

RCP

QUARTERLY

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RIVERSIDE COUNTY
PROBATION
DEPARTMENT



Back to Business

GET TO KNOW THE NEWEST MEMBERS OF RCP'S EXECUTIVE TEAM: CHIEF DEPUTY PROBATION OFFICER
TARI DOLSTRA AND CHIEF DEPUTY PROBATION ADMINISTRATOR CHERILYN WILLIAMS





MESSAGE FROM THE CHIEF

EACH YEAR, THOUSANDS OF ADULT AND JUVENILE CLIENTS ARE SENT TO RIVERSIDE COUNTY PROBATION (RCP). AS AN ALTERNATIVE TO INCARCERATION, WE PLAY AN IMPORTANT ROLE IN CREATING OPPORTUNITIES AS WELL AS HOLDING CLIENTS ACCOUNTABLE TO THEIR COURT-ORDERED CONDITIONS. OUR DAILY MANAGEMENT SYSTEM NOW ALLOWS A LEVEL OF TRANSPARENCY WITH DATA THAT WE HAVE NEVER HAD BEFORE. WE CAN SEE THE ACTUAL NUMBERS OF CLIENTS ACROSS THE DEPARTMENT'S DIVISIONS AND UNITS. WE CAN SEE THE SUCCESSES AND THE VIOLATIONS. MORE IMPORTANTLY, WE ARE ALL GAINING A BETTER UNDERSTANDING AS TO THE REASONS FOR BOTH. AS I HAVE BEEN MEETING WITH STAFF THROUGHOUT THE DEPARTMENT, THE MOST COMMON STATEMENT ABOUT WHY THEY JOINED RCP IS "TO HELP PEOPLE." OUR MANAGEMENT SYSTEM IS ALIGNING TO HELP US TRULY MEET THAT OBJECTIVE. WE HOLD CLIENTS ACCOUNTABLE, BUT WE LEAD WITH HELPING THEM TO SUCCEED, BUILDING RESILIENCY AND STABILITY IN THEIR LIVES AS WELL AS WITH THEIR FAMILIES. I AM GRATEFUL TO ALL OF YOU FOR THE WORK BEING DONE AND FOR THE DIFFERENCES BEING MADE. I APPRECIATE THE EXCELLENCE THAT I SEE DISPLAYED BY OUR STAFF AS WE WORK TO CHANGE LIVES.

RONALD L. MILLER II
CHIEF PROBATION OFFICER



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CHERYLYN WILLIAMS

TITLE: CHIEF DEPUTY PROBATION ADMINISTRATOR OVERSEES: ADMINISTRATIVE & BUSINESS SERVICES

Cherilyn Williams returned to the Riverside County Probation Department in her new role as Chief Deputy Probation Administrator (CDPA) on August 12, 2021. CDPA Williams has more than 14 years of experience with the County of Riverside. She began her career with the Riverside County Probation Department in 2007 as an Office Assistant and rose through the ranks of the Fiscal Services Division to become the Administrative Services Manager III in 2014. During her career with the department, she worked in various roles which provided a unique perspective of the department's financial operations. CDPA Williams promoted to the County Executive Office in 2019 as the Public Safety Principal Management Analyst where she worked collaboratively with the public safety departments. She has a bachelor's degree in business administration from the University of Maryland University College and a Master of Business Administration degree in accounting from the University of La Verne. She is married with two children and enjoys traveling and new experiences.



FROM THE CHIEF

"Cherilyn brings a wealth of government administration experience to her new position both as a former probation staff member and most recently with her time in the Executive Office," Chief Probation Officer Ron Miller II said. "We're confident that she'll provide expert leadership to Administrative and Business Services. We are very happy to have her back in the Riverside Probation Department family."

I am incredibly honored, grateful and humbled to be appointed as the Chief Deputy Probation Administrator. As your administrator, my goal is to bridge the gap between the department's operations and administrative support through communication and collaboration. I will work daily to ensure that the department has the key financial and human resources needed to accomplish its mission. I am excited about the future of Riverside County Probation and look forward to working with each of you.



TARI DOLSTRA

TITLE: CHIEF DEPUTY PROBATION OFFICER OVERSEES: FIELD SERVICES

Teresa "Tari" Dolstra was appointed to the position of Chief Deputy Probation Officer (CDPO) on August 12, 2021. CDPO Dolstra has 23 years of experience with the Riverside County Probation Department. She began her career as a Group Counselor at Indio Juvenile Hall in June 1998 and was promoted to Deputy Probation Officer in August 2000. Over the years, CDPO Dolstra advanced through the department, promoting to Division Director in 2015. For more than two decades she has gained experience in the areas of adult and juvenile supervision; adult and juvenile investigations; as well as specialized programs. CDPO Dolstra has a bachelor's degree in psychology from California State University, San Bernardino. She is a driven and dedicated leader of the Riverside County Probation Department. She is also a devoted mother to two loving sons, proud daughter of an encouraging father, loyal confidante to her closest friends, and an avid supporter of her colleagues and coworkers; all of whom she credits in the success, joy, and happiness she has sustained throughout her life and career.



FROM THE CHIEF

"Tari has an impressive track record of leading strong teams and driving results in the many roles she's served within the department," Chief Probation Officer Ron Miller II said. "She is detailed and thoughtful. We look forward to her future contributions as we continue our momentum and congratulate her on this great achievement."

I am both incredibly honored and excited for this opportunity. As I begin this journey, there are two lessons learned over the years which I vow to always remember. One is that no position, title, nor classification defines a leader; rather, true leaders put people above the privilege of position, never forgetting others who did the same for them along the way. Secondly, no one 'person' can independently affect real or significant change; rather, it is 'people' working together as a team who have the greatest impact. In reflecting on these lessons and as I proudly take this position, I pledge to lead by example, with humility; exemplify our core values of Integrity, Dedication, and Excellence; and always put people and the team before the privilege of my position and title.



Greetings from *Blythe*

CONGRATS MATTHEW!

Congratulations to Matthew on his successful completion of the Blythe Recovery Opportunity Center (BROC) program! Matthew was referred to BROC in October 2019. He was ordered to complete a residential treatment program at the Gibson House for Men. He embarked on his road to recovery right before the pandemic. This was a very challenging time for everyone, and he was no exception. Resources were even more limited, and most businesses were closed; however, he did not let that stop him from setting goals and accomplishing what he set out to do.



While in the program, Matthew rebuilt relationships with his immediate family, particularly his grandmother, mother and sister. He obtained his driver's license for the very first time and purchased a vehicle. Matthew obtained employment at a Wendy's restaurant, is currently being considered for a manager position and secured his own residence. Lastly, Matthew is enrolled in the GED program at Palo Verde College and working toward his career goal of becoming a certified substance abuse counselor. His grant of probation was terminated early and his criminal charges in this matter were dismissed. While Matthew has officially completed the BROC program, he remains connected as he has offered to sponsor a new BROC participant and help guide him through the program.

BROC OUTING

Participants from the Blythe Recovery Opportunity Center (BROC) program participated in art therapy at the Riverside University Health System - Behavioral Health (RUHS-BH) clinic in Blythe. Staff from RUHS-BH provided each participant with a blank canvas, acrylic paint and other supplies. The participants were encouraged to paint a picture that represented something special to them. After the paintings were finished, they were sent to the Window Walk Gallery at The River at Rancho Mirage for display.

BROC Behavioral Health Specialist Carl Dahlstrom and I transported the participants to The River to see their artwork on display. They were joined by Behavioral Health Services Supervisor Andrea LeLeaux. The participants were extremely proud of their artwork and shared the meaning behind their paintings. They also enjoyed a delicious lunch prior to the drive back to Blythe.

The River and Riverside County Desert Behavioral Health Advisory Board have partnered to bring the community Window Walk Gallery at The River. Windows of eclectic art represent the amazing talents of local artists living successfully with mental health diagnoses as well as artists who support Mental Health Awareness.

SENIOR PROBATION OFFICER

ASHLEY DEFREES



A portrait of Raina Perez-Diaz, a woman with long dark hair, wearing glasses, a blue patterned top, and a dark blazer. She is smiling and standing outdoors with trees in the background.

BEHIND THE BADGE

Raina Perez-Diaz

SENIOR PROBATION OFFICER

Senior Probation Officer (Sr. PO) Raina Perez-Diaz attended La Sierra University where she majored in psychology before joining Riverside County Probation (RCP) in 2013 as a Probation Corrections Officer (PCO). She promoted to Deputy Probation Officer (DPO) in August 2015 and Sr. PO in August 2021.

“I didn’t know this career was what I wanted until I was actually doing it,” Perez-Diaz confessed. She was just about to graduate when her advisor asked if she wanted to apply to graduate school. She felt that she had enough of school at that point and was ready to enter the workforce. Since most of her studies surrounded human services, her advisor suggested she apply with RCP. “Fun fact, I actually opted to start my career as a PCO instead of as a DPO to ensure this is where I wanted to be,” she added.

“I’ve held so many awesome assignments since being hired,” Perez-Diaz said. She worked in the Juvenile Work Program when she was a PCO and was assigned to juvenile investigations when she promoted to DPO. In the Placement Unit, she wrote and initiated placement youths’ System Improvement Plans and later spent time in the Professional Standards Bureau as a background investigator. When promoted to Sr. PO, Perez-Diaz transferred to the Riverside Day Reporting Center.

Remaining patient has been one of the most challenging aspects of her job. “I had to understand our clients have to WANT to change and a setback is just that, a setback,” Perez-Diaz said. “It doesn’t matter if this is their first time on probation or their 10th time, I need to remain positive and hopeful that this time they will change and make better choices.” She finds the most rewarding aspect of her job to be seeing change in clients. “I know that their change is not only beneficial to them but also the community,” she said.

A memorable moment of her career came when she attended a school meeting regarding a placement youth. “I realized during the meeting that there were other partners involved that had a very negative perspective of justice-involved youth,” Perez-Diaz said. “Realizing this, I placed my DPO persona aside and became an advocate for the youth. Not only did the school refuse to use any type of restorative justice, they were also violating his due process rights. I quickly ended the meeting and with the permission of my supervisor, I placed a phone call to the superintendent. With the superintendent’s involvement, restorative justice was used and the placement youth continued his education and finished his placement program successfully. During this moment I realized being a DPO is more than just handing out consequences, it is also about ensuring our clients’ needs are met and that they are treated fairly.”

“This career isn’t for everyone,” she said. “You need to have a servant’s heart; the heart to help those who are struggling despite the mistakes they may have made and the label society may have given them; the heart to hold clients accountable while being understanding of their life story.”

Perez-Diaz advised that those entering probation be genuine and kind. Those two characteristics can make clients successful and help to build great relationships with colleagues. She added that those moving through their careers should take every new assignment as a new adventure. “Don’t let the fear of striking out keep you from playing the game,” she said.



GINA RUBIO

PROBATION ASSISTANT



I AM RCP

STAFF SPOTLIGHT

1. What motivated you to begin a career with the Riverside County Probation Department?

I was working part time as a teacher's aide at a private school and was looking for a secure, full-time job within an established organization.

2. How many years have you worked for the department?

I started in January 2008, so I have worked for Riverside County Probation for 13 years.

3. What is your current position? Describe your responsibilities within your current role.

I am currently a Probation Assistant at the Metro West Corona office. One of my responsibilities is completing COMPAS assessments with clients in order to assign them to an appropriate supervision level. I monitor caseloads; including PRCS, MS, in-custody and bench warrant. I complete PRCS and 1203.9 transfers, run CLETS inquiries and complete monthly JAMS/JCC audits and corrections. I also maintain office supplies.

4. Many people change careers during their lifetime; what motivates you to continue your career with the department?

I truly enjoy the work I do and the people I work with. My current and past supervisors have been respectful and have provided support and instruction along with allowing me to work independently and as part of the team. The Corona office is one of the smaller offices which makes it easy to stay connected and work together as a team.



5. Thinking back to when you first began with the Probation Department, did you set a career path goal?

Coming from a background of teaching and manufacturing supervision, I knew nothing about probation. I made it my goal to learn all I could and worked to become an asset to the office and the department.

6. What goals have you set out to accomplish in your current position?

My goal is to continue learning and obtaining new challenges. Also, to continue to provide support to my supervisors and coworkers and to help keep the Corona office a successful and enjoyable place to work.

7. What core values do you believe are most important to the success of our employees or interested job seekers?

I believe integrity is one of the most important values for success - we should all strive to be respectful, reliable and honest.

8. What are some of the assignments you have held in the department, and do you have any memorable moments to share?

I worked as an Office Assistant before becoming a Probation Assistant. I have many memorable moments - most of which involve laughing with and at each other.

9. Based on your experience, do you have any words of advice for staff?

Take pride in the work you do. We all get discouraged at times, but it's motivating to ourselves and others to know you are doing your best work.

10. Do you have any hobbies or outside interests you would like to share?

I enjoy spending time with my family, especially my grandchildren. I also enjoy baking, graphic design, party planning and crocheting.





DESERT SERVICES

INDIO HOMELESS OUTREACH

RCP JOINS WITH INDIO POLICE DEPARTMENT'S QUALITY OF LIFE TEAM TO AID HOMELESS CLIENTS



Deputy Probation Officer (DPO) Karina Reynoso, assigned to the Indio office, recently joined up with Indio Police Department's (IPD) Quality of Life Team in an effort to make contact with clients experiencing homelessness. The team consists of IPD officer Quintana and Behavioral Health Clinical Therapist Ferreiro.

While collaborating with the IPD Quality of Life Team, DPO Reynoso attempts

to make contact with homeless persons throughout the City of Indio in an effort to provide housing assistance. The team provides transportation and referrals to Coachella Valley Rescue Mission/Martha's Kitchen, 211 Community Connect, RI International in Palm Springs and the Mental Health Facility in Indio. The team connects unhoused persons with the Substance Use Community Access, Referral, Evaluation, and Support (SU CARES) Line if needed for substance

abuse assistance. IPD officers assigned to the Quality of Life Team also help DPO Reynoso make contact with clients on probation that may have a difficult time reporting to the office.

SENIOR PROBATION OFFICER

ANTONIO FIGUEROA



MID COUNTY DIVISION

MAKING CONNECTIONS

MID COUNTY PROBATION OFFICERS TAKE PART IN AN INSPIRATIONAL YOUTH ACADEMY



Mid County Division Deputy Probation Officers (DPO) Ashley Conley and Kari Thelwell recently attended the My City Youth Center Youth Academy alongside the Hemet Police Department. They engaged with youth, school resource officers, Army recruiters and members of the community while serving them lunch. Also present was a probation youth who spoke to the DPOs regarding participation in the academy. The

youth asked several questions and expressed interest in enlisting in the military. After some encouragement, the youth spoke with recruiters and obtained more information regarding enlistment. Additionally, the youth spoke about being willing to remove a hand tattoo with the help of My City Youth Center. The purpose of our DPOs' presence was to connect with at-risk youth and members of the community and to

provide them with a positive interaction with the probation department. The San Jacinto Juvenile Unit was invited back for the next Youth Academy to speak with at-risk youth in the community about the services we provide.

DEPUTY PROBATION OFFICER

ASHLEY CONLEY



TYLER SUPERVISION

RCP'S CLIENT MANAGEMENT IS GOING TO THE CLOUD
AND BEYOND WITH A MAJOR OVERHAUL ON THE HORIZON

Information Technology Officer (ITO) Joe Atalla and Supervising Probation Officer (SPO) Ashley Parker lead the way as we prepare to transition to a new client management system (CMS), Tyler Supervision. Tyler Supervision will replace our current CMS, Juvenile and Adult Management System (JAMS). While JAMS has met our needs for the past 13 years, we are looking forward to a new state-of-the-art cloud-based system. Transitioning to Tyler Supervision will enable our department to manage the services we provide to our adult and youth clients more effectively. Additionally, we are looking forward to an improved ability to measure the impact of the services we provide to our clients, their families and the community. In California, 31 courts and 14 counties utilize Tyler Technologies justice software, which has been described as integrating well with assessments and providing access to other service partners.

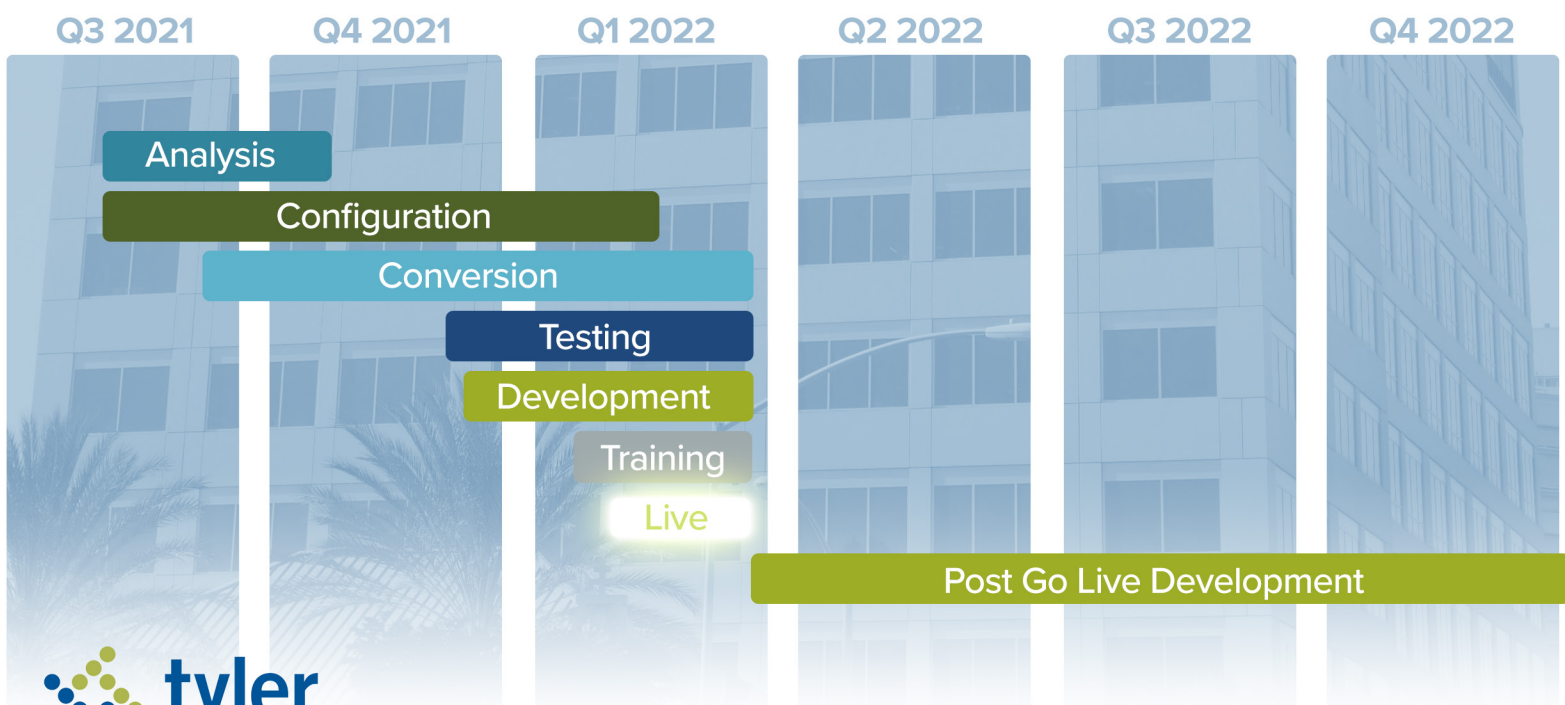
Representatives from Tyler Technologies, ITO Atalla and SPO Parker are working closely with subject matter experts (SME) to ensure a smooth transition to the new system. SMEs represent all the department's divisions and are involved in all project phases, such as research; business processes; data conversion; testing; user training; go-live and post-go-live activities; and ongoing maintenance and support. Our department SMEs have completed training sessions on Tyler Supervision and will begin testing the system soon. Staff from Business Intelligence and Operations Services (BIOS) are working on data conversion and audit lists to assist with the transition. A project implementation plan has been created, and weekly team meetings are held to keep this project on track. Tyler Supervision is tentatively set to go live in the first quarter of 2022.

CHIEF DEPUTY PROBATION OFFICER

JOSEPH DOTY



RIVERSIDE PROJECT SCHEDULE (2021-2022)





SOUTHWEST
SERVICES
DIVISION

SAFER STREETS

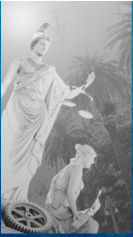
A SHARP-EYED PO GETS 3,100 LETHAL DOSES OF FENTANYL OFF THE STREETS

Fentanyl has been an increasing problem in our community. According to the Riverside County District Attorney's Office there were 227 fentanyl-related deaths in 2020. We have all seen the countless articles and newscasts about this epidemic. Protecting Our Community is part of our mission statement and is something we all take to heart. Deputy Probation Officer (DPO) Kirsti Cooper, along with the assistance of DPOs Helen Fanning, Chris Foster and Adrian Sandoval, protected our community by preventing 6.2 grams of fentanyl from ravaging our streets. To put this into perspective, 6.2 grams is equivalent to 3,100 lethal doses of fentanyl. A client showed up for an appointment. DPO Cooper made a sharp-eyed

observation that led to the search of the client's vehicle per the client's Post Release Community Supervision (PRCS) conditions. During the search, baggies of pills and white powder were found. At that point the staff determined it was unsafe to continue the search as they suspected the substance could be fentanyl, and they contacted Riverside County Region 4 Gang Task Force (GTF) officers. GTF responded to the scene and took over the investigation. The substance was later confirmed to be fentanyl. DPO Cooper found additional evidence indicating the possibility of sales. The client was subsequently arrested for a PRCS violation and is also facing new law charges because of the evidence located. Due to the diligence and quick thinking

of DPO Cooper and the others, not only were 3,100 lethal doses of fentanyl taken off the streets, but the staff were protected from potential exposure to fentanyl as the decision to stop the search was made. This just demonstrates the continued dedication of our staff and that good case knowledge can produce outstanding results. Great work DPOs Cooper, Fanning, Foster and Sandoval. Your actions clearly protected our community.

SUPERVISING PROBATION OFFICER
KEVEN MEARS



SPECIAL
SERVICES
DIVISION

LOOKING OUT FOR OUR YOUTH

A LOOK AT THE INTERAGENCY PLACEMENT COMMITTEE

The Special Services Division would like to highlight the great work of the Interagency Placement Committee (IPC) consisting of Riverside County Probation Senior Probation Officer Tricia Chadwick, Riverside University Health System - Behavioral Health Clinical Therapist Leslie Valencia, Public Health Nurse Latravia Parker and Riverside County Office of Education Principal Jannette Price, along with other support staff. IPC is an interagency, multidisciplinary team that supports youth, including non-minor dependents (NMD) with significant behavioral, emotional, medical and/or developmental needs through a collaborative review process whereby a recommendation for a youth's treatment and placement needs are made for the Court's consideration. The IPC review

process occurs twice weekly and is initiated by the case-carrying probation officer who presents available assessments, evaluations, treatment information, Child and Family Team recommendations and other relevant information regarding the youth/NMD's history and current services and needs.

IPC members work jointly in screening all youth/NMDs who are at risk of or are being considered for placement in a Short Term Residential Therapeutic Program (STRTP). The main purpose of IPC is to determine the eligibility and suitability for placement in an STRTP or community treatment facility and to determine if there are services (probation, behavioral health, public health, social services, education or other) that could be offered which would allow the youth to remain at home or the

preservation of foster care. Each committee member has expertise and knowledge of available local non-placement services, plus placement resources, both in their region as well as in other regions and in the surrounding counties. Once eligibility and suitability for a STRTP has been made, the committee also recommends the appropriate STRTPs programs to meet the youth's needs.

IPC has significant responsibilities and within their collaborative review process, make crucial determinations for the Court's consideration. We appreciate their commitment to serving our youth and the Courts.

SUPERVISING PROBATION OFFICER
ROSA CASTELLANOS



TAKING ACTION TO OVERCOME SYSTEMIC RACISM

HOW RIVERSIDE COUNTY PROBATION IS IMPLEMENTING THE COUNTY-WIDE INITIATIVE TO OVERCOME INEQUITY

In 2020, the Riverside County Board of Supervisors declared that systemic racism creates inequity in many areas that affect the health and well-being of residents, especially communities of color. As a result, disparities across racial groups persist in areas such as family stability, housing, education, employment, transportation, criminal justice and social determinants of health and mental wellness. The county set a goal to implement solutions to create governmental awareness and increase equity, diversity and public health. County agencies have been asked to assess and apply an equity lens to internal policies and practices; adopt preventive measures; and develop programs to fight systemic racism and implicit bias to further health, wellness and equity in all aspects of community life.

Riverside County Probation (RCP) has taken a giant leap forward to address the issue of systemic racism within its organization. Numerous trainings have been added to the annual training calendar to promote the education of personnel regarding this overarching topic. Specifically, trainings have been geared toward identifying systems and institutions that can perpetuate inequities through policies and practices, as well as the concept of racism existing on systemic, institutional and interpersonal levels, all of which resonate across generations. The trainings are designed to broaden staff's understanding of the world through a more diverse lens.

Additionally, RCP has redirected its focus of the Justice Systems Change Initiative (J-SCI) Division to identify systemic racism as its priority project. Staff have worked relentlessly to take a closer look into department-wide processes and everyday operations that may, despite our best intentions, have a disparaging impact across specified racial or ethnic groups. This work has and will continue to include a data analysis of outcomes within both investigative and supervision procedures. The goal will be to identify areas in which statistical significance exists when direct comparisons are drawn across the various racial categories. Upon evidence of such findings, appropriate methodologies will be put forth to investigate the applicable standard work, policies and/or practices and develop a set of recommendations to mitigate those findings. Again, the overarching goal is to promote a department in which its everyday operations and policies are equitable to all of those we serve.

There is no doubt the Board of Supervisors has set a high bar for its county agencies. Addressing the topic of systemic racism is layered, complicated and potentially different for every agency. There is no one right answer, nor is there a guidebook for anyone to follow. A lot of work clearly lies ahead, but RCP's J-SCI is both excited for the challenge and motivated to affect positive change.



RIVERSIDE COUNTY PROBATION DEPARTMENT PRESENTS

PATHWAYS TO SUCCESS

A SECURE TREATMENT PROGRAM

The state-operated Division of Juvenile Justice (DJJ) had historically treated high-needs youth who committed serious or violent crimes. On September 30, 2020, Governor Gavin Newsom signed SB 823 into law, which supports the research reflecting youth experience better outcomes when they remain closer to home. Effective July 1, 2021, California began to phase out DJJ by halting all youth transfers from counties to the state's three remaining custodial facilities. Riverside County Probation Department (RCP) assumed responsibility of the care, custody and supervision of this population. This will open the door for our county's youth to receive rehabilitative services closer to their families and their communities.

To design the secure treatment program, 1995 WIC outlines the creation of a multiagency subcommittee of the Juvenile Justice Coordinating Council (JJCC). This subcommittee is comprised of county stakeholders, as well as no fewer than three community members defined as individuals who have experience providing community-based services to youth, youth justice advocates with an expertise and knowledge of the juvenile justice system or justice-involved youth who have experienced or been directly involved in the juvenile justice system.

The JJCC Subcommittee collaboratively developed the infrastructure of the facility, programs, placement services, supervision and reentry strategies that are needed to provide appropriate rehabilitation and supervision services for this population. In addition, 1995 WIC mandates the program include mental health services, sex offender treatment, trauma-based needs, adolescent needs, family engagement, reentry planning, cultural responsiveness and inclusion of nongovernmental/community-based providers.

In March 2021, Riverside County's JJCC Subcommittee met and participated in a multi-day event to collaboratively design the general framework for the secured treatment track's vision: Dedicated to creating collaborative reentry pathways alongside youth to promote healing, healthy and resilient lifestyles, as well as strengthen families and restore safety to the community. This statement, as well as the many innovative ideas formulated at the meeting, guided the creation of Riverside County's secured treatment program to ensure youth are provided the best opportunity for local treatment and services, as well as positive efforts to successfully reintegrate them into the community upon release from custody.

The team of staff selected to oversee the unit received specialized training in trauma-informed care, motivational interviewing and emotional intelligence. On July 5, 2021, they welcomed the first youth into the program and have done a fantastic job cultivating a safe environment where youth can thrive.

DIVISION DIRECTOR

ELISA PORRAS


PROMOTIONS

CRISTINA AYON	PROBATION CORRECTIONS OFFICER II ➤ SENIOR PROBATION CORRECTIONS OFFICER	INDIO JUVENILE HALL
QUAHARI BOBO	SENIOR PROBATION OFFICER ➤ SUPERVISING PROBATION OFFICER	ALAN M. CROGAN YTEC
DAWNA DIETZ	BUSINESS PROCESS ANALYST I ➤ BUSINESS PROCESS ANALYST II	BUSINESS INTELLIGENCE & OPERATIONS
TERESA DOLSTRA	PROBATION DIVISION DIRECTOR ➤ CHIEF DEPUTY PROBATION OFFICER	EXECUTIVE TEAM
COLLEEN FREITAG	DEPUTY PROBATION OFFICER II ➤ SENIOR PROBATION OFFICER	SPECIAL SERVICES
THOMAS HALL	PROBATION CORRECTIONS OFFICER II ➤ SENIOR PROBATION CORRECTIONS OFFICER	SOUTHWEST JUVENILE HALL
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TIFFANEY JACKSON	PROBATION CORRECTIONS OFFICER II ➤ SENIOR PROBATION CORRECTIONS OFFICER	ALAN M. CROGAN YTEC
ROBERT KINDER	DEPUTY PROBATION OFFICER II ➤ SENIOR PROBATION OFFICER	DESERT DIVISION
RAINA PEREZ-DIAZ	DEPUTY PROBATION OFFICER II ➤ SENIOR PROBATION OFFICER	METRO EAST
JEREMY SOMERS	PROBATION CORRECTIONS OFFICER II ➤ SENIOR PROBATION CORRECTIONS OFFICER	INDIO JUVENILE HALL
RYAN SWAFFORD	PROBATION CORRECTIONS OFFICER II ➤ SENIOR PROBATION CORRECTIONS OFFICER	SOUTHWEST JUVENILE HALL
NKEIRUKA THOMPSON	DEPUTY PROBATION OFFICER II ➤ SENIOR PROBATION OFFICER	METRO EAST
FROILAN TORRES	DEPUTY PROBATION OFFICER II ➤ SENIOR PROBATION OFFICER	METRO EAST

TRUE WEALTH IS NOT MEASURED IN MONEY OR STATUS OR POWER. IT IS MEASURED
IN THE LEGACY WE LEAVE BEHIND FOR THOSE WE LOVE AND THOSE WE INSPIRE.

Cesar Chavez
CESAR CHAVEZ





SERVING COURTS · PROTECTING OUR COMMUNITY · CHANGING LIVES

RIVERSIDE COUNTY
PROBATION
D E P A R T M E N T

RONALD L. MILLER II
CHIEF PROBATION OFFICER

CHRISTOPHER H. WRIGHT
ASSISTANT CHIEF PROBATION OFFICER

JASON BAILEY
CHIEF DEPUTY
PROBATION OFFICER

INSTITUTIONAL SERVICES

JOSEPH DOTY
CHIEF DEPUTY
PROBATION OFFICER

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TERESA DOLSTRA
CHIEF DEPUTY
PROBATION OFFICER

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NATALIE RIVERA
CHIEF DEPUTY
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