When needed, these organizations support our youth during their transition from IJH

and I-YTEC. We believe by working together, we can ensure more positive results.

The First Annual Soft Ball Tournament is something exciting to look forward to in 2017. stay tuned – planning is in progress!

KIC Foundation's primary goal is to make a difference in the lives of youth who are residents at IJH and I-YTEC. The KIC Foundation supports programs that encourage higher education and gainful employment for self-sufficiency. These programs support the Riverside County Probation Department's mission of "Serving Courts, Protecting Our Community, Changing Lives."



OFFICE ASSISTANT III
MONIKA ORTEGA



FIELD
PROJECTS
DIVISION

COLLEGE BOUND

THE TEMECULA DRC POINTS CLIENTS TO AN OPPORTUNITY FOR EDUCATION AND ACHIEVEMENT

PHOTO CREDIT / MT. SAN JACINTO COLLEGE FACEBOOK PAGE

One of the many challenges probation officers face is influencing offenders to look to the future. In some cases, a discussion highlighting the benefits of obtaining a GED, Diploma, or college education is helpful. At the Day Reporting Centers, emphasis is placed on participants completing their high school education. Recently, staff began to look beyond a high school education. Participants who have completed their high school education were challenged to earn college credits or specialized certifications to enhance their employment opportunities. As encouragement alone is not enough, the Riverside County Office of Education provided a solution to the barrier.

On March 14, 2017, the Temecula Day Reporting Center held their first Mount San Jacinto College (MSJC) Workshop which gave participants a look into the possibility of attending college. Miriam and Markus, two Associate Counselors in MSJC's Non-Credit program, provided information about MSJC's various program offerings, such as

Career and Technical Education, Associate Degree programs, and transitioning to a 4-year university. Also discussed were non-credit fee-based programs, such as ESL (English as a Second Language) classes, as well as free non-credit classes, such as Cake Decorating, where students obtain skills, but do not earn college credit. Additionally, the counselors provided information on financial aid through Federal and California based student aid programs and spoke to the participants about the Dream Act, which provides students an opportunity to apply for college funds which do not have to be paid back. Depending on the school of choice, a student could qualify for up to \$12,294 annually, for up to four years of college.

While stressing the importance of achieving higher education, students were motivated by success stories shared by convicted felons who have attended MSJC, and now hold jobs in financially secure, specialized careers. After learning about the variety of degrees and certificates

offered through the community college, what began as a room of cautiously optimistic probationers evolved into a room of hopeful students. Individuals, who had never visualized themselves as college students, began to picture the possibilities ahead of them.

Deemed a great success, the Temecula Day Reporting Center plans to offer this workshop quarterly, as well as organize college campus tours as a way to further motivate participants and ease their anxieties about attending college. By educating offenders about future options, the chances of gaining employment and being successful increases and the likelihood of re-offending decreases, thus benefitting both the individual and the community.



DEPUTY PROBATION OFFICER
KARA MCKINLEY

JJDPC

Juvenile Justice Delinquency Prevention Commission

AWARDS NIGHT 2017

The Riverside County Juvenile Justice and Delinquency Prevention Commission (JJJPC) held their Annual Awards Dinner at the Wedgewood Banquet Center, Indian Hills Golf Club on March 14, 2017, with 120 guests.

It was a picturesque panoramic view atop the hill with much to celebrate. Laurel Dawn Cook JJDPC Chair led the program with two youth speakers and special keynote speaker Judge Jacqueline C. Jackson. Everyone then enjoyed a delicious Chicken Marsala dinner with all the trimmings followed with a wonderful assortment of gourmet cookies, cheesecake and brownie desserts provided by the Boys Republic Culinary Program. ♦

BERT VAN HORN AWARDS

MICHAEL KEECHLER - IJH / HEATHER TINOCO - RJH / SERGIO MACIAS - SJH

JUVENILE JUSTICE PUBLIC AND PRIVATE PARTNERSHIP AWARD

ALESIA PING-DIFIORE - TARZANA TREATMENT CENTERS

FOSTER CARE AWARDS

THE TAYLORS / "NANA" GARCIA / THE MAGALLANES

YOUTH AWARDS

P. OZAETA / R. PENNA / M. WELTON

COMMUNITY DELINQUENCY PREVENTION AWARD

O.W.E. PROGRAM / CHIEF SERGIO DIAZ - RP

PROBATION OFFICER AWARD

ANGEL TURNER

STARFISH AWARD

CHIEF ALEX DIAZ - BANNING PD



L TO R: SPO GRETCHEN SHIPES, PCO SERGIO MACIAS, AND DIRECTOR SHELLY DAVIS



CHIEF HAKE AND ALESIA PING-DIFIORE OF TARZANA TREATMENT CENTERS



PCO MICHAEL KEECHLER AND ASSISTANT DIRECTOR SHELLY VEDRODE



FROM LEFT: JUDGE LUEBS, RIVERSIDE CHIEF OF POLICE SERGIO DIAZ AND OFFICER RAILSBACK OF THE RIVERSIDE POLICE DEPARTMENT



"NANA" GARCIA AND RYAN UHLENKOTT OF DPSS/CSD



L TO R: ASSISTANT DIRECTOR MICKI AYBAR, SPO BOBBIE ELLIS, DPO ANGEL TURNER, AND ASSISTANT DIRECTOR NATALIE RIVERA

SUBMITTED BY SECRETARY II CARLA LEUNG-WO



FIELD
PROJECTS
DIVISION

THE IMPORTANCE OF TEAM BUILDING

FIELD PROJECTS DIVISION STAFF UTILIZE UNCONVENTIONAL METHOD TO ENHANCE TEAM BUILDING



There are many reports and statistics out there showing happy, contented staff use fewer sick days, have better interpersonal relationships with co-workers, and are generally more productive in the workplace. Many of us have witnessed this first hand. What can we do to improve productivity in our own office? Team building has been defined as “various types of activities used to enhance social relations and define roles within teams, often involving collaborative tasks.” Staff at the Field Projects Division (FPD) have recently started a once a month team building activity which has improved morale, encouraged camaraderie and brought out the adventurous side of some of the staff.

On the third Wednesday of each month, there is an afternoon “team” break. For fifteen minutes, FPD staff participate in a quick game of trivia. Additionally, one staff member volunteers to bring a food or drink item for all staff to share. Now this may not seem very adventurous; however, the past few months have seen some “different” food items being offered; such as, “durian fruit” and “vegan”

peanut butter. Many said they preferred the durian fruit, despite its very intense and unique flavor of ‘expired eggs’ in popsicle form! Last month was probably the most delectably adventurous dish: ginger and onion infused silkworms – a food from South Korea. Although not too many opted to participate in this “Fear Factor – like” activity, those who did, can now mark silkworms off their bucket list!

Overall, the purpose of this team building activity is not only to share in food and games, but to promote staff morale, positive interaction, provide a brief break from the daily grind of work, and refresh the mind, improving productivity. Thus far, this monthly activity has already shown to be a positive influence and has improved the spirits of many staff. There is laughter and improved attitudes, and more importantly, staff said they enjoyed this team and relationship-building time with their peers. Moving forward, who knows what the future will hold? Can anyone say blood sausage, vegemite or maybe dragon fruit?



recipe corner

SOUTHERN GREENS

Instructions:

1. In a small stock pot, add water, ham hock, and bring to a boil. Simmer for 30 minutes.
2. In a separate stock pot, sauté the kale with the remaining ingredients.
3. Combine ingredients from both stock pots and simmer for 2 hours or until kale stems are tender.

Ingredients:
2 quarts water
1 lb. bone-in pork ham hock
8 small bunches of chopped kale
1 oz. ground black pepper
2 oz. granulated garlic
3 oz. distilled vinegar
3 oz. granulated sugar
2 oz. salt or to taste
2 oz. vegetable oil

Optional:
1 oz. crushed red peppers

This southern kale recipe can be prepared any day of the year! It serves as a perfect side dish for ribs, chicken and fish. Kale is very healthy and the recipe can be modified to make it even healthier, by removing the salt and fat in the ham hocks. This delicious recipe is easy to make and can be modified to taste. Note: This dish tastes even better the next day.

SHAWN COPE
SENIOR COOK



PROMOTIONS

LINDA CRUZ / OFFICE ASSISTANT II ➤ OFFICE ASSISTANT III	ADULT SERVICES DIVISION
TRINA HEAD / OFFICE ASSISTANT III ➤ SUPERVISING OFFICE ASSISTANT I	SOUTHWEST SERVICES DIVISION
TIFFANY HUMPHRIES / SENIOR PROBATION CORRECTIONS OFFICER ➤ SUPERVISING PROBATION OFFICER	SOUTHWEST JUVENILE HALL
SALLY ROFAIL / OFFICE ASSISTANT III ➤ SUPERVISING OFFICE ASSISTANT I	JUVENILE SERVICES DIVISION
NANCY SALCEDO / SENIOR PROBATION CORRECTIONS OFFICER ➤ SUPERVISING PROBATION OFFICER	RIVERSIDE JUVENILE HALL



ALAN M. CROGAN YOUTH TREATMENT AND EDUCATION CENTER



10000 COUNTY FARM ROAD

RIVERSIDE COUNTY PROBATION DEPARTMENT

DEADLINE TO SUBMIT ARTICLES FOR THE NEXT ISSUE IS
JUNE 9, 2017

EMAIL YOUR SUBMISSIONS TO
RCPPRDIVISION@RIVCO.ORG



SERVING COURTS · PROTECTING OUR COMMUNITY · CHANGING LIVES

RIVERSIDE COUNTY PROBATION DEPARTMENT

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STACY ADAMS-METZ
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INSTITUTION SERVICES

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FIELD SERVICES

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FIELD SERVICES

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HUMAN RESOURCES

GREG ST. CLAIRE
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EDITOR

VIRGINIA SALHANI
SENIOR PROBATION OFFICER
DEPARTMENT RECRUITER

NADINE LUNDBERG
DEPUTY PROBATION OFFICER
EDITOR

KEVIN SLUSARSKI
PUBLIC INFORMATION SPECIALIST
EDITOR

JAVIER SANTOS
MEDIA PRODUCTION SPECIALIST
GRAPHIC DESIGNER

RIVERSIDE COUNTY PROBATION DEPARTMENT
ADMINISTRATION AND EXECUTIVE OFFICE

P.O. BOX 1260
3960 ORANGE ST., SUITE 600
RIVERSIDE, CA 92501

PHONE: (951) 955-2830
FAX: (951) 955-9150
HOURS: MON-FRI 8AM-5PM

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