

RCP

QUARTERLY

VOLUME VI
ISSUE I

A PUBLICATION OF
RIVERSIDE COUNTY
PROBATION
DEPARTMENT



CHIEFS OF CHANGE

CHIEF PROBATION OFFICER RONALD L. MILLER II AND
ASSISTANT CHIEF PROBATION OFFICER BRYCE HULSTROM
WERE OFFICIALLY SWORN IN

PAGE 4



MESSAGE FROM THE CHIEF



BETWEEN THE TIME OF MY APPOINTMENT TO INTERIM CHIEF AND APPOINTMENT TO PERMANENT CHIEF, I EXPERIENCED AN INCREDIBLE OUTPOURING OF SUPPORT, FROM BOTH INSIDE AND OUTSIDE OF THE DEPARTMENT. THANK YOU FOR THE KIND WORDS, THE BEST WISHES AND SUPPORT.

DURING THE MONTHS OF TRANSITION, OUR MISSION REMAINED CONSISTENT: SERVING COURTS, PROTECTING OUR COMMUNITY AND CHANGING LIVES. I AM PROUD OF YOU ALL AND OF THIS DEPARTMENT FOR THE GREAT WORK THAT IS DONE EACH DAY. WE ARE A VITAL PART OF THE CRIMINAL JUSTICE SYSTEM. BECAUSE OF YOUR EFFORTS, LIVES ARE IMPROVED, FAMILIES REUNITED AND HOPE RESTORED. THIS IS NO EASY TASK. FOR SOME OF OUR CLIENTS, PAST TRAUMA OR CONTINUED CRIMINOGENIC THINKING INFLUENCES THEIR THOUGHTS AND ACTIONS, MAKING IT DIFFICULT FOR THEM TO SEE ANOTHER WAY. EACH OF YOU PLAYS AN IMPORTANT ROLE IN HELPING CLIENTS GAIN OR REGAIN THEIR FOOTING IN THE COMMUNITY.

SOMEONE RECENTLY ASKED ME, "WHAT'S YOUR VISION?" IT DID NOT TAKE LONG TO ANSWER. MY HOPE IS THAT EVERY CLIENT RECEIVES THE BEST OPPORTUNITY FOR POSITIVE CHANGE. WHILE WE HOLD CLIENTS ACCOUNTABLE, WE MUST ALWAYS BE LOOKING FOR OPPORTUNITIES TO MENTOR, COACH AND ENCOURAGE. WHY? BECAUSE OVER AND OVER AGAIN, THOSE COMPLETING PROBATION SAY THE SAME THING, "SOMEONE HELPED ME TO BELIEVE THAT I COULD CHANGE. THEY GAVE ME HOPE."

YOU MATTER TO THIS DEPARTMENT AND YOUR EFFORTS CONTRIBUTE TO OUR TEAM'S SUCCESS. AS WE BEGIN A NEW YEAR, WE HAVE AN OPPORTUNITY TO REVIEW OUR BUSINESS, OUR ACTIVITIES AND MEASUREMENTS. WE ARE REFINING WHAT WE DO TO ENSURE THAT WE ARE DOING THE RIGHT WORK AND IN THE RIGHT AMOUNT TO GET THE RIGHT RESULTS. THERE ARE GREAT OPPORTUNITIES AHEAD. I LOOK FORWARD TO ALL WE WILL ACCOMPLISH TOGETHER.

RONALD L. MILLER II
CHIEF PROBATION OFFICER



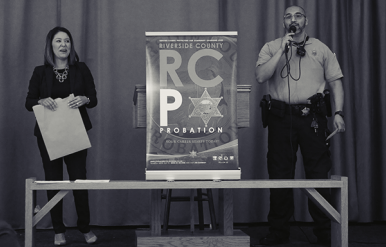


TABLE OF CONTENTS

4 SWEARING IN OF CHIEF & ASSISTANT CHIEF

5 ADULT JUSTICE SYSTEM SYMPOSIUM

BY SUPERVISING PROBATION OFFICER LORIE NICHOLSON

6-7 EMPLOYEE RECOGNITION & AWARDS CEREMONY

8-9 RIVERSIDE JUVENILE HALL RETROSPECTIVE

BY SUPERVISING PROBATION OFFICER COURTNEY JOHNSON

10 BLYTHE PARADE

BY SUPERVISING PROBATION OFFICER LILJA WHITING

A WISH FULFILLED

BY OFFICE ASSISTANT III CHERYL BENNETT

11 SANTA PAWS

BY SENIOR PROBATION OFFICER KRISTEN DIXON

PET PROVISIONS

BY DEPUTY PROBATION OFFICER CRISTINA KAYVON-PIERCE

12 WRAP PARTY

BY SUPERVISING PROBATION OFFICER ISABEL CASTILLON

PUZZLE ROOM

BY PROBATION CORRECTIONS OFFICER MICHAEL KEECHLER

ELVES PROGRAM

BY ADMINISTRATIVE SERVICES OFFICER LACHELLE CRIVELLO

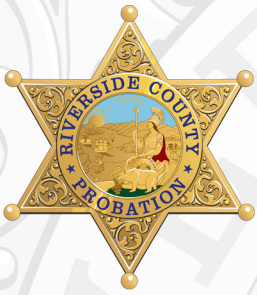
13 VICTIM-CENTERED SUPERVISION

BY ADMINISTRATIVE SERVICES OFFICER LACHELLE CRIVELLO

14 WESTERN REGION RESOURCE FAIR

BY DEPUTY PROBATION OFFICER JAMIA HENSLEY

15 PROMOTIONS



SWEARING IN OF CHIEF PROBATION OFFICER AND ASSISTANT CHIEF PROBATION OFFICER

FEBRUARY 21, 2020

ON FEBRUARY 21, 2020, Chief Probation Officer Ronald L. Miller II and Assistant Chief Probation Officer Bryce Hulstrom were officially sworn into their new positions by the Honorable John W. Vineyard, Superior Court Presiding Judge of Riverside County, at the Riverside Historic Courthouse. A gathering of family, friends and local dignitaries were on hand to celebrate the occasion.

Former Chief Probation Officer Mark A. Hake opened the ceremony with words of praise for Chief Miller. "Ron is a leader," Hake said. "I can tell you he's a man of integrity and honesty. He's highly skilled, dedicated, goal driven and determined. He has the characteristics to be a great Chief Probation Officer, and Ron, I know a great Chief Probation Officer is exactly what you will be."

Chief Miller spoke of his commitment to the department and its mission to help clients move to a place where they can start making positive decisions and contributions to the community. He also expressed his thanks. "I'm grateful for

the work we're in," he said. "I'm grateful for the staff that we have that make this work move forward, and again, I'm grateful for the support that many of you have given me."

Assistant Chief Hulstrom expressed his appreciation and recognized that while the Executive Team sets the goals, staff are the key to achieving them. "It's our staff that really do the work to be successful," he said. "I feel blessed to be part of such a great organization. I am grateful for the opportunity to help lead the department in a positive direction."

Chief Miller and Assistant Chief Hulstrom look forward to working with staff, our partner agencies and community organizations to advance RCP's mission of Serving Courts, Protecting Our Community and Changing Lives.



CHIEF RON MILLER AND ASSISTANT CHIEF BRYCE HULSTROM



CHIEF MILLER AND ASSISTANT CHIEF HULSTROM GIVE THEIR REMARKS



PRESIDING JUDGE VINEYARD CONGRATULATES CHIEF MILLER AFTER ADMINISTERING THE OATH OF OFFICE



CHIEF MILLER WITH JUDGE CHAD FIRETAG



FROM LEFT: ASSISTANT CHIEF BRYCE HULSTROM, RETIRED CHIEF MARK A. HAKE, AND CHIEF RON MILLER



PRESIDING JUDGE VINEYARD ADMINISTERS THE OATH OF OFFICE TO ASSISTANT CHIEF HULSTROM



FAMILY, FRIENDS AND LOCAL DIGNITARIES ATTENDED





ADULT JUSTICE SYSTEM SYMPOSIUM

FOURTH DISTRICT

For thousands of years, men and women have gathered to break bread, share ideas and learn from one another. This fellowship continued October 30, 2019, as nearly 100 collaborative community partners came together at the University of California Riverside, Palm Desert Campus for the Adult Justice System Symposium sponsored by Fourth District Supervisor V. Manuel Perez. Riverside County Probation (RCP) personnel and clients from RCP's Desert Services Division provided an overview of their mission, services and outcomes in the Coachella Valley. A thread connecting every presentation was RCP's quest to better identify the needs of each client and find new, innovative and collaborative ways to fill them. Indio City Councilmember Oscar Ortiz was encouraged by the discussion. "I enjoyed hearing about the changes happening in the probation system," he said. "Especially with the change in attitude toward clients and the focus on providing services for clients and families."



SUPERVISOR PEREZ

Symposium attendees were inspired by the personal testimonies given by those who were most deeply impacted by probation interventions. Multiple presenters explained how RCP and our partners helped them rise from chaos and addiction to overcome obstacles that had once felt unsurmountable; some even brought the audience to tears. Whereas success stories such as these sometimes do not receive the attention they deserve, Palm Springs Police Chief Bryan Reyes commented that the "guest speakers...reinforced the good that occurs daily."



CHIEF MILLER

Statistics show that incarceration is one of the most expensive elements of the criminal justice system, which was what prompted the grant-funded, bipartisan California Forward's Justice Systems Change Initiative to dive in for a deeper look. During the symposium, RCP Deputy Director for Administration Elizabeth Olson provided insight on the information gleaned by California Forward's Jail Utilization Study; she shared that a large percentage of individuals with mental health issues were booked more frequently and stayed longer than other inmates, and explained the steps being taken to stem this tide. This hit a chord with Behavioral Health Services Supervisor Andrea Perez, who explained that she was encouraged by the data presented on the study and left the symposium "feeling very blessed to work in a forward-thinking and community-serving county."

While the Adult Justice Symposium was the first of its kind in the Coachella Valley, it will certainly not be the last. Future events like this are critical to bringing the right voices to the table, sharing innovative ways to promote change and inspiring those who serve.

SUPERVISING PROBATION OFFICER

LORIE NICHOLSON



PROBATION STAFF WITH SUPERVISOR PEREZ





EMPLOYEE RECOGNITION & AWARDS & CEREMONY

02.20.2020
MORENO VALLEY CONFERENCE AND RECREATION CENTER

YEARS OF SERVICE

30 YEARS

KARA BOGGS
CARLA LEUNG-WO
RONALD L. MILLER II
JON RITHER
CAROL WEATHERSPOON

25 YEARS

REUBEN ALFARO
BARBARA BANDY
DAVID VILLEGAS
LILJA WHITING

20 YEARS

VIPA BUCHMANN
SHELLY DAVIS
DION DOWNEY
ALBERT EWENS
EMIL FISCHER
RENEL GAINES
DONALD GARNETT
ISHA JACKS
MARIA ORTIZ
SALVADOR RODRIGUEZ
MONICA ROSE
CHOPIN SCOTT
JOSEPH STEFFEN
WILLIAM WAITE
SCOTT WILCOX
LORI WILSON

15 YEARS

ADRIANA ACEVES
SUSAN CARDENAS
ANNA DEHARO
LINDA DRAKE
LISA MORA
BEATRIZ SANCHEZ
LETICIA SANCHEZ
TINA STATON
GREGORY ST. CLAIRE
LARRY TAYLOR
NAFEESAH TILLMAN
MELISSA WALTER

PRESENTATION OF COLORS

MORENO VALLEY HIGH SCHOOL
AIR FORCE JUNIOR RESERVE OFFICER
TRAINING CORPS HONOR GUARD

NATIONAL ANTHEM

MADISON CLABORN
VISTA MURRIETA HIGH SCHOOL

GUEST SPEAKER

V. MANUEL PEREZ
RIVERSIDE COUNTY 4TH DISTRICT SUPERVISOR
CHAIRMAN

PROMOTIONS

— SWORN —

CHIEF DEPUTY PROBATION OFFICER

JASON BAILEY
CHRISTOPHER H. WRIGHT

PROBATION DIVISION DIRECTOR

ELISA PORRAS
NATALIE RIVERA
SHELLEY VEDRODE
LORI WILSON

ASSISTANT PROBATION DIVISION DIRECTOR

MICHAEL BRINKMAN
CRISTINE CASTRO
SHANNON CROSBY
ISHA JACKS
MONICA ROSE
OLIVIA SERNA
ROBERT TYREE

SUPERVISING PROBATION OFFICER

EVELYN BRICEÑO
GEORG FREITAG
ALANA JONES
MARIA LAZALDE
LILJA WHITING

SENIOR PROBATION OFFICER

SAMANTHA BOLTON
JUAN BRETADO
LINDSAY BRETADO
KRISTEN DIXON
CRYSTAL FLANEGAN
HILDA FRAGOSO
GABRIELA A. HERNANDEZ
TABITHA JEFFREYS
DE'NAYE KING
COLE LEWALLEN
CHANDRA MCKINLEY
GABRIELA MELENDREZ
TAMMY OLIVARES
MAYRA ORTEGA
LEON REYNOLDS
NATALI ROMERO-AMBRIZ
LESLIE TUCKER
STELLA VELASQUEZ

DEPUTY PROBATION OFFICER

JENNIFER AVILA-AYON
RUSSELL BUTLER
KRISTIN GONZALEZ
NANCY LA
ANALILIA MIRELES
DANIEL PRECIADO
ANA ESMERALDA REBAGAY
ESTER VERGARA

— NON-SWORN —

ACCOUNTING TECHNICIAN I

ADRIANA ACEVES
KRISTY BENNETT

ADMINISTRATIVE SERVICES ANALYST II

MA GRACIA CHAN

BUILDING MAINTENANCE MECHANIC

ERVIE GARCIA

EXECUTIVE SECRETARY

BRYON HANSEN
CARLA LEUNG-WO

HOUSE MANAGER

TIMOTHY WHITE

OFFICE ASSISTANT III

EVELYN ALFARO
DARALYN ROSS-CARTER

PROBATION SPECIALIST

REBECCA ALBRECHT
YOLANDA BURDEN
MIGUEL LOPEZ
JOSHUA PENLEY
LAURA RODRIGUEZ
PAULINA ROSAS
BRENDA RUIZ-MALDONADO
MARIA SOTO
KALIMA TRIBBLE

REVENUE & RECOVERY SUPERVISOR I

CYNTHIA SEVIER

SECRETARY II

CHRISTINA CANNON
VERONICA RODRIGUEZ

SENIOR HUMAN RESOURCES CLERK

SIERRAH COCKRELL
ELIZABETH PEREZ
SUMAN PRASAD

SUPERVISING OFFICE ASSISTANT I

KARI MOUDRY



EMPLOYEE OF THE YEAR



ADMINISTRATIVE & BUSINESS SERVICES
SIERRAH COCKRELL

ADULT SERVICES DIVISION
LINDA DRAKE



ALAN M. CROGAN YTEC
VICTOR MANUEL CALDERA II

DESERT SERVICES DIVISION
JOSHUA PENLEY



FIELD PROJECTS DIVISION
MAGDA MICHEL

INDIO JUVENILE HALL
MARINA PEREZ



JUVENILE SERVICES DIVISION
TRICIA CHADWICK

RIVERSIDE JUVENILE HALL
KARLIE VALENZUELA



SOUTHWEST JUVENILE HALL
BLANCA JANET GONZALEZ

SOUTHWEST SERVICES DIVISION
JENNIFER SHERRELL



SPECIAL SERVICES DIVISION
KYLE HERNANDEZ

SPECIAL AWARDS

SPECIAL RECOGNITION AWARD

MICHELE C. EWING
SUZIE HERNANDEZ

JUVENILE COMPETENCY DEVELOPMENT PROTOCOL TEAM

LAVONDA DAVIS
PARIA JAIME
DR. DEANNA MCCARTY
STEPHANIE NEWBY
NICK POWERS
OLIVIA SERNA

DESERT SERVICES DIVISION FLRS PILOT TEAM

KATHLEEN ARIAS
KRISTY BENNETT
DAWNA DIETZ
TARI DOLSTRA
AMANDA HARTMANN
ERIC KASSICK
MARIA ORTIZ
ASHLEY PARKER

ADMINISTRATIVE MEDI-CAL ACTIVITIES COMMITTEE AND PILOT TEAM

ALMA ALCANTARA
SABRINA ALEX
VIOLA BECKER
DENISE BIRMINGHAM
WESLEY A. BRUMBAUGH
DERRICK DORSEY-DAVIS
KEVIN KNIGHT
CYNTHIA LUNDY-RODGERS
MICAH MACHADO
ASHLEY PARKER
MIRNA PINEDA
CESAR ROMERO
KINDRA RUBIO
BRADLEY SANDIFER
THOMAS SINGER
SARIKA M. SONI
TIM THOMPSON
KALIMA TRIBBLE

COMMUNITY SERVICE AWARD

KAREN THOMPSON

VOLUNTEER OF THE YEAR

ISMAEL DAVILA

HERO AWARD

JOSE R. VALDEZ

CHIEF PROBATION OFFICER'S AWARD

KIDS IN KONFLICT





IT ALL STARTED AT RIVERSIDE JUVENILE HALL

A RETROSPECTIVE

BY
COURTNEY JOHNSON
SUPERVISING PROBATION OFFICER

ON JULY 26, 1910, almost 110 years ago, Riverside County became the second jurisdiction in the state to open a facility to house juveniles awaiting assistance by the Juvenile Court. Originally known as The Riverside County Detention Home, the facility began as a converted farmhouse at the intersection of Garfield and Harrison streets in the city of Riverside.

The old building was expanded upon and remodeled several times throughout the years. A school building was added, a temporary Navy barracks was put up, Mathews Cottage opened in 1949 to provide separate housing and services to dependent youth and a new kitchen was added in 1952. The original farmhouse building was demolished and replaced with a modernized Riverside Juvenile Hall (RJH) in 1955. The campus saw its final expansion in 1987, when 40 self-contained rooms were added with the construction of units 9 and 10.

During these years, thousands (15,252 just since 2008) of lost and troubled youth came through the doors of RJH, slept in its bunks and rooms and received services that were greatly needed. Many of these youth went on to live productive lives, free from the criminal justice system.





**DINING HALL
1952**



As the juvenile justice system evolved, the number of detained youth decreased and the need to house over 200 youth at RJH at any one time was no longer necessary. Also, the cost to keep a historical, but quickly aging facility up and running to state-required standards became prohibitively expensive. So, on January 29, 2020, RJH closed its doors and moved the last group of youth to the other county facilities.

Although the decision to close the facility was necessary and inevitable, it was a bittersweet event as RJH is where it all began for so many in this department. Since opening in 1910 Riverside Juvenile Hall has employed thousands of staff (703 just since 2001).

**CONTROL
1982**



It's hard to explain what an impact this place has had on our department, because so many have started or spent their entire careers at the facility. RJH has employed and produced every level of leadership in this department: Chief Probation Officer, Correctional Cook, Groundskeeper, Division Director, Office Assistant, Senior Probation Corrections Officer, Building Maintenance Supervisor, Group Counselor/Probation Corrections Officer, Chief Deputy Probation Officer, Accounting Technician, Division Secretary, Laundry Worker, Supervising Probation Officer,

Building Maintenance Mechanic, House Manager, and Probation Specialist. And, this list does not include all the collateral county agency staff who have also spent their careers on the RJH campus. RJH was a unique and memorable place and will forever hold a special place in the hearts of staff who dedicated a portion of their lives to serving the youth of Riverside County at the facility. And, if you know how to compute credit for time served, RJH was open for exactly 40,000 days from its opening on July 26, 1910, to its closure on January 29, 2020. During those 40,000 days, friendships and bonds were formed between staff who are affectionately referred to as RJH family. Family is the most appropriate description for this bond. What else can you call a person who you spend early mornings with or endless/sleepless nights with when the kids won't go to sleep, or who you spend part of or all of your holidays with, good times and bad times, those who you share your hopes and dreams with, and watch each other's families grow. Family are those who you can laugh with, cry with and count on to show up when it matters, and always be there to provide unwavering support. That is how we should remember RJH, a place of so many possibilities and beginning...a place where it all started.



STAFF COMMEMORATE RIVERSIDE JUVENILE HALL'S FINAL DAY OF OPERATION



RCP HOLIDAY GIVING 2019

BLYTHER PARADE

BY SPO LILJA WHITING

On December 7, 2019, staff from the Blythe Probation office participated in the 9th Annual Civil Servants for Santa event. Along with volunteers from the Blythe Police Department, Riverside County Fire Department, City of Blythe Fire Department, Riverside County Sheriff's Department, Border Patrol and both Chuckawalla Valley and Ironwood State Prisons, RCP staff met 100 less fortunate children from the community at the recreation center. Santa Claus arrived on a helicopter to greet the children and everyone participated in a parade down to the local ACE Hardware store (ACE always brings in a lot of toys for this event). Upon arrival, volunteers were paired with children and each child was able to spend \$110 on items for themselves and family members. Some children bought themselves bicycles and helmets, while others bought smaller items and purchased flowers for their mothers. When the children had completed their shopping, they were provided with lunch and given the opportunity to play on an assortment of jumpers at ACE. Everyone left the event feeling happy and fulfilled. Later that evening, staff and their families participated in the Annual Blythe Christmas Parade. They spent several days building a float for the event and passed out RCP pencils to spectators. Their efforts won them a second-place ribbon.



A WISH FULFILLED

BY OAMM CHERYL BENNETT

Each year, children go without food, clothes, shelter, toys, health care and love. When our basic needs are being met, we tend to forget that so many people are going without. Winston S. Churchill once said, "We make a living by what we get; we make a life by what we give." If we all gave a little, we could make a big difference. The Juvenile Services Division (JSD) had the opportunity to participate in the "Fulfill a Child's Wish" project, facilitated by Riverside University Health System - Behavioral Health (RUHS-BH). We were provided a snowman banner on which hung 20 snowflakes displaying the wish of a less fortunate child. Staff eagerly chose a snowflake, shopped for the gifts and fulfilled the wishes of all 20 children and more.

Our partners at RUHS-BH thanked us for helping contribute to the childrens' happiness, as these may be the only gifts they receive all year. A simple gesture of kindness and gifts that ranged from Beyblades to clothes to a pair of shoes or an art set, mean the world to a child in need. Great job JSD!



SANTA PAWS

BY SENIOR PO KRISTEN DIXON

Unit 72 in the Moreno Valley office held a blanket drive to benefit local animal shelters within the Southwest Division this holiday season. Dubbed Operation Warm Paws, the initiative brought staff together to tie “knot blankets” for furry friends at the Ramona Humane Society in San Jacinto. Participants were able to make and donate more than 90 blankets. Not only did the animals benefit, but camaraderie was increased among staff as they came together and got into the spirit of giving. Donations for material were received from staff, family members and the Perris Walmart. The shelters were grateful to receive such a thoughtful gesture and invited us to be there when the dogs received their new blankets. It was truly a heartwarming experience. One lucky pup even found a forever home with one of our officers after we delivered the blankets.



PET PROVISIONS

BY DPO CRISTINA KAYVON-PIERCE

During the holiday season, the Palm Springs Probation Office collected donations of dog and cat food, treats and toys for the Palm Springs Animal Shelter (PSAS) to show appreciation for the care the shelter team provides to the pets of local RCP clients. PSAS has provided free and low-cost veterinary care services over the past three years. The PSAS team provides excellent care through a special grant that allocates funds for homeless pets. The staff provide various services including: spay/neutering, micro-chips, gland cleaning, vaccinations and wellness exams. Many clients are grateful for these services and feel good about being able to provide their pets adequate care.



WRAP PARTY

BY SPO ISABEL CASTILLON

Youth, volunteers and staff had another great time at the annual Indio Juvenile Hall Christmas Wrap Party. Our wonderful volunteers enjoyed a delicious dinner followed by wrapping presents and sweet treats for the youth to open on Christmas day.

As is Indio Juvenile Hall's annual tradition, the youth competed in a decorating contest judged by our volunteers. Every year, the volunteers have a difficult time selecting the winner and this year was no different. The youth were extremely creative and did an outstanding job with the help of our dedicated staff that joined in the festivities. The Wrap Party ended with our volunteers singing Christmas carols for the youth. It was nice to see the youth get into the holiday spirit and sing along. Indio Juvenile Hall is very appreciative of our volunteers who took the time to come and spread holiday cheer to our youth.

PUZZLE ROOM

BY PCO MICHAEL KEECHLER

Indio Juvenile Hall (IJH) created a Christmas Puzzle Room experience for youth this holiday season. A puzzle room is like an escape room game in which a team of players cooperatively discover clues, solve puzzles and accomplish tasks to achieve a specific goal in a limited amount of time. Not only did the youth have fun, but they gained skills and knowledge on how to succeed in life. Youth at IJH developed cognitive processes, problem-solving skills and a team-oriented mindset. They learned leadership and critical thinking skills which reduce recidivism and ultimately provide the tools needed for a positive life.

Participation in the Christmas Puzzle Room provided youth a hands-on experience that built upon class-oriented learning. As the youth exited their first puzzle room, they achieved something great; they experienced the joy of teamwork and started to think outside the box. They reflected on the difficulties and good times throughout the experience and analyzed when they were most successful. Youth pointed out how teamwork, leadership, communication and organization increased their progression toward completion of the escape room.

Youth were not only given an opportunity to increase skills and knowledge, but they were able to create unique memories to last a lifetime. They walked into this experience with doubt and confusion about their ability to succeed and left with an understanding that they have the needed skills to triumph in adversity. With completion of each challenge came a sense of achievement for the youth which lead to team camaraderie and feelings of accomplishment.

ELVES PROGRAM

BY ADMINISTRATIVE SERVICES OFFICER LACHELLE CRIVELLO

This past holiday season was made a little brighter for many families through a partnership between RCP and the Riverside County Bar Association (RCBA).

The RCBA Elves Program was established in 2002 to assist needy families in Riverside County during the holiday season. The Elves provided Christmas gifts, a holiday dinner and gas cards to 56 families (168 children and 78 adults). RCP answered the call for help by making referrals, wrapping and delivering gifts for nine of those families.

Each year, the program offers the opportunity for all of us to become a Shopping, Wrapping, Delivery or Money Elf. A big thank you to the RCP Family of employees below who participated in this endeavor! Many gave of their own time and resources:

DPO II Marling Blandon
Restitution Technician II Susan Cardenas
Restitution Technician II Susan Cordova
OA III Gisele Ibrahim
DPO II Milca Meza
Restitution Technician II Kizzy Moore

DPO II Velky Richard
DPO II Marisol Riley
DPO II Jei Roberts
DPO II Elizabeth Santiago
OA III Gabriela Torres

To participate in the 2020 RCBA Elves Program, contact Lachelle Crivello lcrivello@rivco.org.



Victim-Centered Supervision in Domestic Violence Cases

One of the most challenging aspects of supervising a domestic violence (DV) caseload is working with the victim in addition to the probationer. I was proud to work with Chief Probation Officers of California (CPOC) to develop a class to help probation officers supervising DV caseloads navigate the unique dynamics of interpersonal violence.

CPOC received Probation Officer Training Program funding from the Governor's Office of Emergency Services to develop and deliver DV-related training in 2019. As part of this effort, CPOC worked with an advisory committee of probation officers from across the state to develop an eight hour, STC-certified course, which was delivered at three locations: Sacramento, Santa Ana and San Mateo.

“Instead of asking, “Why do they stay in a violent relationship?” we should be asking, “What makes it difficult for them to leave?””

The course covered strategies for victim contact, victim-centered offender supervision and how to recognize coercive control. Legal mandates that address officers' interactions with victims, restraining orders, the importance of developing professional contacts to assist with these unique caseloads and self-care strategies were also addressed.

The class emphasized that as service providers in DV cases, we have a unique and ongoing responsibility to victims and their children. Instead of asking, “Why do they stay in a violent relationship,” we should be asking, “what makes it difficult for them to leave?”

The training better prepares probation officers to understand and communicate with victims while holding clients accountable. CPOC hopes to offer this class annually so that probation officers continue to receive ongoing support and knowledge regarding this important subject.

LACHELLE CRIVELLO
Victim Restitution and Resources Division Manager
and CPOC Advisory Committee Member





WESTERN REGION RESOURCE FAIR

BY DEPUTY PROBATION OFFICER JAMIA HENSLEY

On October 17, 2019, Adult Services Division held the third Western Region Resource Fair at the Salvation Army in Riverside. With the help of Lt. David Cain, 23 vendors were present to provide clients with services that included rehabilitation, medical, employment, behavioral health, education and housing. For the first time, a mobile health clinic was available to provide free health screenings and follow-up appointments with a low-cost or no-cost medical provider. There were 130 clients in attendance and many of these clients brought their family members. Sixty-two percent of the clients applied for employment, education or health care services. Thirty-nine percent scheduled a future appointment for Department of Motor Vehicles, medical needs, mental health or employment assistance. Sixteen percent of clients enrolled with Inland Empire Health Plan or for services through Riverside County Department of Public Social Services. The resource fair was successful in connecting our clients to much-needed community resources.



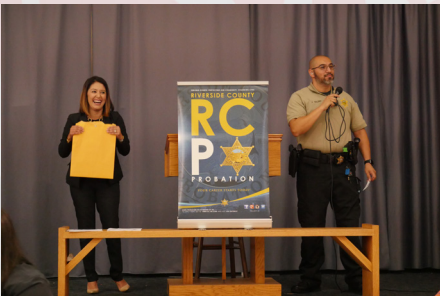
130 CLIENTS ATTENDED THE RESOURCE FAIR



NUMEROUS VENDORS PROVIDED DEEPLY NEEDED RESOURCES FOR THE CLIENTS



PROBATION OFFICERS WERE ON-SITE TO ASSIST AND GUIDE CLIENTS TO RELEVANT RESOURCES



SPO SANDRA ROSALES AND DPO JOSE VALDEZ ANNOUNCING RAFFLE WINNERS



VENDORS OFFERED REHABILITATION, MEDICAL TREATMENT, EMPLOYMENT, EDUCATION, HOUSING, AND MORE



REPRESENTATIVE FROM INLAND EMPIRE HEALTH PLAN (IEHP)



SECRETARY II KELLY LOBO, SPO DECOUDRES, DPO JAMIA HENSLEY, SPO ROSALES AND DIRECTOR SHELLY DAVIS



PLENTY OF RCP SWAG!



RUHS PROVIDED A MOBILE HEALTH CLINIC THAT PROVIDED FREE HEALTH SCREENINGS



2020 PROMOTIONS

SEE PAGE 6 FOR ALL 2019 PROMOTIONS

TABITHA JEFFREYS / SENIOR PROBATION OFFICER ➤ SUPERVISING PROBATION OFFICER	SOUTHWEST SERVICES DIVISION
GABRIELA M. HERNANDEZ / OFFICE ASSISTANT III ➤ PROBATION SPECIALIST	DESERT SERVICES DIVISION
JESSICA HOLSTIEN / PRINCIPAL ACCOUNTANT ➤ ADMINISTRATIVE SERVICES MANAGER III	ADMINISTRATION
SABRINA MAYNARD / PROBATION ASSISTANT ➤ PROBATION SPECIALIST	ADULT SERVICES DIVISION
JAIME MACLEAN / SENIOR PROBATION OFFICER ➤ SUPERVISING PROBATION OFFICER	LEAN MANAGEMENT TEAM
ROY RAMIREZ / SENIOR PROBATION OFFICER ➤ SUPERVISING PROBATION OFFICER	DESERT SERVICES DIVISION
MATTHEW REYES / OFFICE ASSISTANT II ➤ OFFICE ASSISTANT III	DESERT SERVICES DIVISION
GUILLERMO URQUIZA / SENIOR PROBATION OFFICER ➤ SUPERVISING PROBATION OFFICER	JUVENILE SERVICES DIVISION
KINDRISS VASQUEZ / OFFICE ASSISTANT III ➤ PROBATION SPECIALIST	SOUTHWEST SERVICES DIVISION



ALWAYS BEAR IN MIND THAT YOUR OWN RESOLUTION TO SUCCEED IS MORE IMPORTANT THAN ANY OTHER.

Abraham Lincoln
ABRAHAM LINCOLN





SERVING COURTS · PROTECTING OUR COMMUNITY · CHANGING LIVES

RIVERSIDE COUNTY
PROBATION
D E P A R T M E N T

RONALD L. MILLER II
CHIEF PROBATION OFFICER

BRYCE HULSTROM
ASSISTANT CHIEF PROBATION OFFICER

JASON BAILEY
CHIEF DEPUTY PROBATION OFFICER
INSTITUTION SERVICES

CHRISTOPHER H. WRIGHT
CHIEF DEPUTY PROBATION OFFICER
FIELD SERVICES

DOUGLAS MORENO
CHIEF DEPUTY PROBATION ADMINISTRATOR
ADMINISTRATIVE & BUSINESS SERVICES

KEVIN SLUSARSKI
PUBLIC INFORMATION SPECIALIST
EDITOR

QUAHARI BOBO
SENIOR PROBATION OFFICER
EDITOR

TRENTON JONES
SENIOR MEDIA PRODUCTION SPECIALIST
GRAPHIC DESIGNER

JAVIER SANTOS
MEDIA PRODUCTION SPECIALIST
GRAPHIC DESIGNER

RIVERSIDE COUNTY PROBATION DEPARTMENT
ADMINISTRATION AND EXECUTIVE OFFICE

P.O. BOX 1260
3960 ORANGE ST., SUITE 600
RIVERSIDE, CA 92501

PHONE: (951) 955-2830
FAX: (951) 955-9150
HOURS: MON-FRI 8AM-5PM

PUBLICATION
PRODUCED
BY

RCP PUBLIC
RELATIONS
UNIT

