

RCP

QUARTERLY

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PROBATION
DEPARTMENT



Thank You,
JULIO



MESSAGE FROM THE CHIEF



TEAM,

AS WE CLOSE OUT 2020, I WANT TO THANK EACH OF YOU FOR ALL THAT YOU HAVE DONE IN A VERY TOUGH AND CHALLENGING YEAR. AT THE TIME OF THIS NEWSLETTER, WE ARE EXPERIENCING A SURGE OF NEW COVID CASES AND FURTHER RESTRICTIONS. DEMAND FOR ICU BED SPACE IS NEARING CAPACITY. ON THE HEELS OF ALL OF THIS, WE RECENTLY LOST ONE OF OUR OWN, DPO JULIO BELTRAN. I WOULD LIKE TO THANK ALL OF THOSE WHO HELPED TO HONOR HIM AND WHO CONTINUE TO PROVIDE SUPPORTIVE SERVICES TO THE FAMILY, PARTICULARLY PARIA JAIME, MIKE WILSON, KEVIN SLUSARSKI, ANGIE RODRIGUEZ, AND OUR PARTNERS AT THE RIVERSIDE SHERIFFS' ASSOCIATION.

WHILE I AM HEARTENED BY THE RECENT NEWS OF VACCINES BEING ADMINISTERED, I CONTINUE TO STRESS THE IMPORTANCE OF FOLLOWING THE GUIDELINES WE HAVE BEEN PROVIDED THROUGH OUR PARTNERS AT PUBLIC HEALTH. THOSE SAME GUIDELINES ARE IMPORTANT DURING ANY FLU SEASON AND THEY REMAIN CRITICAL AS WE CONTINUE TO ADDRESS THIS ILLNESS. WE ARE EMPLOYING TELECOMMUTING BROADLY THROUGHOUT THE DEPARTMENT, INCREASING DISTANCING AT WORK AND REQUIRING MASKS. I REALIZE THAT THERE ARE SOME STRONG VIEWS ABOUT THIS ILLNESS AND WHETHER THE RESTRICTIONS ARE APPROPRIATE. AS A COUNTY EMPLOYEE, I ADHERE TO THE DIRECTIONS PROVIDED. I ENCOURAGE YOU TO DO THE SAME. THIS IS NOT THE TIME TO LET OUR GUARD DOWN. AND PLEASE, IF YOU ARE NOT FEELING WELL, TALK TO YOUR SUPERVISOR. I APPRECIATE OUR 'HARD CHARGERS' WHO OFTEN WORK THROUGH A FLU BUG, BUT THIS IS NOT THAT KIND OF ILLNESS.

I AM OPTIMISTIC ABOUT 2021. I KEEP IN MIND THAT OUR FUTURE IS BUILT ON WHAT WE DO TODAY. I APPRECIATE THE CARE YOU CONTINUE TO PROVIDE OUR CLIENTS. THIS WILL BE AN AREA OF NEED AS THEY AND THEIR FAMILIES STRUGGLE WITH THE UNCERTAINTY OF THE MOMENT. AS WE BUILD BETTER CAPACITY TO CAPTURE DATA, WE CAN SEE ACROSS THE DEPARTMENT HOW OUR CLIENTS ARE DOING WITH HOUSING AND EMPLOYMENT. THOSE FACTORS ARE IMPORTANT FOR CLIENT SUCCESS AND RIGHT NOW THE NUMBERS DO NOT LOOK GOOD. WE WILL HAVE TO BE CREATIVE IN ALIGNING OUR CLIENTS WITH RESOURCES, REDUCING THEIR NEEDS AND THEIR LEVELS OF STRESS. I THINK THERE ARE TREMENDOUS OPPORTUNITIES TO STEP INTO THAT SPACE TO HELP. THANK YOU FOR BEING PART OF THIS TEAM AND FOR MAKING A DIFFERENCE.


RONALD L. MILLER II
CHIEF PROBATION OFFICER



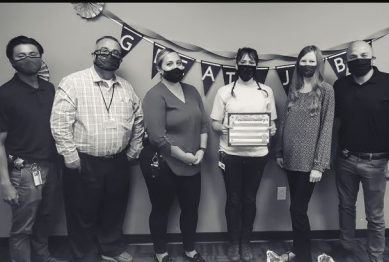


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DEPUTY PROBATION OFFICER
JULIO BELTRAN

EOW: NOVEMBER 14TH, 2020



Thank You, JULIO

FALLEN, BUT NOT FORGOTTEN

On November 14, 2020, at 0641 hours, family, friends, the community and Riverside County Probation (RCP) were devastated by the loss of Deputy Probation Officer Julio Beltran. Julio was a devoted husband, father and son, a faithful Christian, proud J.W. North Husky, die-hard Raiders fan, loyal friend, committed member of the RCP family and overall extraordinary person. He touched our lives in so many ways and has left a lasting impression on all those he encountered.

The beauty of life is found in moments. Moments that are captured and created by the abundance of joy, laughter, love, compassion and friendship. Julio commenced his career with RCP on August 22, 2013, and began to create lasting moments from day one. Never without a smile, Julio enjoyed joking around, sports banter, debating why he got into trouble with his wife, Ke'Shae, again, and often made those around him laugh. Although his smile and adorable dimples are unforgettable, it was his engaging personality and vibrant nature that made interactions with Julio memorable. Colleagues described him as compassionate, funny and with an infectious laugh, humble, genuine, but most often "like family" because he created a family atmosphere everywhere; and sharing his mother's delicious home cooked meals didn't hurt either. At the remembrance walk and candlelight vigil, held on what would have been Julio's 35th birthday, family, friends, loved ones and colleagues shared memorable moments with Julio that will forever be in our hearts. SPO Ida Marin stated, "Words cannot express how much we miss him. He was an exceptional human being. Even after his passing, Julio continues to join us together. His memory will live on in our hearts and the inspiration he brought will always be remembered... He left us with so many good memories and he lived a life his family can be proud of and his son, Papi, can look up to."

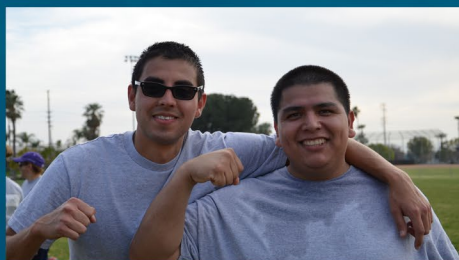
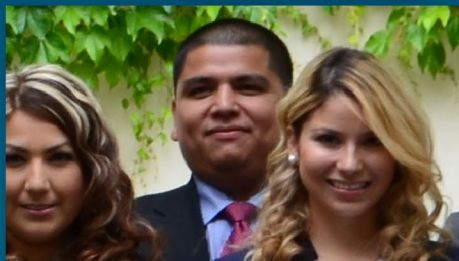
Although many of us still grapple with the reality that Julio was called from us too early, the joyous memories that he has left behind bring my heart great solace and I know he continues to be with us in spirit. Thank you, Julio Beltran, for gracing all of us with your divine presence. Fallen but not forgotten, join us celebrating the life of Deputy Probation Officer Julio Beltran and never forget the joy, laughter and commitment to the community that he exhibited every day.

SENIOR PROBATION OFFICER

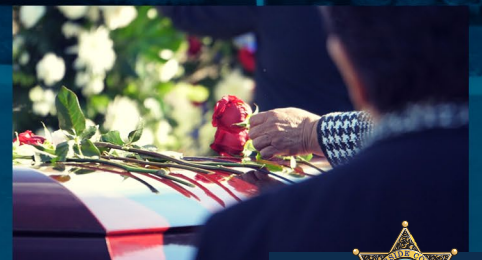
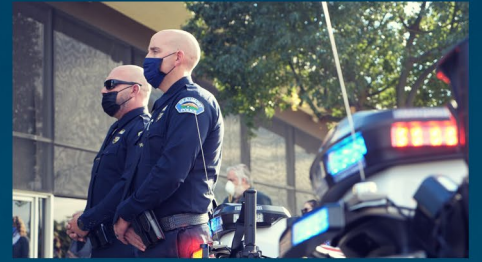
QUAHARI BOBO



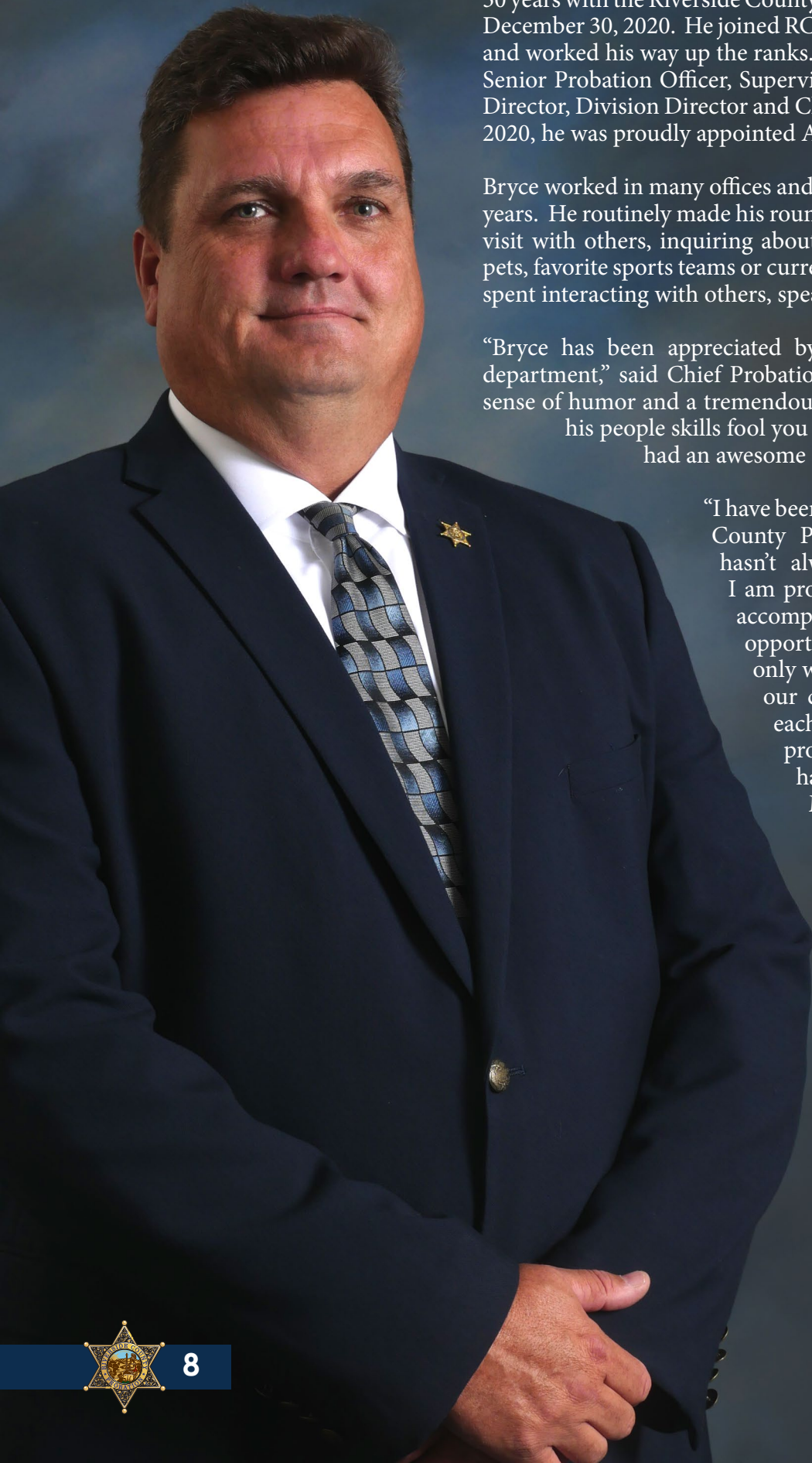
A LIFE OF SERVICE



A LIFE WORTH CELEBRATING



ASSISTANT CHIEF BRYCE HULSTROM RETIRES



Assistant Chief Probation Officer Bryce Hulstrom is retiring after more than 30 years with the Riverside County Probation Department; his last day will be December 30, 2020. He joined RCP on March 27, 1990 as a Group Counselor and worked his way up the ranks. He served as a Deputy Probation Officer, Senior Probation Officer, Supervising Probation Officer, Assistant Division Director, Division Director and Chief Deputy Probation Officer; in February 2020, he was proudly appointed Assistant Chief Probation Officer.

Bryce worked in many offices and with thousands of probation staff over the years. He routinely made his rounds each morning to say hello and to briefly visit with others, inquiring about their individual interests such as family, pets, favorite sports teams or current movies. These few moments, genuinely spent interacting with others, speak volumes about Bryce's character.

"Bryce has been appreciated by many both inside and outside of the department," said Chief Probation Officer Ron Miller II. "He has a great sense of humor and a tremendous ability to connect with people. Don't let his people skills fool you though; he could get projects done. Bryce had an awesome skillset as a leader. He will be missed."

"I have been blessed to have worked with the Riverside County Probation Department," Bryce said. "It hasn't always been rainbows and unicorns, but I am proud of the work that so many of our staff accomplish every day. I am most thankful for the opportunity to meet so many great people; not only within the department, but also those from our collateral partners. I sincerely hope that each of you are able to have a career you are proud of and are able to attain the goals you have set for yourself. I wish you all a very Merry Christmas and a Happy New Year."

Bryce is looking forward to traveling with his family in his newly purchased fifth-wheel trailer. We are not sure who is more excited about his retirement, his wife or two grandchildren who have him wrapped around their little fingers. In a few years, Bryce and his wife may relocate to Oregon so he can spend more time with his mother and three brothers, "and stuff like that."

Although it is bittersweet to see Bryce move on to the next chapter of life, we all want to wish him a happy, healthy retirement. As Bryce would say in closing, "Bada bing bada boom!"

BY EXECUTIVE SECRETARY CINDY NAPOLITANO



JUVENILE SUCCESS TEAM JUST

A Holistic Approach To Addiction

The Riverside County Juvenile Success Team (JUST) opened its doors April 29, 2017. Commissioner Walter H. Kubelun, Superior Court of California, Riverside Juvenile Division Manager Deborah White and the team met in the Spring of 2017 to discuss its first JUST referral.

JUST is a comprehensive, treatment-oriented supervision approach that helps reduce substance use by Riverside County youths ages 14 to 17½ in the legal system. The evidence-based program involves family participation and community-based services. The program uses multiple interventions such as court progress hearings, substance use counseling, educational and vocational opportunities and regular drug testing. Life skills are taught to aid the youth in remaining law-abiding and drug free. The youth that demonstrate improvements in sobriety and law-abiding behavior can graduate and successfully terminate from wardship. In addition, eligible youths' probation will

be terminated and adjudicated charges are dismissed and sealed.

JUST is composed of concerned and compassionate professionals, including representatives from the Court, Public Defender's office, District Attorney's office, Riverside County Office of Education, Riverside County Probation Department and Behavioral Health-Substance Abuse Prevention and Treatment Program. The agencies work together for one common goal - the health and wellbeing of the youth. The team meets with the Presiding Judge to discuss the youths' progress and challenges. Each member is given the opportunity to voice concerns, problem solve and make recommendations on potential incentives or sanctions.

In the course of the program, the youth and family are required to attend regular court progress hearings and adhere to court-ordered conditions. Youth are expected to obtain and sustain sobriety and are offered rehabilitative services through

the Department of Behavioral Health. These services assist in the longevity of their sobriety as well as encouraging improvements academically and socially. In the course of JUST supervision, the assigned probation officer also renders intensive oversight and supervision, provides resources for pro-social and community-based programs and ensures the youth's sobriety.

JUST helps enhance public safety, ensure youth are held appropriately accountable to both crime victims and communities and lead the youth toward being productive and law-abiding. In addition, the program connects youth with tools of sobriety while addressing past trauma affords youth the ability to generate a sustainable sober lifestyle. With the continued support from the contributing members of the JUST team and the youth's family, JUST will continue to help one youth at a time for a better chance at a healthy, drug and crime-free lifestyle.

SUPERVISING BEHAVIORAL HEALTH SPECIALIST
LUPE MADRIGAL



SUPERVISING PROBATION OFFICER

CARI SHEPHERD





AWARD
OF EXCELLENCE



JUAN DAMIAN RECEIVES CPOC AWARD OF EXCELLENCE

Congratulations to Senior Probation Corrections Officer Juan Damian on being honored with the 2020 Award of Excellence by the Chief Probation Officers of California (CPOC). The CPOC Award of Excellence is presented to a probation employee who made significant contributions that have had statewide or far-reaching impact on the field of probation. Nominees can come from the sworn, non-sworn or management ranks of probation departments across the state. Nominations are made by, or on behalf of individual Chief Probation Officers. One recipient is chosen from nominees throughout the state.

"I am humbled by this recognition and uplifted by the honor of being selected for the 2020 Chief Probation Officers of California Award of Excellence," Damian said. "Words cannot do justice to my gratitude and appreciation for recognition of this magnitude."

Damian has a long history of helping Riverside County youth make positive changes in their lives and recently led the effort to expand college learning opportunities to Indio Juvenile Hall. He has spent the last 20 years of his career shaping the lives of the young people in our community as a stellar corrections officer at Indio Juvenile Hall (IJH). Since day one, Damian has demonstrated unwavering levels of dedication and commitment to both the Riverside County Probation Department and the youth he has sworn to serve. To that end, he embodies the essence of the CPOC Award of Excellence as he has made significant contributions to the youth in his care. Currently, the juvenile justice system is undergoing a historic transformation. Damian has been at the forefront of this change and is resolute on creating a culture that is focused on positive youth development.

In addition to Damian's primary assignment, he has taken on the graduate program at IJH. He immediately assessed the needs and interests of our youth and began interfacing with representatives from Riverside Community College District and College of the Desert (COD) to design a tailored program. Currently, 10 youth have committed to a seven-week program in which they will receive an introduction to college, develop soft skills and focus on career development. In the partnership with College Of the Desert (COD), Damian is evaluating educational pathways in the hospitality industry and certification in air conditioning repair. Damian's vision for the program is limitless. He is also working to have innovative career education video access available for those youth who are interested in certificate programs to gain entry-level employment upon release. Spearheading this program in and of itself is something to be proud of; however, what truly stands out is the heart and compassion that Damian puts forth as he works with the youth.

At the end of the day, it is the forged relationships and not always the program that changes a life. Through a safe, supportive and nurturing learning environment, Damian has allowed these youth to see beyond today. Their conversations around the living unit have been elevated as they speak about their future and contributions to society. The youth now have something to which they look forward. One student stated, "The graduate program has helped me realize all the mistakes I've done should not stop me from chasing my true dreams. I am grateful for the opportunity to continue my education. Thank you RCP."

Postsecondary education is a critical resource for our youth as they look to a new structure that supports them as they assess new opportunities for a meaningful future. Damian is providing an invaluable contribution to the department and the youth of Riverside County.

Damian stated that he could not have done it alone and expressed his thanks to his IJH colleagues, "I would like to thank the staff at Indio Juvenile Hall that assisted me in facilitating and making the youth programs feasible. Without their support our youth would not have the opportunity to learn of higher education or how to be of service by learning a trade."

DIVISION DIRECTOR

ELISA PORRAS



MONICA BASQUEZ

SUPERVISING OFFICE ASSISTANT I



STAFF SPOTLIGHT

1. What motivated you to begin a career with the Riverside County Probation Department? Members of my family have had careers with Riverside County, so I knew how much stability and opportunity for advancement the county offered. I was initially offered a position with the Public Defender's Office, but RCP later called to offer me a position, and here I am 15 years later.

2. What is your current position? Describe your responsibilities within your current role. I am currently a Supervising Office Assistant. I supervise, guide and support an amazing team of Office Assistants. I assist a field office with a variety of day-to-day operations.

3. Many people change careers during their lifetime; what motivates you to continue your career with the department?

I enjoy the team of people I work with. I've been lucky to meet and work with a caring and supportive group of people who truly make this department a success.

4. Thinking back to when you first began with the Probation Department, did you set a career path goal?

Yes, I've always had a goal to advance in my career as much as I can as a non-sworn employee. I believe in always challenging myself to be the best version of me. I want to be a great asset not only to my division but the department as well.



5. What goals have you set out to accomplish in your current position?

My ultimate goal is to be invaluable as a Supervising Office Assistant. I always strive to successfully support and motivate my staff to be at their very best. I believe in leading by example and want to make my staff proud because they make me proud.

6. What do you enjoy about your current position? What are the challenges?

Again, I would have to say the people I work with. The Probation Department has employed a great group of people who are dedicated to their job and strive to make a difference in our clients' lives. I enjoy the sense of accomplishment I feel when I solve problems in the office or teach my staff a new skill. A challenge we are all facing right now is with the pandemic and how it influences the way we perform our jobs and accomplish our department's mission. It's forced us to be creative and focus on what's important. It's challenging for everyone and it's important to continue to be a strong support system for each other.

7. What (CORE VALUES) do you believe are most important to the success of our employees or interested job seekers?

I believe that Integrity and Dedication are the most important values that make our department a success. Being fair, honest and compassionate are important not only in your career, but in your personal life.

8. What are some of the assignments you have held in the department, and do you have any memorable moments to share?

I've been an Office Assistant II and III and have worked as a Supervising Office Assistant for the past 10 years. Being promoted has been one of the most memorable moments in my career.

9. Based on your experience, do you have any words of advice for staff?

Maintain a positive attitude, do your very best and take pride in what you do. To quote my brother Tim, "It may not always be easy, we may not always be successful, but together we strive for excellence."

10. Do you have any hobbies or outside interests you would like to share?

Spending time with and spoiling my niece and nephew is my most important hobby. I love watching documentaries, taking road trips, trying new things and being creative.



Alfredo Monreal

DEPUTY PROBATION OFFICER II



Prior to joining Riverside County Probation (RCP), Deputy Probation Officer (DPO) Alfredo Monreal was employed at the Boys and Girls Club in Coachella where he mentored and coached disadvantaged youth. While working there, he experienced firsthand how environmental circumstances can negatively impact the lives of youth in our community. While at work, just outside the doors of the Boys and Girls Club, a young life was lost to gang violence. This motivated Monreal to help his community and he changed his major at California State University, San Bernardino from Business Administration to Criminal Justice. His director at the Boys and Girls Club offered him a Youth Outreach Counselor position which led him to work side by side with staff from the District Attorney's Office, law enforcement officers and probation officers. He found himself interested in becoming a probation officer as he became more familiar with the responsibilities. He obtained his bachelor's degree in 2013 and joined RCP in September 2014.

In his six years with RCP, Monreal has been assigned to juvenile and adult supervision and investigations. He is currently assigned to the Indio Day Reporting Center. In addition, he recently took the initiative to enroll into the institutional training for field probation officers and gained useful knowledge through scheduled shifts at Indio Juvenile Hall. Monreal cites adjusting to changing laws as one of the challenging aspects of being a DPO, as well as learning how to work with diverse personalities, whether it's partnering with a collaborative agency or working with a client toward a common goal. Monreal says the most rewarding aspect of being a DPO is hearing the, "thank yous" from the community and clients we work with. He's proud when his encouragement and belief in clients who feel hopeless and defeated lead them to find that silver lining and experience success.

Monreal advises students considering becoming a probation officer that it is an enjoyable career. "You are constantly learning and the variety of assignments is endless," he said. "One year you can be working in a program with juveniles and agencies such as Behavioral Health and the following year you can be working with law enforcement agencies, all while serving the same purpose in that you are Serving Courts, Protecting Our Community and Changing Lives." He advises new probation officers to "be patient, optimistic, ask A LOT of questions and be willing to learn. Keep work separate from your home life and develop a hobby. Having a hobby will allow you to take your mind off work and help deal with the stressors associated with this job."

Monreal added, "you definitely will not become wealthy off this career; however, it is rewarding knowing that you are keeping your community safe and that you have helped impact someone's life in a positive way."





DRC FALL FESTIVAL

DRC STAFF RECOGNIZED THEIR HARDWORKING STUDENTS

Turn over
A NEW LEAF
EVERYDAY

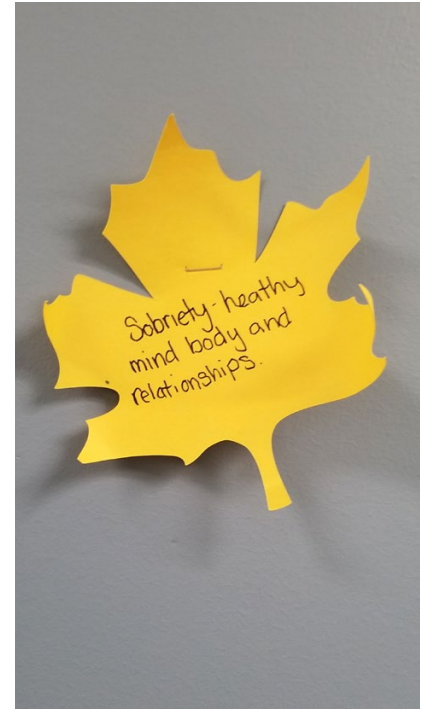
From October 26th to October 30th, amidst the COVID-19 pandemic, the Riverside Day Reporting Center (DRC) hosted a week-long Fall Festival to celebrate the achievements of students who have consistently participated in classes and services to support their rehabilitation.

The Fall Festival included take-away treats, games, prizes and thought-provoking crafts. Students used paper cutouts of fall leaves and tombstones to express aspects of their lives they would like to improve or leave in the past. Students also enjoyed nachos, caramel apple crisp and ice cream sundaes.

Several students received backpacks filled with hygiene items and candy. Throughout the week, students expressed their gratitude to the DRC for motivating them to stay focused on their goals.

SENIOR PROBATION OFFICER

TARA WILLEY





TOP OF FORM

THE STAFF DEVELOPMENT UNIT KEEPS RCP'S TRAINING UP TO DATE



The Board of State and Community Corrections (BSCC) sets the minimum training standards for local corrections personnel throughout California. In 2019, BSCC mandated all agencies providing deputy probation officer (DPO) and probation corrections officer (PCO) core academies to revise their course materials to include new behavioral health curriculum. Beginning July 1, 2020, agencies would not be allowed to provide core academies until all documents were completed and submitted to the BSCC representatives for approval.

As RCP provides both DPO and PCO core academies, staff and instructors from both the field and the institutions were tasked in updating a total of 109 lesson plans, power points, handouts and testing forms. During the first half of the 2019-2020 training year, the Staff Development Unit (SDU) held workshops for instructors in which

they met our assigned BSCC representative to review and ask questions about the new format. The instructors were then asked to update the lesson plans and, in some cases, create entirely new lesson plans based on the objectives of each class.

Upon completion, instructors submitted all course materials to SDU personnel for review. SDU made edits and returned the materials to each instructor for updating. Updated materials were forwarded to our BSCC representative for final approval. As you can imagine, the process was extensive. However, our instructors were prompt and diligent in updating the lesson plans accordingly.

Due to the hard work and dedication from every instructor, our PCO core academy was approved for instruction in June 2020 and our DPO core academy was approved

in October 2020. According to our BSCC representative, RCP was the first agency to complete the PCO core updates and the second agency to complete the DPO core updates in the Southern California region. Certifying the courses in record time was a big accomplishment (and relief) for everyone involved. Soon after, the Riverside County Probation Department successfully graduated 10 PCOs in August and 14 PCOs in October, of which two were from Inyo County. SDU would like to give a BIG thank you to everyone involved, including managers, supervisors, institution schedulers and the instructors themselves for being part of this transformation.



COMMUNITY INROADS

CENTRAL SERVICES AND A FAITH-BASED ORGANIZATION RESHAPE THE COMMUNITY CLIMATE OF LAW ENFORCEMENT



Probation's role in the law enforcement alliance has created unfavorable views among some in the community; however, the Central Services Division is doing its part in reshaping that impression with positive activism through the support from the Praise Chapel Christian Fellowship in Moreno Valley.

On August 17, 2020, Deputy Probation Officers Heather Kelley, Hugo Chavez and Jennifer Sherrell participated in a law enforcement information panel for the fellowship's youth group and their parents. Spearheaded by Assistant / Youth

Minister Roger DeLeon and DPO Kelley, the audience was provided a

glimpse of the inner workings in the duties and responsibilities of probation officers with their clients and the community they serve. Each officer explained why they chose the probation profession and shared stories with a personal flare. Youth and parents asked questions to better understand and utilize officers as resources and to promote a proactive approach toward unity. The night ended with a musical twist, as Paul Rivas (AKA St. Paul) rapped and sang his song about overcoming obstacles. Paul had a particularly special connection to one of the attending officers; he was a former client who successfully overcame his troubled past and was using his situation to reach out to those who faced similar life challenges. Paying it forward was

the main theme of the evening. Overall, the event was successful and the patrons of the Praise Chapel community shared a new appreciation for the Excellence, Dedication and Integrity of the Riverside County Probation Department. Thanks to the passion, commitment and outstanding efforts of the men and women of the Central Services Division, the citizens of Riverside County are being provided with an environment that is conducive to a safe, healthy and productive lifestyle.





METRO WEST
SERVICES
DIVISION

RCP'S ROLE IN ADOPTIONS

DPO PHIPPS-POE WORKS HARD TO GET STEPPARENT ADOPTIONS DONE RIGHT

Not many people are aware that RCP plays a role in facilitating adoptions. This is one story of how RCP helped a family overcome obstacles and fulfill their dream.

In early 2020, Metro West Division DPO Phipps-Poe was assigned a stepparent adoption case. She assisted the family in speeding up the process and set a court hearing. The young girl and her soon-to-be adoptive father share the love of comics and superheroes. As an expression of their gratitude, they ordered t-shirts and capes for all those

who had played such key roles in making the adoption a reality. The big day was set for September and the family was looking forward to showing up to court decked out in their superhero attire. Their hopes were dashed when they learned that their adoption would be held over the phone due to the COVID-19 pandemic.

The mother reached out to RCP in hopes that something could be arranged so that their matter could be heard before the Court as they had waited so long for this

day. DPO Phipps-Poe contacted everyone she possibly could to make this family's dream a reality. Her hard work paid off and she was successfully able to have the matter heard in court before a Commissioner.

DPO Phipps-Poe's service to this family clearly defines our department's values of Excellence, Integrity, Dedication!



SUPERVISING PROBATION OFFICER
STEPHANIE NEWBY



METRO WEST
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DIVISION

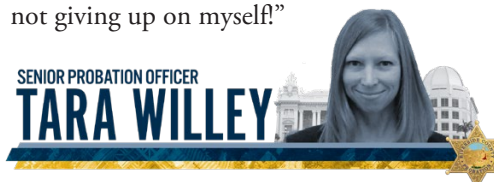
A CELEBRATION OF SOBRIETY

A DRC GRADUATE CELEBRATES THREE YEARS OF SOBRIETY

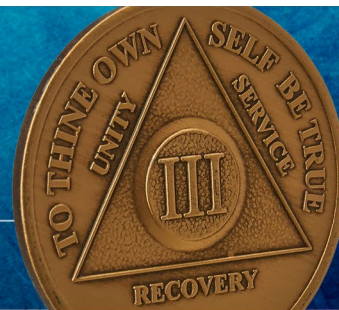
The Riverside Day Reporting Center (DRC) enthusiastically encourages the success of all students who enter. Many students actively engage in the programs and services offered through the DRC, but few have demonstrated the level of success achieved by student Courtney. This extraordinary DRC student struggled with addiction since the age of 15. Despite years of setbacks and challenges, at age 30, she committed herself to changing her life. With the support of her family and DRC staff, Courtney was able to end her drug use and recently achieved her third year of sobriety. On September 21, 2020, DRC staff celebrated Courtney's three years of sobriety and awarded her a Certificate of Excellence. She was congratulated by her peers from the DRC's Recovery Services group, which is exclusively for students who have maintained their sobriety. During her time at the DRC, Courtney not

only completed her mandatory classes, but voluntarily completed additional classes. Courtney's performance at the DRC stands out among her peers in that she participated in every program and service offered at the DRC, including individual counseling. Outside of the DRC, Courtney is a student at Riverside Community College and is working on earning a history degree. Even during the COVID-19 pandemic, Courtney maintained her exceptional engagement at the DRC as well as her commitment to sobriety. When asked how she sustains her sobriety, Courtney replied, "The DRC has given me something to do with my time and the motivation to do the right thing." She further stated DRC staff members are, "Always celebrating my accomplishments, pushing me to remain positive, and encouraging me to have goals." According to Peer Support Specialist Antonio Martinez, "Courtney

is successful because she utilized all of the DRC's services and was able to stay focused on her goals." Courtney's success has also been encouraged by Deputy Probation Officer English who stated, "Courtney demonstrates true determination to succeed, no matter the uphill battles in her life. She pursued her education, excelled at the DRC, fought daily to maintain her sobriety and maintained employment despite the turbulent and uncertain climate of COVID-19. What I find most inspiring is her pure joy for life. She never stops smiling or laughing. Her unfettered joy is surely an inspiration to me, other probation officers and clients alike." Regarding her plans for the future, Courtney said, "I'm not giving up on myself!"



SENIOR PROBATION OFFICER
TARA WILLEY



METRO WEST
SERVICES
DIVISION

FROM TRAUMA TO TRIUMPH

A YOUNG CLIENT GETS THE HELP SHE NEEDS TO THRIVE

Eighteen-year-old Anna has achieved remarkable success through Metro West Division's Juvenile Placement Unit. She had to overcome many obstacles to become the productive young woman she is today. Anna's challenges began when she entered juvenile jurisdiction at the age of twelve through the Department of Public Social Services. In 2016, she was adjudged a ward of the Court as a Dual Status youth, due to having a history of delinquent behavior as well as having been identified as a Commercially Sexually Exploited Child (CSEC). Her traumatic past and other issues weighed on her. She was initially unwilling to commit to the positive lifestyle changes necessary to remain successful and struggled in her rehabilitative efforts.

By 2019, Anna had run away or been removed from eight separate placement facilities, group homes or foster family homes. However, one foster family had been able to positively connect with

Anna. Though she ran away from their care in early 2019, she maintained regular communication with them. In 2020, she had the opportunity to live with them again through the Resource Family Approval (RFA) Program under ankle monitored supervision.

In order to help facilitate her rehabilitative needs while in RFA, probation located and referred Anna to the Olive Charitable Foundation, a nonprofit designed to help victims of human trafficking overcome their traumatic past. She actively engaged in a multitude of therapeutic settings, as well as a peer mentorship program with a local law enforcement deputy. Deputy Probation Officer (DPO) Mark Kelsey, Anna's assigned probation officer through RFA, maintained regular communication with Olive Charitable to ensure Anna's needs were being met. Further, DPO Kelsey maintained weekly phone contact and monthly face-to-face contact with

Anna, and the RFA caregivers. DPO Kelsey also recommended the Court remove the minor's ankle monitor, as she was thriving in her present placement and had ceased all runaway behaviors. The approval bolstered her desire to prove she could remain successful without 24-hour monitoring.

Over the coming months, Anna went on to enroll in a local community college and obtained employment, despite the ongoing COVID-19 pandemic. She also had no instances of negative behaviors throughout her time under RFA placement. By the time she reached the age of majority, she had met all her rehabilitative goals and DPO Kelsey was able to terminate Anna's grant of probation successfully. She went on to voluntarily transition into Non-Minor Dependency and continues to reside with the foster family through a Supervised Independent Living Program.

SUPERVISING PROBATION OFFICER
CINTIA RIVAS

METRO WEST
SERVICES
DIVISION

NEVER TOO LATE TO GRADUATE

AN RCP CLIENT MAKES BIG STEPS TO IMPROVE HIS LIFE

RCP client Gregory was accepted into the Mental Health Court program in July 2019. In August 2019, while discussing his treatment plan, Gregory stated one of his personal goals was to obtain his high school diploma. He was referred to the Day Reporting Center (DRC) and quickly com-

pleted the intake process and started working toward this goal. Throughout the year, Gregory confronted numerous barriers, but stayed on track with his studies at the DRC. He was able to meet all the demands of his Mental Health Court treatment plan including participation in both group and

individual therapy, attending court reviews and maintaining sobriety. Gregory overcame all challenges, kept his focus and reached his goal on October 5, 2020, by obtaining his high school diploma.

DEPUTY PROBATION OFFICER
ALEXA MARQUEZ

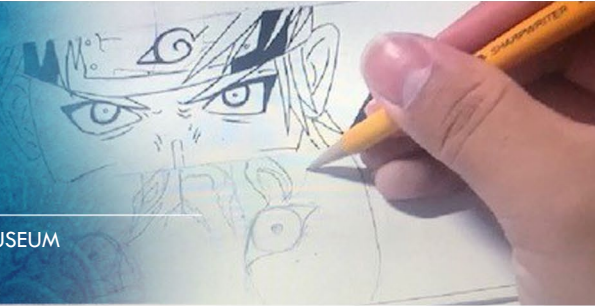




METRO WEST
SERVICES
DIVISION

VIRTUAL ART WORKSHOPS

METRO WEST DIVISION CONTINUES TO COLLABORATE WITH THE RIVERSIDE ART MUSEUM



Due to the COVID-19 pandemic, the Riverside Art Museum (RAM) quickly made some adjustments and began offering probation youth weekly virtual art workshops taught by a professional artist via the Zoom online meeting platform. RAM provided art supply packets consisting of a sketchbook, a set of drawing pencils, sketch

markers and more. Probation officers identified youth who would benefit from the program and delivered the supplies to their homes. With many pro-social and community service opportunities being unavailable to the youth, this collaboration bridged a gap in the community and youth were given the opportunity to demonstrate

their artistic abilities in a positive forum. Metro West looks forward to continuing to provide probation youth pro-social engagement and exposure to the arts through this partnership with RAM.

SUPERVISING PROBATION OFFICER

ROSA CASTELLANOS



METRO WEST
SERVICES
DIVISION

CORONA PROBATION PARTNERSHIPS

A LOOK AT THE WHOLE PERSON CARE (WPC) PROGRAM



The Metro West Services Division Corona probation office continues to collaborate with the Riverside University Health System – Whole Person Care (WPC) Program. Registered Nurse Knight works with probation clients twice a week. Probation officers work closely with Nurse Knight to provide the clients with screening, referrals and appointments to address their physical health needs, behavioral health needs, social services and other services such as transportation, child support leads, employment and educational needs. This collaboration benefits all clients 18 years and older, including clients who fall within the juvenile justice system. Most recently, on September 29, 2020, Deputy Probation Officer (DPO) Abee was contacted by the stepmother of one of his adult male clients who struggles with addiction and mental health issues. She disclosed local police had been involved with this client one day prior and he marginally avoided a WIC 5150 hold. The client's stepmother pleaded with

DPO Abee for assistance and advised she had brought him to the Corona probation office, but he was refusing to come in due to fear of being taken into custody. The client was instead met at the curb of the probation office by DPO Abee and Nurse Knight. Although the client was exhibiting extreme frustration and agitation, DPO Abee and Nurse Knight managed to de-escalate the situation and persuaded the client to calmly speak to them. The client remained reluctant, but agreed to come into the office where they spoke to this client at length about his mental health needs, substance abuse issues and treatment options. The client agreed to be admitted to Riverside University Health System Medical Center emergency room for Medical Assisted Treatment and meet with the Substance Abuse Navigator for dual diagnosis placement. DPO Abee accompanied him to the intake appointment. Unfortunately, he did not meet the program's treatment guidelines. Knowing his client remained

in active withdrawal, DPO Abee quickly shifted and had the client screened at the RI International Mental Health Urgent Care Center. DPO Abee once again met the client and his stepmother at the center to assist with the intake process. This time the client was admitted and placed on a 23-hour voluntary observation. DPO Abee immediately began developing a plan for his release by contacting inpatient and outpatient treatment programs. As there has yet to be a resolution to this case, DPO Abee and Nurse Knight's efforts will be ongoing. Their effort on this case along with their collaboration demonstrates probation's commitment to positively impacting the lives of our clientele.

SUPERVISING PROBATION OFFICER

DANIEL ULRICH



BREAKING THE CYCLE

STORIES FROM RCP'S INSTITUTIONS

COLLEGE LEARNING OPPORTUNITIES EXPANDED TO INDIO JUVENILE HALL

On September 28, 2020, 10 high school graduates at Indio Juvenile Hall took proactive steps in creating a better tomorrow for themselves by joining RCP's Youth Engagement Program. They made a personal commitment to improve their lives by developing independent living skills in preparation for a meaningful future. These youth agreed to attend a seven-week program offered by Dr. Renford Reese and the Prison Education Project. The classes are taught by volunteers from area colleges as well as professional volunteers from the community.

The program revolves around an introduction to college, career development and learning soft skills. At the conclusion of the program, the youth will have completed a Free Application for Federal Student Aid (FAFSA), understand the elements of a

resume, and the importance of teamwork and emotional intelligence. Perhaps, the most powerful illustration of the effectiveness of the program is hearing from the youth themselves:

"[The program] has provided great opportunities to me and my peers to better ourselves and reshape our futures for the best. I have been inspired to strive for a higher education and follow through with positive goals set for myself during the process."

"By taking these college classes it will benefit my future by staying out of trouble. I'll have money to provide for my family and have a roof over my head, but that is if I commit to my goal."

Another student advised he is grateful to be in the program because he will have options

when he is reintegrated into the community. This young man told his mother about the classes in which he is involved, and she stated she couldn't believe he would be able to receive these opportunities while detained.

During the classes, the youth have displayed responsibility and maturity. They all agreed to be courteous, honest and treat everyone with respect. Our youth fully understand that past behaviors do not have to shape their future; it is within them to adopt positive behaviors, seek out positive peers and embrace positive goals. A special thank you to Senior Probation Corrections Officer Juan Damian. Through his dedication and commitment to our youth, he has designed a positive graduate program allowing our youth to thrive.

ASSISTANT DIVISION DIRECTOR

MICHAEL BRINKMAN

PCCO CORE 012



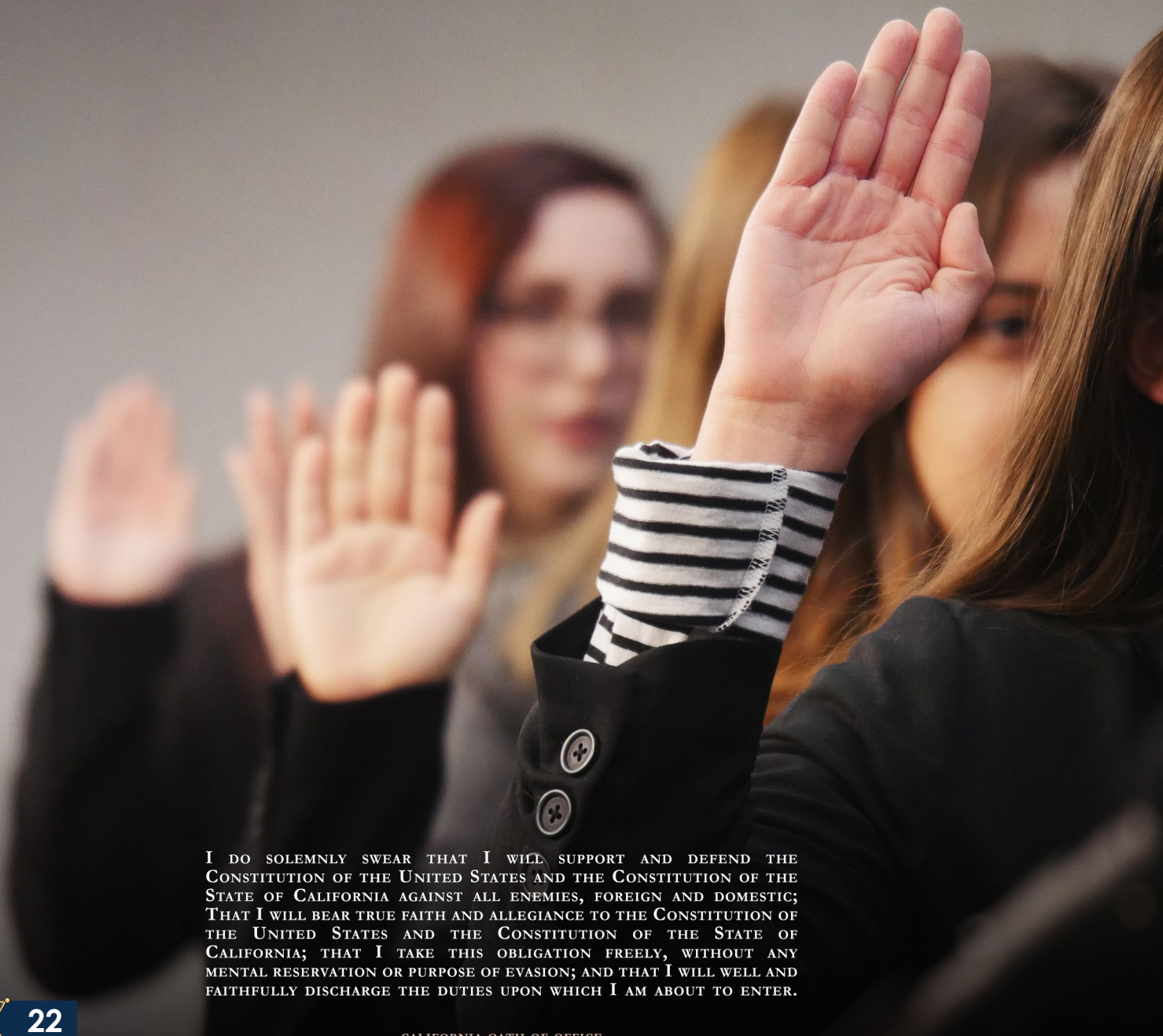
GRADUATES

ANTHONY ALMENDAREZ
GABRIEL CARMONA
STEPHANIE CASTILLO-ORTIZ
ILSE FLORES
YOSELIN FORT
SCOTT GADEA
KRISTINE KNOWLTON
SARAH KUBEL
RACHEL HARRIS
HAYLEY HELTON
AMANDA MCFARLAND
ROBERTO ORTIZ
CHADREN STARK
CHRISTA ZAVALA



PROMOTIONS

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PAUL CARUNUNGAN / PROBATION CORRECTIONS OFFICER II ➤ DEPUTY PROBATION OFFICER I	METRO WEST DIVISION
ANA HERRERA / PROBATION CORRECTIONS OFFICER II ➤ DEPUTY PROBATION OFFICER I	DESERT SERVICES DIVISION
SARAH JERAN / PROBATION CORRECTIONS OFFICER II ➤ DEPUTY PROBATION OFFICER I	METRO EAST DIVISION
MOANA PADILLA / OFFICE ASSISTANT III ➤ SUPERVISING OFFICE ASSISTANT I	DESERT SERVICES DIVISION
ALEJANDRA RAMIREZ / OFFICE ASSISTANT III ➤ PROBATION ASSISTANT	METRO WEST DIVISION
JAVIER SANTOS / MEDIA PRODUCTION SPECIALIST ➤ SENIOR MEDIA PRODUCTION SPECIALIST	PROFESSIONAL STANDARDS BUREAU
SONIA VEGA / RESEARCH ANALYST ➤ RESEARCH SPECIALIST II	BIOS
JANE VENUS / BUSINESS PROCESS ANALYST II ➤ BUSINESS PROCESS ANALYST III	BIOS
MIKE VILLALBA / SUPERVISING PROBATION OFFICER ➤ ASSISTANT DIVISION DIRECTOR	SPECIAL SERVICES DIVISION



I DO SOLEMNLY SWEAR THAT I WILL SUPPORT AND DEFEND THE CONSTITUTION OF THE UNITED STATES AND THE CONSTITUTION OF THE STATE OF CALIFORNIA AGAINST ALL ENEMIES, FOREIGN AND DOMESTIC; THAT I WILL BEAR TRUE FAITH AND ALLEGIANCE TO THE CONSTITUTION OF THE UNITED STATES AND THE CONSTITUTION OF THE STATE OF CALIFORNIA; THAT I TAKE THIS OBLIGATION FREELY, WITHOUT ANY MENTAL RESERVATION OR PURPOSE OF EVASION; AND THAT I WILL WELL AND FAITHFULLY DISCHARGE THE DUTIES UPON WHICH I AM ABOUT TO ENTER.



Thank You,
JULIO





SERVING COURTS · PROTECTING OUR COMMUNITY · CHANGING LIVES

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