



# RCP

# QUARTERLY

VOLUME VI  
ISSUE I



# CHIEFS OF CHANGE

CHIEF PROBATION OFFICER RONALD L. MILLER II AND  
ASSISTANT CHIEF PROBATION OFFICER BRYCE HULSTROM  
WERE OFFICIALLY SWORN IN

PAGE 4



# MESSAGE FROM THE CHIEF



BETWEEN THE TIME OF MY APPOINTMENT TO INTERIM CHIEF AND APPOINTMENT TO PERMANENT CHIEF, I EXPERIENCED AN INCREDIBLE OUTPOURING OF SUPPORT, FROM BOTH INSIDE AND OUTSIDE OF THE DEPARTMENT. THANK YOU FOR THE KIND WORDS, THE BEST WISHES AND SUPPORT.

DURING THE MONTHS OF TRANSITION, OUR MISSION REMAINED CONSISTENT: SERVING COURTS, PROTECTING OUR COMMUNITY AND CHANGING LIVES. I AM PROUD OF YOU ALL AND OF THIS DEPARTMENT FOR THE GREAT WORK THAT IS DONE EACH DAY. WE ARE A VITAL PART OF THE CRIMINAL JUSTICE SYSTEM. BECAUSE OF YOUR EFFORTS, LIVES ARE IMPROVED, FAMILIES REUNITED AND HOPE RESTORED. THIS IS NO EASY TASK. FOR SOME OF OUR CLIENTS, PAST TRAUMA OR CONTINUED CRIMINOGENIC THINKING INFLUENCES THEIR THOUGHTS AND ACTIONS, MAKING IT DIFFICULT FOR THEM TO SEE ANOTHER WAY. EACH OF YOU PLAYS AN IMPORTANT ROLE IN HELPING CLIENTS GAIN OR REGAIN THEIR FOOTING IN THE COMMUNITY.

SOMEONE RECENTLY ASKED ME, "WHAT'S YOUR VISION?" IT DID NOT TAKE LONG TO ANSWER. MY HOPE IS THAT EVERY CLIENT RECEIVES THE BEST OPPORTUNITY FOR POSITIVE CHANGE. WHILE WE HOLD CLIENTS ACCOUNTABLE, WE MUST ALWAYS BE LOOKING FOR OPPORTUNITIES TO MENTOR, COACH AND ENCOURAGE. WHY? BECAUSE OVER AND OVER AGAIN, THOSE COMPLETING PROBATION SAY THE SAME THING, "SOMEONE HELPED ME TO BELIEVE THAT I COULD CHANGE. THEY GAVE ME HOPE."

YOU MATTER TO THIS DEPARTMENT AND YOUR EFFORTS CONTRIBUTE TO OUR TEAM'S SUCCESS. AS WE BEGIN A NEW YEAR, WE HAVE AN OPPORTUNITY TO REVIEW OUR BUSINESS, OUR ACTIVITIES AND MEASUREMENTS. WE ARE REFINING WHAT WE DO TO ENSURE THAT WE ARE DOING THE RIGHT WORK AND IN THE RIGHT AMOUNT TO GET THE RIGHT RESULTS. THERE ARE GREAT OPPORTUNITIES AHEAD. I LOOK FORWARD TO ALL WE WILL ACCOMPLISH TOGETHER.



*Ronald L. Miller II*

RONALD L. MILLER II  
CHIEF PROBATION OFFICER





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# SWEARING IN OF CHIEF PROBATION OFFICER AND ASSISTANT CHIEF PROBATION OFFICER

FEBRUARY 21, 2020

ON FEBRUARY 21, 2020, Chief Probation Officer Ronald L. Miller II and Assistant Chief Probation Officer Bryce Hulstrom were officially sworn into their new positions by the Honorable John W. Vineyard, Superior Court Presiding Judge of Riverside County, at the Riverside Historic Courthouse. A gathering of family, friends and local dignitaries were on hand to celebrate the occasion.

Former Chief Probation Officer Mark A. Hake opened the ceremony with words of praise for Chief Miller. "Ron is a leader," Hake said. "I can tell you he's a man of integrity and honesty. He's highly skilled, dedicated, goal driven and determined. He has the characteristics to be a great Chief Probation Officer, and Ron, I know a great Chief Probation Officer is exactly what you will be."

Chief Miller spoke of his commitment to the department and its mission to help clients move to a place where they can start making positive decisions and contributions to the community. He also expressed his thanks. "I'm grateful for

the work we're in," he said. "I'm grateful for the staff that we have that make this work move forward, and again, I'm grateful for the support that many of you have given me."

Assistant Chief Hulstrom expressed his appreciation and recognized that while the Executive Team sets the goals, staff are the key to achieving them. "It's our staff that really do the work to be successful," he said. "I feel blessed to be part of such a great organization. I am grateful for the opportunity to help lead the department in a positive direction."

Chief Miller and Assistant Chief Hulstrom look forward to working with staff, our partner agencies and community organizations to advance RCP's mission of Serving Courts, Protecting Our Community and Changing Lives.



CHIEF RON MILLER AND ASSISTANT CHIEF BRYCE HULSTROM



CHIEF MILLER AND ASSISTANT CHIEF HULSTROM GIVE THEIR REMARKS



PRESIDING JUDGE VINEYARD CONGRATULATES CHIEF MILLER AFTER ADMINISTERING THE OATH OF OFFICE



CHIEF MILLER WITH JUDGE CHAD FIRETAG



FROM LEFT: ASSISTANT CHIEF BRYCE HULSTROM, RETIRED CHIEF MARK A. HAKE, AND CHIEF RON MILLER



PRESIDING JUDGE VINEYARD ADMINISTERS THE OATH OF OFFICE TO ASSISTANT CHIEF HULSTROM



FAMILY, FRIENDS AND LOCAL DIGNITARIES ATTENDED





# ADULT JUSTICE SYSTEM SYMPOSIUM

FOURTH DISTRICT

For thousands of years, men and women have gathered to break bread, share ideas and learn from one another. This fellowship continued October 30, 2019, as nearly 100 collaborative community partners came together at the University of California Riverside, Palm Desert Campus for the Adult Justice System Symposium sponsored by Fourth District Supervisor V. Manuel Perez. Riverside County Probation (RCP) personnel and clients from RCP's Desert Services Division provided an overview of their mission, services and outcomes in the Coachella Valley. A thread connecting every presentation was RCP's quest to better identify the needs of each client and find new, innovative and collaborative ways to fill them. Indio City Councilmember Oscar Ortiz was encouraged by the discussion. "I enjoyed hearing about the changes happening in the probation system," he said. "Especially with the change in attitude toward clients and the focus on providing services for clients and families."



SUPERVISOR PEREZ

Statistics show that incarceration is one of the most expensive elements of the criminal justice system, which was what prompted the grant-funded, bipartisan California Forward's Justice Systems Change Initiative to dive in for a deeper look. During the symposium, RCP Deputy Director for Administration Elizabeth Olson provided insight on the information gleaned by California Forward's Jail Utilization Study; she shared that a large percentage of individuals with mental health issues were booked more frequently and stayed longer than other inmates, and explained the steps being taken to stem this tide. This hit a chord with Behavioral Health Services Supervisor Andrea Perez, who explained that she was encouraged by the data presented on the study and left the symposium "feeling very blessed to work in a forward-thinking and community-serving county."

Symposium attendees were inspired by the personal testimonies given by those who were most deeply impacted by probation interventions. Multiple presenters explained how RCP and our partners helped them rise from chaos and addiction to overcome obstacles that had once felt unsurmountable; some even brought the audience to tears. Whereas success stories such as these sometimes do not receive the attention they deserve, Palm Springs Police Chief Bryan Reyes commented that the "guest speakers...reinforced the good that occurs daily."



CHIEF MILLER

While the Adult Justice Symposium was the first of its kind in the Coachella Valley, it will certainly not be the last. Future events like this are critical to bringing the right voices to the table, sharing innovative ways to promote change and inspiring those who serve.

SUPERVISING PROBATION OFFICER

**LORIE NICHOLSON**



PROBATION STAFF WITH SUPERVISOR PEREZ



# EMPLOYEE RECOGNITION & AWARDS & CEREMONY

**02.20.2020**  
MORENO VALLEY CONFERENCE AND RECREATION CENTER

## YEARS OF SERVICE

### 30 YEARS

KARA BOGGS  
CARLA LEUNG-WO  
RONALD L. MILLER II  
JON RITHER  
CAROL WEATHERSPOON

### 25 YEARS

REUBEN ALFARO  
BARBARA BANDY  
DAVID VILLEGAS  
LILJA WHITING

### 20 YEARS

VIPA BUCHMANN  
SHELLY DAVIS  
DION DOWNEY  
ALBERT EWENS  
EMIL FISCHER  
RENEL GAINES  
DONALD GARNETT  
ISHA JACKS  
MARIA ORTIZ  
SALVADOR RODRIGUEZ  
MONICA ROSE  
CHOPIN SCOTT  
JOSEPH STEFFEN  
WILLIAM WAITE  
SCOTT WILCOX  
LORI WILSON

### 15 YEARS

ADRIANA ACEVES  
SUSAN CARDENAS  
ANNA DEHARO  
LINDA DRAKE  
LISA MORA  
BEATRIZ SANCHEZ  
LETICIA SANCHEZ  
TINA STATON  
GREGORY ST. CLAIRE  
LARRY TAYLOR  
NAFEESAH TILLMAN  
MELISSA WALTER

## PRESENTATION OF COLORS

MORENO VALLEY HIGH SCHOOL  
AIR FORCE JUNIOR RESERVE OFFICER  
TRAINING CORPS HONOR GUARD

## NATIONAL ANTHEM

MADISON CLABORN  
VISTA MURRIETA HIGH SCHOOL

## GUEST SPEAKER

V. MANUEL PEREZ  
RIVERSIDE COUNTY 4TH DISTRICT SUPERVISOR  
CHAIRMAN

## PROMOTIONS

### — SWORN —

#### CHIEF DEPUTY PROBATION OFFICER

JASON BAILEY  
CHRISTOPHER H. WRIGHT

#### PROBATION DIVISION DIRECTOR

ELISA PORRAS  
NATALIE RIVERA  
SHELLEY VEDRODE  
LORI WILSON

#### ASSISTANT PROBATION DIVISION DIRECTOR

MICHAEL BRINKMAN  
CRISTINE CASTRO  
SHANNON CROSBY  
ISHA JACKS  
MONICA ROSE  
OLIVIA SERNA  
ROBERT TYREE

#### SUPERVISING PROBATION OFFICER

EVELYN BRICEÑO  
GEORG FREITAG  
ALANA JONES  
MARIA LAZALDE  
LILJA WHITING

#### SENIOR PROBATION OFFICER

SAMANTHA BOLTON  
JUAN BRETADO  
LINDSAY BRETADO  
KRISTEN DIXON  
CRYSTAL FLANEGAN  
HILDA FRAGOSO  
GABRIELA A. HERNANDEZ  
TABITHA JEFFREYS  
DE'NAYE KING  
COLE LEWALLEN  
CHANDRA MCKINLEY  
GABRIELA MELENDREZ  
TAMMY OLIVARES  
MAYRA ORTEGA  
LEON REYNOLDS  
NATALI ROMERO-AMBRIZ  
LESLIE TUCKER  
STELLA VELASQUEZ

#### DEPUTY PROBATION OFFICER

JENNIFER AVILA-AYON  
RUSSELL BUTLER  
KRISTIN GONZALEZ  
NANCY LA  
ANALILIA MIRELES  
DANIEL PRECIADO  
ANA ESMERALDA REBAGAY  
ESTER VERGARA

### — NON-SWORN —

#### ACCOUNTING TECHNICIAN I

ADRIANA ACEVES  
KRISTY BENNETT

#### ADMINISTRATIVE SERVICES ANALYST II

MA GRACIA CHAN

#### BUILDING MAINTENANCE MECHANIC

ERVIE GARCIA

#### EXECUTIVE SECRETARY

BRYON HANSEN  
CARLA LEUNG-WO

#### HOUSE MANAGER

TIMOTHY WHITE

#### OFFICE ASSISTANT III

EVELYN ALFARO  
DARALYN ROSS-CARTER

#### PROBATION SPECIALIST

REBECCA ALBRECHT  
YOLANDA BURDEN  
MIGUEL LOPEZ  
JOSHUA PENLEY  
LAURA RODRIGUEZ  
PAULINA ROSAS  
BRENDA RUIZ-MALDONADO  
MARIA SOTO  
KALIMA TRIBBLE

#### REVENUE & RECOVERY SUPERVISOR I

CYNTHIA SEVIER

#### SECRETARY II

CHRISTINA CANNON  
VERONICA RODRIGUEZ

#### SENIOR HUMAN RESOURCES CLERK

SIERRAH COCKRELL  
ELIZABETH PEREZ  
SUMAN PRASAD

#### SUPERVISING OFFICE ASSISTANT I

KARI MOUDRY



# EMPLOYEE OF THE YEAR



**ADMINISTRATIVE & BUSINESS SERVICES**  
SIERRAH COCKRELL



**ADULT SERVICES DIVISION**  
LINDA DRAKE



**ALAN M. CROGAN YTEC**  
VICTOR MANUEL CALDERA II



**DESERT SERVICES DIVISION**  
JOSHUA PENLEY



**FIELD PROJECTS DIVISION**  
MAGDA MICHEL



**INDIO JUVENILE HALL**  
MARINA PEREZ



**JUVENILE SERVICES DIVISION**  
TRICIA CHADWICK



**RIVERSIDE JUVENILE HALL**  
KARLIE VALENZUELA



**SOUTHWEST JUVENILE HALL**  
BLANCA JANET GONZALEZ



**SOUTHWEST SERVICES DIVISION**  
JENNIFER SHERRELL



**SPECIAL SERVICES DIVISION**  
KYLE HERNANDEZ

# SPECIAL AWARDS

## SPECIAL RECOGNITION AWARD

MICHELE C. EWING  
SUZIE HERNANDEZ

### JUVENILE COMPETENCY DEVELOPMENT PROTOCOL TEAM

LAVONDA DAVIS  
PARIA JAIME  
DR. DEANNA MCCARTY  
STEPHANIE NEWBY  
NICK POWERS  
OLIVIA SERNA

### DESERT SERVICES DIVISION FLRS PILOT TEAM

KATHLEEN ARIAS  
KRISTY BENNETT  
DAWNA DIETZ  
TARI DOLSTRA  
AMANDA HARTMANN  
ERIC KASSICK  
MARIA ORTIZ  
ASHLEY PARKER

### ADMINISTRATIVE MEDI-CAL ACTIVITIES COMMITTEE AND PILOT TEAM

ALMA ALCANTARA  
SABRINA ALEX  
VIOLA BECKER  
DENISE BIRMINGHAM  
WESLEY A. BRUMBAUGH  
DERRICK DORSEY-DAVIS  
KEVIN KNIGHT  
CYNTHIA LUNDY-RODGERS  
MICAH MACHADO  
ASHLEY PARKER  
MIRNA PINEDA  
CESAR ROMERO  
KINDRA RUBIO  
BRADLEY SANDIFER  
THOMAS SINGER  
SARIKA M. SONI  
TIM THOMPSON  
KALIMA TRIBBLE

## COMMUNITY SERVICE AWARD

KAREN THOMPSON

## VOLUNTEER OF THE YEAR

ISMAEL DAVILA

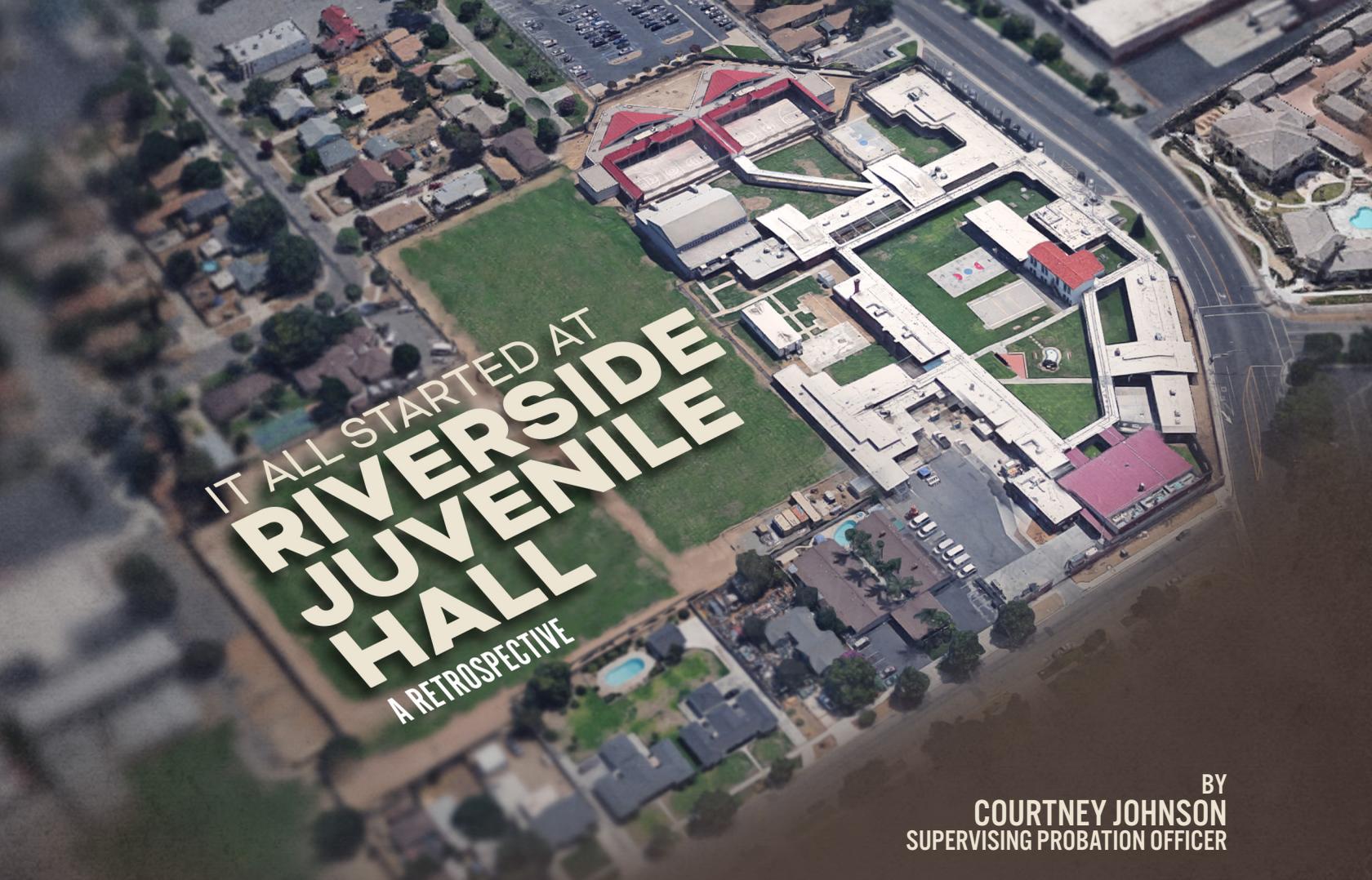
## HERO AWARD

JOSE R. VALDEZ

## CHIEF PROBATION OFFICER'S AWARD

KIDS IN KONFLICT





# IT ALL STARTED AT RIVERSIDE JUVENILE HALL

A RETROSPECTIVE

BY  
**COURTNEY JOHNSON**  
SUPERVISING PROBATION OFFICER

ON JULY 26, 1910, almost 110 years ago, Riverside County became the second jurisdiction in the state to open a facility to house juveniles awaiting assistance by the Juvenile Court. Originally known as The Riverside County Detention Home, the facility began as a converted farmhouse at the intersection of Garfield and Harrison streets in the city of Riverside.

The old building was expanded upon and remodeled several times throughout the years. A school building was added, a temporary Navy barracks was put up, Mathews Cottage opened in 1949 to provide separate housing and services to dependent youth and a new kitchen was added in 1952. The original farmhouse building was demolished and replaced with a modernized Riverside Juvenile Hall (RJH) in 1955. The campus saw its final expansion in 1987, when 40 self-contained rooms were added with the construction of units 9 and 10.

During these years, thousands (15,252 just since 2008) of lost and troubled youth came through the doors of RJH, slept in its bunks and rooms and received services that were greatly needed. Many of these youth went on to live productive lives, free from the criminal justice system.





**DINING HALL  
1952**



As the juvenile justice system evolved, the number of detained youth decreased and the need to house over 200 youth at RJH at any one time was no longer necessary. Also, the cost to keep a historical, but quickly aging facility up and running to state-required standards became prohibitively expensive. So, on January 29, 2020, RJH closed its doors and moved the last group of youth to the other county facilities.

Although the decision to close the facility was necessary and inevitable, it was a bittersweet event as RJH is where it all began for so many in this department. Since opening in 1910 Riverside Juvenile Hall has employed thousands of staff (703 just since 2001).

Building Maintenance Mechanic, House Manager, and Probation Specialist. And, this list does not include all the collateral county agency staff who have also spent their careers on the RJH campus. RJH was a unique and memorable place and will forever hold a special place in the hearts of staff who dedicated a portion of their lives to serving the youth of Riverside County at the facility. And, if you know how to compute credit for time served, RJH was open for exactly 40,000 days from its opening on July 26, 1910, to its closure on January 29, 2020. During those 40,000 days, friendships and bonds were formed between staff who are affectionately referred to as RJH family. Family is the most appropriate description for this bond. What else can you call a person who you spend early mornings with or endless/sleepless nights with when the kids won't go to sleep, or who you spend part of or all of your holidays with, good times and bad times, those who you share your hopes and dreams with, and watch each other's families grow. Family are those who you can laugh with, cry with and count on to show up when it matters, and always be there to provide unwavering support. That is how we should remember RJH, a place of so many possibilities and beginning...a place where it all started.

**CONTROL  
1982**



It's hard to explain what an impact this place has had on our department, because so many have started or spent their entire careers at the facility. RJH has employed and produced every level of leadership in this department: Chief Probation Officer, Correctional Cook, Groundskeeper, Division Director, Office Assistant, Senior Probation Corrections Officer, Building Maintenance Supervisor, Group Counselor/Probation Corrections Officer, Chief Deputy Probation Officer, Accounting Technician, Division Secretary, Laundry Worker, Supervising Probation Officer,



STAFF COMMEMORATE RIVERSIDE JUVENILE HALL'S FINAL DAY OF OPERATION

# RCP HOLIDAY GIVING 2019



## BLYTHE PARADE

BY SPO LILJA WHITING

On December 7, 2019, staff from the Blythe Probation office participated in the 9th Annual Civil Servants for Santa event. Along with volunteers from the Blythe Police Department, Riverside County Fire Department, City of Blythe Fire Department, Riverside County Sheriff's Department, Border Patrol and both Chuckawalla Valley and Ironwood State Prisons, RCP staff met 100 less fortunate children from the community at the recreation center. Santa Claus arrived on a helicopter to greet the children and everyone participated in a parade down to the local ACE Hardware store (ACE always brings in a lot of toys for this event). Upon arrival, volunteers were paired with children and each child was able to spend \$110 on items for themselves and family members. Some children bought themselves bicycles and helmets, while others bought smaller items and purchased flowers for their mothers. When the children had completed their shopping, they were provided with lunch and given the opportunity to play on an assortment of jumpers at ACE. Everyone left the event feeling happy and fulfilled. Later that evening, staff and their families participated in the Annual Blythe Christmas Parade. They spent several days building a float for the event and passed out RCP pencils to spectators. Their efforts won them a second-place ribbon.



## A WISH FULFILLED

BY OAIMI CHERYL BENNETT

Each year, children go without food, clothes, shelter, toys, health care and love. When our basic needs are being met, we tend to forget that so many people are going without. Winston S. Churchill once said, "We make a living by what we get; we make a life by what we give." If we all gave a little, we could make a big difference. The Juvenile Services Division (JSD) had the opportunity to participate in the "Fulfill a Child's Wish" project, facilitated by Riverside University Health System - Behavioral Health (RUHS-BH). We were provided a snowman banner on which hung 20 snowflakes displaying the wish of a less fortunate child. Staff eagerly chose a snowflake, shopped for the gifts and fulfilled the wishes of all 20 children and more.

Our partners at RUHS-BH thanked us for helping contribute to the childrens' happiness, as these may be the only gifts they receive all year. A simple gesture of kindness and gifts that ranged from Beyblades to clothes to a pair of shoes or an art set, mean the world to a child in need. Great job JSD!



## SANTA PAWS

BY SENIOR PO KRISTEN DIXON

Unit 72 in the Moreno Valley office held a blanket drive to benefit local animal shelters within the Southwest Division this holiday season. Dubbed Operation Warm Paws, the initiative brought staff together to tie “knot blankets” for furry friends at the Ramona Humane Society in San Jacinto. Participants were able to make and donate more than 90 blankets. Not only did the animals benefit, but camaraderie was increased among staff as they came together and got into the spirit of giving. Donations for material were received from staff, family members and the Perris Walmart. The shelters were grateful to receive such a thoughtful gesture and invited us to be there when the dogs received their new blankets. It was truly a heartwarming experience. One lucky pup even found a forever home with one of our officers after we delivered the blankets.



## PET PROVISIONS

BY DPO CRISTINA KAYVON-PIERCE

During the holiday season, the Palm Springs Probation Office collected donations of dog and cat food, treats and toys for the Palm Springs Animal Shelter (PSAS) to show appreciation for the care the shelter team provides to the pets of local RCP clients. PSAS has provided free and low-cost veterinary care services over the past three years. The PSAS team provides excellent care through a special grant that allocates funds for homeless pets. The staff provide various services including: spay/neutering, micro-chips, gland cleaning, vaccinations and wellness exams. Many clients are grateful for these services and feel good about being able to provide their pets adequate care.



## WRAP PARTY

BY SPO ISABEL CASTILLON

Youth, volunteers and staff had another great time at the annual Indio Juvenile Hall Christmas Wrap Party. Our wonderful volunteers enjoyed a delicious dinner followed by wrapping presents and sweet treats for the youth to open on Christmas day.

As is Indio Juvenile Hall's annual tradition, the youth competed in a decorating contest judged by our volunteers. Every year, the volunteers have a difficult time selecting the winner and this year was no different. The youth were extremely creative and did an outstanding job with the help of our dedicated staff that joined in the festivities. The Wrap Party ended with our volunteers singing Christmas carols for the youth. It was nice to see the youth get into the holiday spirit and sing along. Indio Juvenile Hall is very appreciative of our volunteers who took the time to come and spread holiday cheer to our youth.

## PUZZLE ROOM

BY PCO MICHAEL KEECHLER

Indio Juvenile Hall (IJH) created a Christmas Puzzle Room experience for youth this holiday season. A puzzle room is like an escape room game in which a team of players cooperatively discover clues, solve puzzles and accomplish tasks to achieve a specific goal in a limited amount of time. Not only did the youth have fun, but they gained skills and knowledge on how to succeed in life. Youth at IJH developed cognitive processes, problem-solving skills and a team-oriented mindset. They learned leadership and critical thinking skills which reduce recidivism and ultimately provide the tools needed for a positive life.

Participation in the Christmas Puzzle Room provided youth a hands-on experience that built upon class-oriented learning. As the youth exited their first puzzle room, they achieved something great; they experienced the joy of teamwork and started to think outside the box. They reflected on the difficulties and good times throughout the experience and analyzed when they were most successful. Youth pointed out how teamwork, leadership, communication and organization increased their progression toward completion of the escape room.

Youth were not only given an opportunity to increase skills and knowledge, but they were able to create unique memories to last a lifetime. They walked into this experience with doubt and confusion about their ability to succeed and left with an understanding that they have the needed skills to triumph in adversity. With completion of each challenge came a sense of achievement for the youth which lead to team camaraderie and feelings of accomplishment.

## ELVES PROGRAM

BY ADMINISTRATIVE SERVICES OFFICER LACHELLE CRIVELLO

This past holiday season was made a little brighter for many families through a partnership between RCP and the Riverside County Bar Association (RCBA).

The RCBA Elves Program was established in 2002 to assist needy families in Riverside County during the holiday season. The Elves provided Christmas gifts, a holiday dinner and gas cards to 56 families (168 children and 78 adults). RCP answered the call for help by making referrals, wrapping and delivering gifts for nine of those families.

Each year, the program offers the opportunity for all of us to become a Shopping, Wrapping, Delivery or Money Elf. A big thank you to the RCP Family of employees below who participated in this endeavor! Many gave of their own time and resources:

DPO II Marling Blandon  
 Restitution Technician II Susan Cardenas  
 Restitution Technician II Susan Cordova  
 OA III Gisele Ibrahim  
 DPO II Milca Meza  
 Restitution Technician II Kizzy Moore

DPO II Velky Richard  
 DPO II Marisol Riley  
 DPO II Jei Roberts  
 DPO II Elizabeth Santiago  
 OA III Gabriela Torres

To participate in the 2020 RCBA Elves Program, contact Lachelle Crivello [lcrivello@rivco.org](mailto:lcrivello@rivco.org).



## Victim-Centered Supervision in Domestic Violence Cases

One of the most challenging aspects of supervising a domestic violence (DV) caseload is working with the victim in addition to the probationer. I was proud to work with Chief Probation Officers of California (CPOC) to develop a class to help probation officers supervising DV caseloads navigate the unique dynamics of interpersonal violence.

CPOC received Probation Officer Training Program funding from the Governor's Office of Emergency Services to develop and deliver DV-related training in 2019. As part of this effort, CPOC worked with an advisory committee of probation officers from across the state to develop an eight hour, STC-certified course, which was delivered at three locations: Sacramento, Santa Ana and San Mateo.

**“Instead of asking, “Why do they stay in a violent relationship?” we should be asking, “What makes it difficult for them to leave?”**”

The course covered strategies for victim contact, victim-centered offender supervision and how to recognize coercive control. Legal mandates that address officers' interactions with victims, restraining orders, the importance of developing professional contacts to assist with these unique caseloads and self-care strategies were also addressed.

The class emphasized that as service providers in DV cases, we have a unique and ongoing responsibility to victims and their children. Instead of asking, “Why do they stay in a violent relationship,” we should be asking, “what makes it difficult for them to leave?”

The training better prepares probation officers to understand and communicate with victims while holding clients accountable. CPOC hopes to offer this class annually so that probation officers continue to receive ongoing support and knowledge regarding this important subject.

**LACHELLE CRIVELLO**  
Victim Restitution and Resources Division Manager  
and CPOC Advisory Committee Member





# WESTERN REGION RESOURCE FAIR

BY DEPUTY PROBATION OFFICER JAMIA HENSLEY

On October 17, 2019, Adult Services Division held the third Western Region Resource Fair at the Salvation Army in Riverside. With the help of Lt. David Cain, 23 vendors were present to provide clients with services that included rehabilitation, medical, employment, behavioral health, education and housing. For the first time, a mobile health clinic was available to provide free health screenings and follow-up appointments with a low-cost or no-cost medical provider. There were 130 clients in attendance and many of these clients brought their family members. Sixty-two percent of the clients applied for employment, education or health care services. Thirty-nine percent scheduled a future appointment for Department of Motor Vehicles, medical needs, mental health or employment assistance. Sixteen percent of clients enrolled with Inland Empire Health Plan or for services through Riverside County Department of Public Social Services. The resource fair was successful in connecting our clients to much-needed community resources.



130 CLIENTS ATTENDED THE RESOURCE FAIR



NUMEROUS VENDORS PROVIDED DEEPLY NEEDED RESOURCES FOR THE CLIENTS



PROBATION OFFICERS WERE ON-SITE TO ASSIST AND GUIDE CLIENTS TO RELEVANT RESOURCES



SPO SANDRA ROSALES AND DPO JOSE VALDEZ ANNOUNCING RAFFLE WINNERS



VENDORS OFFERED REHABILITATION, MEDICAL TREATMENT, EMPLOYMENT, EDUCATION, HOUSING, AND MORE



REPRESENTATIVE FROM INLAND EMPIRE HEALTH PLAN (IEHP)



SECRETARY II KELLY LOBO, SPO DECOUDRES, DPO JAMIA HENSLEY, SPO ROSALES AND DIRECTOR SHELLY DAVIS



PLENTY OF RCP SWAG!



RUHS PROVIDED A MOBILE HEALTH CLINIC THAT PROVIDED FREE HEALTH SCREENINGS



# 2020 PROMOTIONS SEE PAGE 6 FOR ALL 2019 PROMOTIONS

TABITHA JEFFREYS / SENIOR PROBATION OFFICER ↗ SUPERVISING PROBATION OFFICER	SOUTHWEST SERVICES DIVISION
GABRIELA M. HERNANDEZ / OFFICE ASSISTANT III ↗ PROBATION SPECIALIST	DESERT SERVICES DIVISION
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ALWAYS BEAR IN MIND THAT YOUR OWN RESOLUTION TO SUCCEED IS MORE IMPORTANT THAN ANY OTHER.

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